

Summary

As a dedicated Computer Science major passionate about technology, I am eager to leverage my diverse work experience and ongoing studies in programming to transition into a rewarding role within the tech industry. Seeking to apply my evolving technical skills and genuine enthusiasm for all things related to computers. I aim to contribute effectively, grow professionally, and thrive in an environment that encourages continuous learning and innovation. I would gladly welcome the opportunity to connect and discuss how I can contribute to our mutual success.

WORK EXPERIENCE

eCommerce Order Fulfillment February 2023 – June 2023

- Pazaar
- Improved order procurement methods to exceed package shipment quota by 250%.
 - Swiftly packaged and oversaw quality control of goods ready for ShipStation online.
 - Purchased products on Amazon with a limited budget to ship to customers, via USPS, UPS, and FedEx.
 - Inventory management for 600+ items processed in the local warehouse.
 - Increased traffic on the website, using SEO techniques, by 30% in less than 2 months.
 - Performed outstanding routine cleaning procedures before/after business hours, and ensured products were properly stocked on shelves.

Cashier/Store Associate June 2021 - March 2022

- The Home Depot
- Provided an unforgettable shopping experience by revolutionizing the way customers find their products; Stocking shelves
 - Implemented efficient service by helping customers and associates with product specifications for making informed purchase decisions.
 - Collected customer payments (cash, check, and credit sales) in a timely manner.
 - Awarded Cashier of the Month, twice, for increasing sales/min (Sept and Oct, per manager est. inc. 45%).
 - Invented new baseline for cashier competency. For example, 22% store-wide increase in customer credit card activation.

Cashier/Store Manager October 2020 – April 2021

- The Fishing Game Store
- Customers served with product recommendations and answers to inquiries based on 15+ years of on-the-water experience; Thus, doubling and tripling sales every week.
 - Collected customer payments (cash and credit sales) and safeguarded daily revenue to the bank.
 - Superior shelf stocking, and handling 100+ repair transactions per week to 3rd parties.
 - Performed routine cleaning procedures before/after business hours, and ensured products were properly displayed before the store opened.

EDUCATION

Miami-Dade College August 2022 - Present

Currently attending, Major: Associate Computer Science

G. Holmes Braddock Senior High School High School Degree Graduate, June 2022

Skills

Fluent Spanish C++ Java JS/HTML/CSS Git
Ubuntu Oracle VM VS Code Bash

Interests

Fishing for fun and to catch the best eats. Wahoo is my favorite. Love for traveling. In Fall 2023, I road-tripped the entire UK. Passion for exercising. I mainly train calisthenics.