

JIN CARBALLOSA

Miami, FL 33184

Tel. 786.348.7338 • e-mail: carballosajin@gmail.com • linkedin.com/in/jin-carballosa/

OBJECTIVE

As a dedicated Computer Science major passionate about technology, I am eager to leverage my diverse work experience and ongoing studies in programming to transition into a rewarding role within the tech industry. Seeking to apply my evolving technical skills and genuine enthusiasm for all things related to computers, I aim to contribute effectively, grow professionally, and thrive in an environment that encourages continuous learning and innovation. I would gladly welcome the opportunity to connect and discuss how I can contribute to our mutual success.

EDUCATION

Languages: Fluent in English and Spanish

Miami-Dade College

August 2022 - Present

Currently attending, Major: Associate Computer Science

G. Holmes Braddock Senior High School

High School Degree Graduate,
June 2022

WORK EXPERIENCE

Pazaar, Miami, Florida

February 2023 – June 2023

eCommerce order fulfillment clerk

Duties and Responsibilities:

- Improved order procurement methods to exceed package shipment quota by 250%. Package/quality control of goods ready for ShipStation online. Purchased products on Amazon with a limited budget to ship to customers, via USPS, UPS, and FedEx. Inventory management for 600+ items processed in the local warehouse. Increased traffic on the website using SEO techniques and conversions by 30% in less than 2 months. Performed routine cleaning procedures before/after business hours, and ensured products were properly stocked on shelves.

The Home Depot, Miami, Florida

June 2021 - March 2022

Cashier/Store Associate

Duties and Responsibilities:

- Provided customers with the best shopping experience by making it easy to find their products and provided efficient service by helping them with product specifications for making informed purchase decisions. Awarded Cashier of the Month 3 consecutive times. Collected customer payments (cash, check, and credit sales) and increased sales/min by 85%. Stocking shelves.

The Fishing Game Store, Miami, Florida

October 2020 – April 2021

Cashier/Store Manager

Duties and Responsibilities:

- Supervised store attendant: Provided customers with product recommendations and answers to inquiries based on 15 years of experience. Collected customer payments (cash and credit sales) and safeguarded daily deposits to the bank. Stocking shelves, and handling 100+ repair transactions per week to 3rd parties. Performed routine cleaning procedures before/after business hours, and ensured products were properly displayed before the store opened.