# JIN CARBALLOSA

PERSONAL RESUME

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## Summary

As a dedicated Computer Science major passionate about technology, I am eager to leverage my diverse work experience and ongoing studies in programming to transition into a rewarding role within the tech industry. Seeking to apply my evolving technical skills and genuine enthusiasm for all things related to computers, I aim to contribute effectively, grow professionally, and thrive in an environment that encourages continuous learning and innovation. I would gladly welcome the opportunity to connect and discuss how I can contribute to our mutual success.

#### **WORK EXPERIENCE**

# **eCommerce Order Fulfillment**

February 2023 - June 2023

#### Pazaar

- > Improved order procurement methods to exceed package shipment quota by 250%.
- > Swiftly packaged and oversaw quality control of goods ready for ShipStation online.
- > Purchased products on Amazon with a limited budget to ship to customers, via USPS, UPS, and FedEx.
- > Inventory management for 600+ items processed in the local warehouse.
- Increased traffic on the website, using SEO techniques, by 30% in less than 2 months.
- Performed outstanding routine cleaning procedures before/after business hours, and ensured products were properly stocked on shelves.

## Cashier/Store Associate

June 2021 - March 2022

### The Home Depot

- Provided an unforgettable shopping experience by revolutionizing the way customers find their products.
- > Implemented efficient service by helping customers and associates with product specifications for making informed purchase decisions.
- > Awarded Cashier of the Month 3 consecutive times.
- > Collected customer payments (cash, check, and credit sales) and increased sales/min by 85%.
- > Invented new baseline for cashier competency. For example, 92% store-wide increase in customer credit card activation.

# Cashier/Store Manager

October 2020 - April 2021

## The Fishing Game Store

- > Customers served with product recommendations and answers to inquiries based on 15+ years of on-the-water experience; Thus, doubling and tripling sales every week.
- > Collected customer payments (cash and credit sales) and safeguarded daily revenue to the bank.
- Superior shelf stocking, and handling 100+ repair transactions per week to 3rd parties.
- Performed routine cleaning procedures before/after business hours, and ensured products were properly displayed before the store opened.

#### **EDUCATION**

Miami-Dade College

August 2022 - Present

Currently attending, Major: Associate Computer Science

## G. Holmes Braddock Senior High School

High School Degree Graduate, June 2022

Fishing for fun and to catch the best eats. Wahoo is my favorite.

Skills Interests

Fluent Spanish C++ Java JS/HTML/CSS Git

Love for traveling. In Fall 2023, I road-tripped the entire UK.

Ubuntu Oracle VM VS Code Bash CMD Passion for exercising. I mainly train calisthenics.