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# Mitin Jindal

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## Quality Assurance Specialist

E-mail: [jindalmitin04@outlook.com](mailto:jindalmitin04@outlook.com)

Phone No.: +91 70157-15821

Seeking a position in challenging, dynamic and growth stimulating environment to utilize my skills through a continuous learning process and provide meaningful solution to the organization in achievement of their goals and objectives and attain long term personal and career growth in the area of software test engineering.

### Career Summary:

- 4 years 5 months of experience in Manual Testing of Web-based applications in Logistics, CRM and e-commerce domain.
- Experience in various types of testing – Smoke, Sanity, Retesting, Regression Testing, Boundary, Compatibility, UI, End-to-End testing using Black Box approach.
- Expertise in Black Box testing of web applications testing on desktop and mobile devices.
- Hands on experience in using bug tracking tools like JIRA.
- Involved in regular project status meetings with team members, discussion with Development team, to effectively resolve the bugs and client interactions/meetings.
- Following Agile Process in all Projects.
- Knowledge of writing CSS Selectors and Xpath expressions to identify web elements.
- Knowledge of Selenium Web Driver using Java.
- Strong knowledge of SDLC with experience in writing & executing test cases and test scenarios.
- Strong communication skills with an ability to grasp new things quickly.
- Good team player with strong interpersonal skills.

### Technical Skill Set:

- Manual testing
- Database migration testing
- E2E testing --> Feature file creation in Gherkin language
- Environment: Windows and Mac
- Bug tracking tool: JIRA, Azure DevOps Board
- API testing tool: Postman and Swagger
- Language: Java (Basic)
- Databases: Oracle 11g (SQL\*Plus), SQL Server 2018 Management Studio
- Cloud Link Agent
- LDAP: Active Directory/Domino/Open Directory/Other LDAP
- SSO Identity Provider
- GHE, SourceTree
- UI Automation (Cucumber + POM = Gherkin language)

### Qualification: -

YEAR	UNIVERSITY/COLLEGE	%AGE	REMARKS
2012- 2016	B.Tech from B.R.C.M College of engineering and technology, Bhiwani	70.51%	1 <sup>st</sup> Div
2012	12 <sup>th</sup> Govt. Sen. Sec. High SCHOOL (Kalanwali)	70.27%	1 <sup>st</sup> Div
2010	10 <sup>th</sup> - Govt. Sen. Sec. High School (Kalanwali)	76.4%	1 <sup>st</sup> Div

### SOTI Inc.

**Dec. 2020 – Feb. 2022**

SOTI is a product-based company which deals in MDM (Mobile Device Management). Currently I am working with MobiControl team. In MobiControl, we can deploy devices quickly and easily, we can securely manage

apps and content, we can eliminate mobile device downtime and optimize the data delivery 10x or more. We do handle multiple platforms under MobiControl like Android (Enterprise/Classic devices: OEM specific), iOS, macOS, Windows, Linux and Printers.

**Responsibilities: -**

- Day starts with Scrum and we address our status and queries, blockers or issues.
- Worked on various kind of tickets in which need to coordinate with Linux team and Android team.
- Monitor the behavior of the machine using Comm Tracer and check the output status of linux devices using PUTTY.
- Actively involved in team coordination and peer review to meet the sprint target.
- Participated in Grooming meetings, Sprint planning and Retrospective meetings.
- Analysis of new feature implementations or UI migration, test case creation and upgrade testing (Build to Build and version to version).
- Coordination with PM and Dev team to fill the gap between the Actual result and expected result.
- Provide demo to QA team and PM after QA commit of the story.
- Using JIRA to track on ticket completions and bug reporting.
- Using Swagger to test the APIs using the endpoint urls provided by Dev team in API documentation.
- Manipulating the device outputs using SQL queries in SQL server management studio and check the behavior of device and machine.
- Created local, public and distributed environments to verify the different scenarios.
- Using CustomeManager created multiple configured licenses and verified the behavior of WebConsole for 10000+ devices enrollment.
- Worked on E2E (UI Automation) by creating Feature-Files using VS Code in Gherkin language
- Worked on Localization to check the happy path work flow and language specific UI.
- Verified the Data storage in DB based on the actions performed on the UI.
- Performed Timezone verification via converting the Date/Time to UTC and then stored it in DB but showing local Date/Time on user browser.
- Using CLA linked local Active Directory with clone servers to use the AD users assignment to devices.

**Thinksys Inc.**

**Apr. 2020 – Dec. 2020**

**Project 1**

**Relocation Support Services (DwellWorks)**

**Team Size: 5**

Link: [www.vendorplus.dwellworks.com](http://www.vendorplus.dwellworks.com) / <https://dev-destination.dwellworks.com/Orders>

**Environment: Desktop, Mobile**

**Testing Tools: Manual Testing**

**Description:**

Dwellworks is a business-to-business provider of services to the global corporate mobility/relocation industry. It provide a range of support services to relocation management companies and organizations to help employees and their families transition successfully from their home location to a new destination.

**Responsibilities: -**

- Created Test Scenarios and Test cases.
- Analyzed the expected results and actual results of the test cases by executing the test cases.
- Involved in Browser compatibility testing of the modules in application.
- Actively involved in application testing according to client requirements and reported issues by using JIRA (Bug Tracking Tool).
- Updated daily, weekly status for the Bug report and the work status to the Test Lead & Project Manager.
- Involved in static, GUI, Functional, System, integration testing for the modules according to requirements.
- Performed API testing using Postman.
- Followed standards and checklists while validating requirements.
- Involved in testing the database and **data validation using SQL Queries**

- Tested application on various tools IOS, Android and browser.
- Co-ordinated with team and client using Slack platform.
- Worked on the different portals: RA/RA+, DSC and PM.
- Performed Regression testing after completing the iterations.

## **Project 2**

**JBCC Harvard (HealthCare Portal)**

**Team Size: 4**

Link: [www.tracprogram.org](http://www.tracprogram.org) / [www.nfitrac.org](http://www.nfitrac.org)

**Environment: Desktop**

**Testing Tools: Manual Testing, SQL Server 2014 Management Studio**

Tracprogram/NFITrac both are web portals/dashboards for psychological therapy site. These portals are used to track over the clients, sites, therapists, receptionists, reports generation and automatic send on a particular time.

**Responsibilities: -**

- Good understanding in Software Development Life Cycle (SDLC), STLC, QA methodologies like Agile Methodology.
- Performed Smoke Testing, Functional Testing, Regression Testing, Integration Testing, Upgrade Testing on every release.
- Implemented software testing methodologies which includes Test plans, Test scenarios, Test cases, Test reports and documenting manual and automation tests.
- Experience in testing APIs Web services using Postman and Swagger.
- Involved in Weekly Status Meetings with development and management Teams.
- Involved in Agile testing, reviewed the stories and participated in Daily Scrum and Release Planning meeting.
- Focused on the Grooming meeting to groom the stories and give estimated story points.

## **Project 3**

**Gefen 3.0**

**Team Size: 5**

Link: <https://backoffice.newenvtestfour.com> / [www.bakoffice.pretestim.xyz](http://www.bakoffice.pretestim.xyz)

**Environment: Desktop/Mobile**

**Testing Tool: Manual Testing**

Gefen is a marketing management tool which allows an organization to create their operations and Business Unit to handle the Digital Marketing. Users can track the site traffic and able to generate the leads from the same.

**Responsibilities: -**

- Understand the project and write test scenarios and Test cases.
- Performed the monkey testing and regression after completing the KT.
- Understand the permission mapping and perform some API checks for the Web application.
- Tested the Android mobile application using the Apk file in QA and DEV environment and in UAT, Beta file.
- Worked on BrowserStack to test the web application on different devices.
- Created whole business hierarchy over the UAT and performed complete Regression.
- Performed some SQL manipulations to check the DB.
- Reporting and tracking the bugs on JIRA.
- Locked and cleared multiple tickets present on Kanban and Scrum board.

## **Project 4**

**Roofhub**

**Team Size: 5**

Link: <https://roofhub.pro>

**Environment: Desktop/Mobile**

**Testing Tool: Manual Testing**

Roofhub is a B2B ecommerce web application. This platform works as a bridge between the constructor and the whole seller of the Roof building materials. On this platform, a user can track the real-time delivery, easy

ordering, visiting the invoice history, get trained for the supply chain, track down the nearest branch available for supplies and able to avail the Supplier Promotions as well.

**Responsibilities: -**

- Interacted with client from the kick-off meeting and build the confidence over the deliverables according to the milestones set by the higher management.
- Understand the project, write test scenarios and Test cases in ADO.
- Performed the exploratory testing during the KT and cleared the fundamentals regarding the vision that client had.
- Understand the roles mapping based on the permission and perform some API checks for the Web application.
- Tested the web application on different devices to check the responsiveness on Android and iOS devices.
- Performed some SQL manipulations to check the DB.
- Reporting and tracking the bugs on ADO.
- Locked and cleared multiple tickets present on Kanban and Scrum board.

## **Testrinx Software Solutions**

**Sep. 2017 – Mar. 2020**

### **Project 1**

**Online Medical Pharmacy Application (e-Commerce Domain)**

**Team Size: 3**

**Environment: Desktop, Mobile**

**Testing Tools: Manual Testing**

**Description:**

An e-commerce web application which provides its customers services like purchasing medicines and healthcare products and booking various diagnostic tests and health packages

**Responsibilities:**

- Bug Tracking including examining the severity and priority of the defects and reporting.
- Exploratory, Functional, Integration and Regression testing of the application.
- Test case creation, execution, estimation as per the business requirements.
- Using JIRA for task/bug tracking, identifying and logging software defects and tracking defect resolution.
- To create the Test Scenario by understanding the requirement and MOM.
- To create the Test Cases and perform accordingly.
- Prepare test report as well as Bug Report.
- To follow the Agile methodology and raise the queries.
- To attend the client meetings and interact with clients for business flow or any further consultations.
- To validate data entries using SQL Server 2014.
- To test APIs using Postman.

### **Project 2**

**Client Relationship Management System (Staffing Domain)**

**Team Size: 4**

**Environment: Desktop**

**Testing Tools: Manual Testing**

**Description:**

A suite of services that allows you to manage, assess, assign, track and prepare reports on daily, weekly, monthly, quarterly and yearly basis on client requirements posted by the individual Business Developers. This application is best designed to smooth the internal operations of the company to maintain existing, create new clients and generate new leads to grow the business.

**Responsibilities: -**

- Responsible for creating and executing test cases.
- Extensive black box functional testing of the web application on desktops with different web browsers.
- Suggesting enhancements related to application to the developers.
- Finding scenario-based defects and finding the root cause of defects.

- Participating in daily meetings with Dev team and client for discussion over requirements and closure of tickets.
- Using JIRA bug tracking tool for User stories, Defect logging and tracking.

**Personal Details:**

<b>Name</b>	<b>: Mitin Jindal</b>
<b>Father's name</b>	<b>: Sh. Kaushal Jindal</b>
<b>Date of birth</b>	<b>: 04<sup>th</sup> March 1996</b>
<b>Language known</b>	<b>: Hindi, English, Punjabi</b>
<b>Hobbies</b>	<b>: Cooking, Reading, Basketball and Football</b>