

Terms and Conditions

Terms and conditions are set up to create a fundamental mutual contract between the company and its customers.

General Terms and Conditions:

- The product provided by the lender will undergo some basic tests to check whether the product adheres to the description about it provided by the lender.
- The borrower is bound to accept the product once the deal is signed and the deal can NOT be cancelled one week one week prior to the actual delivery.
- The deal once confirmed via online official platform is set to be final, although it might undergo cancellation process but no other confirmations will avail.
- The lender can be charged a penalty in terms of loss of subscription or additional charges on forthcoming orders if the products fail to conform to details provided by the user more than twice.

Terms and conditions for various categories are listed below:

Electronics:

- The items provided by the lender are likely to go for an inspection check, where a standardized protocol will be followed to assure the quality of the product and to make sure that the product conforms to the details provided by the lender.
- Apart from inspection check, the items are likely to undergo some preliminary tests, to check for attested working of the product.
- The product returned by the borrower after the period of use will again undergo testing and inspection to check for any damages.
- In cases, where a product provided by the lender is a collection of several products, all the products will undergo the above mentioned procedure.

Books:

- The books provided by the lender will be checked for any damages
- Version, edition, author and other relevant details will be attested as per the details provided by the lender.
- On receiving the book from the borrower, it is likely to undergo the above mentioned procedures before returning it to the lender.

Clothes:

- The clothes provided by the lender will undergo inspection to check for any damages by professionals.

- In case of particular clothing materials, the product is likely to undergo ironing and dry-cleaning or other such necessary processes in a way that would retain the quality of the product.