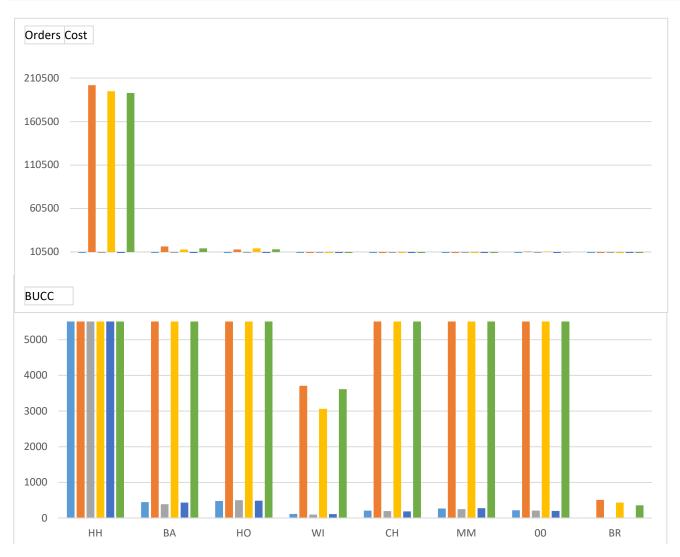
Account name	DestCity
2218	Manchester
2219	Mansfield
	Meriden

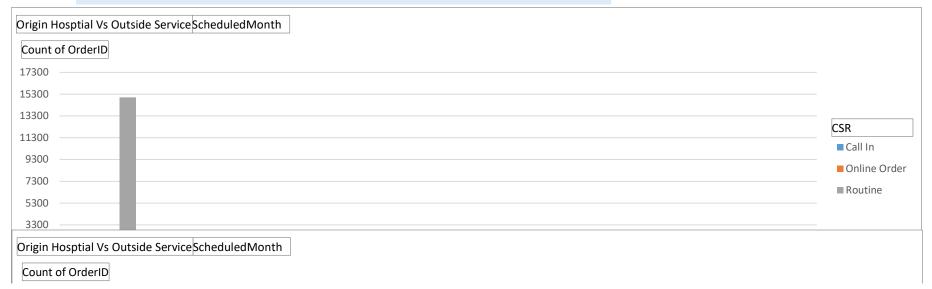
	Column Labels					4		
	Oct		Dec		Nov		<b>Total Orders</b>	<b>Total Cost</b>
<b>Row Labels</b>	Orders	Cost	Orders	Cost	Orders	Cost		
HH	606	7 202335.4	9 5729	195441.46	5794	193404.15	17590	591181.1
BA	45	0 16863.5	1 390	13289.31	432	14626.16	1272	44778.98
НО	47	8 13352.	6 502	14700.47	490	13469.1	1470	41522.17
WI	11	4 3710.	7 95	3067.4	111	3613	320	10391.1
CH	20	9 7671.9	7 197	7164	187	6761.44	593	21597.41
MM	26	5 7445.	8 251	7327.7	275	7787.42	791	22560.92
00	21	9 11022.2	8 211	10965.85	200	10091.38	630	32079.51
BR	1	9 50	9 16	432.5	14	357	49	1298.5
<b>Grand Total</b>	782	1 262911.3	5 7391	252388.69	7503	250109.65	22715	765409.69

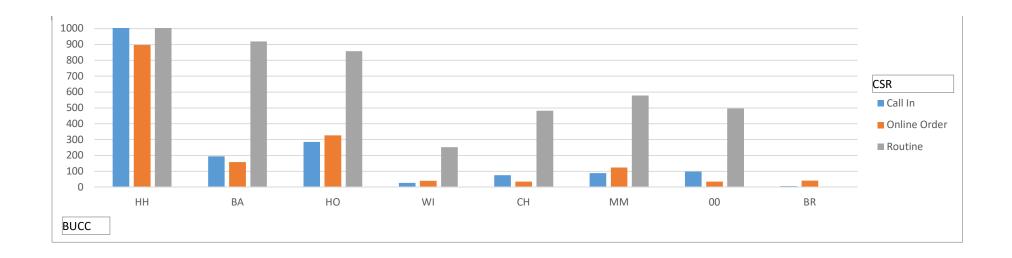


ScheduledMonth	
Oct	
Nov	
Dec	

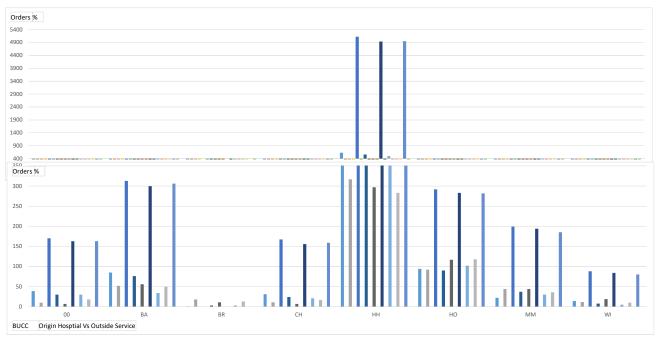
Origin Hosptial Vs Outside Service	(All)
ScheduledMonth	(All)

Count of OrderID	Column Labels			
Row Labels	Call In	<b>Online Order</b>	Routine	<b>Grand Total</b>
HH	1684	897	15009	17590
BA	195	158	919	1272
НО	286	327	857	1470
WI	27	41	252	320
CH	76	35	482	593
MM	89	124	578	791
00	99	35	496	630
BR	7	42		49
<b>Grand Total</b>	2463	1659	18593	22715





	Column Labe	els																	
	Oct						Oct Orders Oct %	Nov					Nov Orders Nov %	Dec				Dec Orders Dec %	Total Orders Total %
	Call In		Online Or	der	F	Routine		Call In	Online C	rder	Rout	tine		Call In	Online Ord	er	Routine		
<b>Row Labels</b>	Orders	%	Orders	%	(	Orders %		Orders %	Orders	%	Orde	ers %		Orders %	Orders	%	Orders %		
00		39 6.19%		10 1.	59%	170 26.98%	219 34.76%	30 4.769	6	7 1.1	.1%	163 25.87%	200 31.75%	30 4.76%	5	18 2.86	% 163 25.87%	6 211 33.49%	630 100.00%
BA		85 6.68%		52 4.	09%	313 24.61%	450 35.38%	76 5.979	6	56 4.4	0%	300 23.58%	432 33.96%	34 2.67%	5	50 3.93	% 306 24.06%	390 30.66%	1272 100.00%
BR		1 2.04%		18 36.	73%	0.00%	19 38.78%	3 6.129	6	11 22.4	5%	0.00%	14 28.57%	3 6.12%	5	13 26.53	% 0.00%	6 16 32.65%	49 100.00%
CH		31 5.23%		11 1.	85%	167 28.16%	209 35.24%	24 4.059	6	7 1.1	.8%	156 26.31%	187 31.53%	21 3.54%	5	17 2.87	% 159 26.81%	197 33.22%	593 100.00%
нн		627 3.56%		317 1.	80%	5123 29.12%	6067 34.49%	560 3.189	6	297 1.6	9% 4	937 28.07%	5794 32.94%	497 2.83%	2	B3 1.61	% 4949 28.14%	5729 32.57%	17590 100.00%
но		94 6.39%		92 6.	26%	292 19.86%	478 32.52%	90 6.129	6	117 7.9	6%	283 19.25%	490 33.33%	102 6.94%	1	18 8.03	% 282 19.18%	502 34.15%	1470 100.00%
MM		22 2.78%		44 5.	56%	199 25.16%	265 33.50%	37 4.689	6	44 5.5	6%	194 24.53%	275 34.77%	30 3.79%	5	36 4.55	% 185 23.39%	6 251 31.73%	791 100.00%
WI		14 4.38%		12 3.	75%	88 27.50%	114 35.63%	8 2.509	6	19 5.9	14%	84 26.25%	111 34.69%	5 1.56%	S	10 3.13	% 80 25.00%	95 29.69%	320 100.00%
<b>Grand Total</b>		913 4.02%		556 2.	45%	6352 27.96%	7821 34.43%	828 3.659	6	558 2.4	6% 6	117 26.93%	7503 33.03%	722 3.18%	5 5	45 2.40	% 6124 26.96%	6 7391 32.54%	22715 100.00%



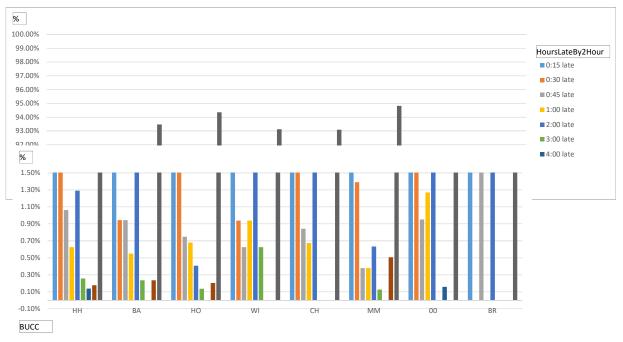
ScheduledMonth	(All)
CSR	(AII)
Origin Hosptial Vs Outside Service	(AII)

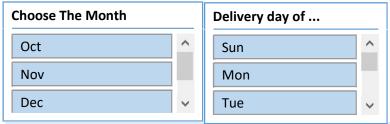


- 1 / 1 N								
Orders(24 hours period)	Column Labels							
Row Labels	Sun	Mon		Wed	Thu	Fri	Sat	<b>Grand Total</b>
0	4	2	1		1	2	1	11
1	14	15	9	9	12	9	13	81
2	14	5	1		14		15	49
3	57	53	59	52	52	52	54	379
4	85	105	104	104	103	104	78	683
5		1	2	2				5
6	104	118	127	131	129	131	104	844
7	76	78	99	96	93	106	63	611
8	182	299	294	299	297	322	167	1860
9	104	209	182	178	165	138	109	1085
10	32	240	249	238	284	288	43	1374
11	104	312	296	317	295	300	139	1763
12	133	288	316	290	315	329	162	1833
13	63	315	298	345	322	318	104	1765
14	89	234	238	235	235	244	94	1369
15	91	269	255	279	279	247	99	1519
16	59	283	301	329	297	298	59	1626
17	57	230	255	247	240	241	53	1323
18	49	212	220	185	176	179	41	1062
19	130	161	153	168	167	147	120	1046
20	101	113	107	113	106	108	99	747
21	44	56	57	60	57	56	40	370
22	46	56	56	57	57	59	41	372
23	139	130	133	134	135	132	135	938
Grand Total	1777	3784	3812	3868	3831	3810	1833	22715

	Column Label	ls																			
	0:15 late			0:30 late		0:45 late		1:00 late		2:00 late		3:00 late		4:00 late		5:00+ late		OnTim	e	Total ORDER	Total Count of HoursLateBy30
Row Labels	ORDERS	c	ount of HoursLateBy30	ORDERS	Count of HoursLateBy30	ORDERS	Count of HoursLateBy30	ORDER	tS Count of HoursLateBy30												
HH	:	1932	10.98%	2279	12.96%	2064	11.73%	1668	9.48%	2541	14.459	323	1.84%	57	0.32%	53	0.30	667	37.94%	1759	100.00%
BA		200	15.72%	209	16.43%	113	8.88%	83	6.53%	89	7.009	10	0.79%	1	0.08%		0.16	6 56	5 44.42%	127	2 100.00%
но		293	19.93%	197	13.40%	93	6.33%	68	4.63%	93	6.339	12	0.82%	3	0.20%		0.34	6 70	06 48.03%	147	100.00%
WI		27	8.44%	41	12.81%	39	12.19%	25	7.81%	31	9.699	5	1.56%	1	0.31%		0.00	6 15	1 47.19%	32	100.00%
CH		42	7.08%	87	14.67%	95	16.02%	66	11.13%	65	10.969	. 7	1.18%	2	0.34%		0.00	6 22	9 38.62%	59	3 100.00%
MM		110	13.91%	89	11.25%	62	7.84%	41	5.18%	70	8.859	5	0.63%		0.00%	- :	0.25	6 4:	2 52.09%	79	1 100.00%
00		35	5.56%	50	7.94%	49	7.78%	43	6.83%	168	26.679	18	2.86%	3	0.48%		0.00	6 26	41.90%	63	100.00%
BR		8	16.33%	15	30.61%	. 6	12.24%	3	6.12%	7	14.299	. 2	4.08%		0.00%		0.00	6	8 16.33%	4	9 100.00%
<b>Grand Total</b>		2647	11.65%	2967	13.06%	2521	11.10%	1997	8.79%	3064	13.499	382	1.68%	67	0.29%	6	0.27	6 900	18 39.66%	2271	5 100.00%

	Column Labels														
	0:15 late		0:30 late		0:45 late		1:00 late		2:00 late		3:00 late	4:00 late	5:00+ late	OnTime	Total Orders Total %
<b>Row Labels</b>	Orders %		Orders	%	Orders	%	Orders	%	Orders	%	Orders %	Orders %	Orders %	Orders %	
НН	506	2.88%	317	1.80%	187	1.06%	110	0.63%	227	1.29%	45 0.26%	24 0.14%	31 0.18%	16143 91.77%	6 17590 100.00%
BA	20	1.57%	12	0.94%	12	0.94%	7	0.55%	26	2.04%	3 0.24%	0.00%	3 0.24%	1189 93.47%	6 1272 100.00%
НО	28	1.90%	23	1.56%	11	0.75%	10	0.68%	6	0.41%	2 0.14%	0.00%	3 0.20%	1387 94.35%	4 1470 100.00%
WI	6	1.88%	3	0.94%	2	0.63%	3	0.94%	6	1.88%	2 0.63%	0.00%	0.00%	298 93.13%	320 100.00%
CH	9	1.52%	14	2.36%	5	0.84%	4	0.67%	9	1.52%	0.00%	0.00%	0.00%	552 93.09%	593 100.00%
MM	14	1.77%	11	1.39%	3	0.38%	3	0.38%	5	0.63%	1 0.13%	0.00%	4 0.51%	750 94.82%	6 791 100.00%
00	40	6.35%	23	3.65%	6	0.95%	8	1.27%	14	2.22%	0.00%	1 0.16%	0.00%	538 85.40%	630 100.00%
BR	3	6.12%		0.00%	1	2.04%		0.00%	2	4.08%	0.00%	0.00%	0.00%	43 87.76%	49 100.00%
<b>Grand Total</b>	626	2.76%	403	1.77%	227	1.00%	145	0.64%	295	1.30%	53 0.23%	25 0.11%	41 0.18%	20900 92.01%	6 22715 100.00%





%	Column Labels							
<b>Row Labels</b>	0:15 late	0:30 late	0:45 late	1:00 late	2:00 late	3:00 late	4:00 late	5:00+ late
00	43.48%	25.00%	6.52%	8.70%	15.22%	0.00%	1.09%	0.00%
ВА	24.10%	14.46%	14.46%	8.43%	31.33%	3.61%	0.00%	3.61%
BR	50.00%	0.00%	16.67%	0.00%	33.33%	0.00%	0.00%	0.00%
СН	21.95%	34.15%	12.20%	9.76%	21.95%	0.00%	0.00%	0.00%
НН	34.97%	21.91%	12.92%	7.60%	15.69%	3.11%	1.66%	2.14%
НО	33.73%	27.71%	13.25%	12.05%	7.23%	2.41%	0.00%	3.61%
MM	34.15%	26.83%	7.32%	7.32%	12.20%	2.44%	0.00%	9.76%
WI	27.27%	13.64%	9.09%	13.64%	27.27%	9.09%	0.00%	0.00%
<b>Grand Total</b>	34.49%	22.20%	12.51%	7.99%	16.25%	2.92%	1.38%	2.26%

Choose The Month	Choose Day of Week	
Oct	Wed	^
Nov	Thu	
Dec	Fri	~

%	Column Labels							
<b>Row Labels</b>	0:15 late	0:30 late	0:45 late	1:00 late	2:00 late	3:00 late	4:00 late	5:00+ late
нн	37.28%	24.12%	10.96%	7.02%	15.79%	3.07%	0.44%	1.32%
BA	0.00%	33.33%	0.00%	0.00%	66.67%	0.00%	0.00%	0.00%
НО	20.00%	40.00%	13.33%	0.00%	13.33%	6.67%	0.00%	6.67%
CH	0.00%	33.33%	0.00%	0.00%	66.67%	0.00%	0.00%	0.00%
MM	28.57%	71.43%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
00	41.18%	11.76%	11.76%	11.76%	23.53%	0.00%	0.00%	0.00%
BR	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Grand Total</b>	35.38%	25.63%	10.47%	6.50%	17.33%	2.89%	0.36%	1.44%