

JING YANG

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PROFILE

Jing holds a bachelor's degree in IT and over 2 years of experience in ICT business analysis, collaborating with European and local clients across industries such as healthcare, fintech, blockchain, and the public sector. Her academic background and professional experience have equipped her with a strong foundation in user-focused software development, combining technical expertise with a customer-centric approach. Known for her analytical mindset and structural problem-solving skills, Jing is eager to embrace new challenges and transition into a role as a Graduate Software Engineer.

EDUCATION

University of Queensland, Brisbane

Feb 2019 – Dec 2023

- Bachelor of Business Management (Major: Business Information Systems)
- Bachelor of Information Technology (Major: Software Design)

EXPERIENCE

Engineering Strategy & Architecture Advisory Graduate

Mar 2024 – Mar 2025

Deloitte Australia, Brisbane

- Provided IT support and systems troubleshooting for cloud/data migration projects
- Developed automated PowerShell scripts and Excel dashboards to streamline data reporting processes, reducing manual workload by 8 hours/week and providing clear viability into project milestones, risks, and KPIs
- Managed 1,400+ Jira tickets and 30+ Confluence pages, ensuring accurate documentation of system workflows and project governance
- Collaborated with engineers and clients to optimise systems performance, aligning solutions with business needs
- Coordinated and facilitated the creation of 7 Statements of Work (SOW) and proposal visual packs for project initiatives and change management
- Led practice development, transforming raw internal practice data into compelling narratives and visual stories to showcase business capabilities

Junior Business Analyst

Aug 2022 – Feb 2024

DLTx Labs, Brisbane

- Conducted initial planning, requirements analysis, process mapping and proposals for blockchain projects, leveraging user flow diagrams and business architecture mock-ups
- Conducted requirements analysis and process mapping for blockchain projects, delivering 20+ user story maps that specified technical and functional requirements
- Led Agile ceremonies (stand-ups, sprint planning, and retros) and collaborated with developers, QA engineers and clients to deliver robust solutions on time
- Translated technical fintech concepts into non-technical briefs and PowerPoint visuals for 10+ client boards
- Created 50+ frames of UX designs and conducted user testing for multiple web app products

Research Intern

Jan 2022 – Jun 2022

UQ AI Collaboratory

- Conducted data analysis using machine learning algorithms for EEG data, enhancing the accuracy of brain-computer interface models
- Programmed and implemented various data processing methods in Python, contributing to advancements in neurotechnology research
- Collaborated with academic and research staff to publish findings, demonstrating strong analytical and research skills

PROJECTS

M&A Data Migration for Global Healthcare Client

Jan 2023 – Jun 2023

Deloitte, Brisbane

- Exercised due diligence and planning on an M&A data migration project for a listed company in the highly regulated healthcare industry
- Engaged as a Project Coordinator, documenting meeting minutes to track key decisions and action items, ensuring project governance and information security
- Delivered 50+ weekly and daily status reports for project monitoring to keep global stakeholders informed of project progress, highlights, challenges and risks
- Facilitated 100+ client-facing stand-ups and workshops for cross-border clients, with multi-stream teams to provide data migration and cloud solution advisory

"Coffee Sensation" Online Learning Platform

Jan 2023 – Jun 2023

University of Queensland

- Developed an MVP of an interactive online learning platform using React.js, Bootstrap, and SQL
- Focused on creating a user-friendly interface and seamless backend integration
- Grasped various full-stack skills in 9 weeks, such as front-end development, database connection and management, AJAX, and API integration

SKILLS

- Certifications: AWS Certified Cloud Practitioner, Microsoft Certified: Azure Fundamentals
- Programming: Python, Java, HTML, CSS, JavaScript, SQL, Git, PHP, Pandas, React.js
- Digital Skills: UML, Adobe, Figma, PowerBI, Data Analytics, UX Design
- Project Management: Agile, Jira, BPMN, Status Reports, RACI Reports, Scrum, Waterfall
- Languages: English, Mandarin, and Cantonese

REFEREES

Graham Mitchell

- Engineering Strategy & Architecture Director
- Deloitte, Brisbane
- Contact details provided upon request

Paul Sellick

- Engineering Lead
- Deloitte, Brisbane
- Contact details provided upon request