Usability Test Plan

Executive Summary

Scope

- **User Goals:** User wants to find a travel guide website where it has multiple functions, easy-to-access, and less time consuming when loading information.
- **Scenarios:** To explore the histories of any places, find nearby recommendations of places, and order souvenir items based on cities.
- **Test reason:** We want to get the first feedback from our users to help us understand their needs.
- **Wireframe:** Prototype (git pages)

Purpose

- **Objective:** collecting feedback from users, we can further improve and adjust our website so users can enjoy using our website.
- **Test concerns:** responsiveness of the website, images not displayed, and website not being functional (example: 404 cannot find page).
- Types of user concerns: uninterested users, conservative users, and scammers.
- Task to perform: Map scenario, history scenario, and souvenir scenario.

How and When

- **Schedule:** The test will be done remotely.
- Logistics: All team members will be present during the test.
- Equipment: any electronic devices that have a communication app called "zoom".

Roles

- Facilitator
- Note taker
- Observers

Test Participants

Close friends and classmates