

International Visa Service

84-C Bharat Nagar, New Friends Colony,

New Delhi-110025

Tel: +91-11-46578585/ 46573887

Email: tony.lawrence@ivsvisa.com

Website: <https://www.ivsvisa.com>

Escalation Matrix - Operations		
Contact Details		Designation
Level 1	Manveer Email: engencia@ivsvisa.com Tel: +91-999199545	Help Desk Executive
Level 2	Rupa Chatterjee Email: rupa.chatterjee@ivsvisa.com Tel: +91-9830242977	Team Leader
Level 3	Eric John Email: eric.john@ivsvisa.com Tel: +91-9810121267	Head- India Operations
Level 4	Tony Lawrence Email: tony.lawrence@ivsvisa.com Tel: +91-9899098838	Chief Executive Officer

Escalation Matrix - Finance		
Contact Details		Designation
Level 1	Loveneesh Badwal Email: billing@ivsvisa.com Tel: +91-9319173380	Billing Executive
Level 2	Amit Burakoti Email: finance@ivsvisa.com Tel: +91-9910200378	Credit Control
Level 3	Sunil Kashyap Email: sunil.kashyap@ivsvisa.com Tel: + 91-9811665472	General Manager - Finance
Level 4	Tony Lawrence Email: tony.lawrence@ivsvisa.com Tel: +91-9899098838	Chief Executive Officer

TAAI Allied Member & IATO Allied Member

ISO 9001: 2008 (QMS) and ISO 27001: 2013 (ISMS) certified company