

# Xinbiao Liu

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I grew up helping in my family-owned restaurant, where I gained several years of hands-on experience in customer service, teamwork, and maintaining a professional work environment. My responsibilities included greeting and seating guests, serving and refilling drinks, keeping the dining area clean, and stepping into different roles whenever needed to support the team. In high school, I was an active member of DECA, where I strengthened my leadership, communication, and business skills through competitive events and teamwork. These experiences have taught me the value of responsibility, adaptability, and hard work. I bring strong organizational skills, problem-solving ability, and a customer-first mindset that I am eager to apply in future job opportunities.

## Experience

2021 – 2025

**Restaurant Waiter | Joyous Chinese Restaurant | Marshall, Missouri**

I have several years of experience working in a family-owned restaurant where I greeted and seated guests, served and refilled drinks, and assisted customers to ensure a positive dining experience. In addition, I maintained a clean and organized environment by clearing tables, sanitizing surfaces, and keeping floors tidy. My role required flexibility and teamwork, as I often supported different areas of the restaurant and assisted family staff members as needed. Through this experience, I developed strong customer service skills, reliability, and a strong work ethic.

## Skills

Time management • Table Setting • Problem Solving • Excellent time management skills • Conflict management • Team Collaboration • Self Motivation

## Education

AUGUST 2025

**BES- College of Human Development: Educational Studies (Educational Games and Simulation Design | University of Missouri-Columbia | Columbia, Mo**

3.8 GPA • Member of DECA

## Activities

Running • Reading • Movies • Gaming • Listen to Music • Chatting with others