

## **arvato IT Solutions Malaysia World Fact Challenge (28th January to 8th February 2014) Terms and Conditions**

1. Participation in the 'arvato World Fact Challenge' ("the Contest") constitutes the participant's full and unconditional agreement to and acceptance of these Terms & Conditions (including any variations to the same made by arvato Systems Malaysia Sdn Bhd ("arvato IT Solutions Malaysia") without any requirement of notice).
2. The Contest is open to anyone residing in Malaysia. It is not applicable outside Malaysia.
3. The Contest will run from **11:00:00 AM on 28th January 2014 to 11:59:59 PM on 8th February 2015** ("Contest Period").
4. All entries must be received by our system by 11:59:59 PM (Malaysian Time) of the last day of the Contest Period to qualify. Late and invalid entries will not be entertained. The time is based on our server's system time.
5. Employees of arvato IT Solutions Malaysia, their immediate families, affiliates, subsidiaries, related agencies and suppliers and/or persons living in the same household are ineligible to join the Contest.

### **HOW TO PARTICIPATE**

6. Participants can participate in the arvato World Fact Challenge in two (2) ways:-
  - a) At the arvato World Fact Challenge website (<http://quiz.arvato-systems.asia>) ("Online Entry Channel")
    - i. Participants can enter the website from their personal computer, tablet computer, or smart phone which has Internet access.
    - ii. Participants need to answer as many questions as possible correctly in 60 seconds.
    - iii. Participants must register by logging in to the website using their Facebook account, and provide their name, email address and phone number.
    - iv. Participants who have registered may play again as many times as they like to improve their score. Only the best score is recorded and entered into the Contest.
  - b) At arvato IT Solutions Malaysia's booth at JobsCentral Career Fair 2015 ("Offline Entry Channel")
    - i. Participants can visit arvato IT Solutions Malaysia's booth at the JobsCentral Career Fair 2015, on 7th and 8th February 2015, from 11:00:00 AM to 05:00:00 PM, at Kuala Lumpur Convention Centre, Halls 4 to 6 (admission is free).
    - ii. Participants need to speak to a staff member at the booth. The participant needs to answer as many questions as possible correctly in 60 seconds, using the staff member's tablet computer.
    - iii. Participants must register by providing their name, email address and phone number.

- iv. Each participant is only allowed to play the arvato World Fact Challenge **once** at arvato IT Solutions Malaysia's booth at JobsCentral Career Fair 2015. However, participants may enter again at the arvato World Fact Challenge website (<http://quiz.arvato-systems.asia/quiz>) using their own personal devices (laptop computer, tablet computer, smart phone with Internet access) and Facebook account.
- 7. Each Participant can only win **ONCE** in the Contest throughout the Contest Period.
- 8. If a Participant has entered via both channels stated in 6a) and 6b), only the Participant's best score between both channels is taken into account for determining their winning status.
- 9. Entries received via the Offline Entry Channel may not be reflected on the scoreboard of the Online Entry Channel (<http://quiz.arvato-systems.asia/scoreBoard.php>) prior to the end of the Contest Period. However, the entries received via the Online Entry Channel will be manually combined with the entries received via the Offline Entry Channel, in order to determine the winners.

#### **HOW TO WIN**

- 10. At the end of the Contest Period, the top 5 Participants with the best scores win.
- 11. In the event of a tie in score, preference will be given to the entry with the shorter time taken to complete the game.
- 12. Judges' decision is final. No further correspondence or appeal will be entertained.

#### **PRIZES**

- 13. There are five (5) prizes in total:
  - a) 1st prize: RM250 worth of AEON shopping vouchers.
  - b) 2nd prize: RM100 worth of AEON shopping vouchers.
  - c) 3rd prize: RM50 worth of AEON shopping vouchers.
  - d) 4th prize: RM50 worth of AEON shopping vouchers.
  - e) 5th prize: RM50 worth of AEON shopping vouchers.
- 14. Prizes are non-transferrable and will only be awarded to the winners.
- 15. No cash alternative will be awarded in lieu of stated prize(s).

#### **WINNERS LIST**

- 16. Winners will be announced on arvato IT Solutions Malaysia's Facebook Fan Page ([www.facebook.com/ast.my](http://www.facebook.com/ast.my)) at 11:00:00 AM on 16th February 2015.
- 17. If a winner is un-contactable or fails to respond to communications, the said winner will be disqualified and the next shortlisted winner will be selected, and so forth.
- 18. Definition of un-contactable:
  - a) Number unreachable/out of coverage

- b) Number no longer in service
  - c) Voicemail
  - d) Unable to speak to shortlisted winner
19. Prizes will be delivered to the winners within 2 weeks upon obtaining their mailing addresses.
20. arvato IT Solutions Malaysia and its' affiliates or 3rd party agencies will not be responsible if the prizes are lost during delivery, by mail or courier.

#### **USE OF PERSONAL DATA**

21. arvato IT Solutions Malaysia will be collecting personal data about Participants registration online and we make it our priority to keep secure the personal data of Participants. By giving your personal data to us to participate in this Contest, you are deemed to have consented to our processing of your personal data for such purpose. Therefore, please read our **Privacy and Personal Data Protection Policy** pursuant to the Notice and Choice Principle under the Personal Data Protection Act 2010, at: <http://quiz.arvato-systems.asia/privacy.pdf>.

#### **OTHER TERMS AND CONDITIONS**

22. arvato IT Solutions Malaysia reserves the right to reject any entries that are incorrect, incomplete, suspicious or invalid. Participants agree not to knowingly damage or cause interruption to the Contest and/or prevent others from entering the Contest.
23. arvato IT Solutions Malaysia and its respective parent companies, affiliates, subsidiaries, licensees, directors, officers, agents, independent contractors, advertising, promotion, and fulfilment agencies, and legal advisors are not responsible for and shall not be liable for:-
- a) any technical errors, whether due to inaccessibility of internet network disruption, network congestion, malicious virus attacks, unauthorized data hacking, data corruption and server hardware failure or otherwise;
  - b) telephone, electronic, hardware or software program, network, internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation, the incorrect or inaccurate capture of entry information online;
  - c) late, lost, delayed, misdirected, incomplete, illegible or unintelligible e-mails;
  - d) failed, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed computer transmissions;
  - e) any condition caused by events beyond the control of the arvato IT Solutions Malaysia that may cause the Contest to be disrupted or corrupted;
  - f) any injuries, losses, or damages of any kind arising in connection with or as a result of the gift, or acceptance, possession, or use of the Prize, or from participation in the Contest; or
  - g) any printing or typographical errors in any materials associated with the Contest.

24. By participating in the Contest, each participant agrees to release and hold arvato IT Solutions Malaysia and its employees, officers, directors, shareholders, agents, representatives, parent companies affiliates, subsidiaries, licensees, advertising, promotion, and fulfilment agencies, and legal advisors, harmless from any and all losses, damages, rights, claims and actions of any kind in connection with the Contest or resulting from acceptance, possession, use or misuse of the Prize, or travel to or from any gift-related activity, including without limitation, personal injury, death, and property damage, and claims based on publicity rights, defamation, or invasion of privacy.
25. arvato IT Solutions Malaysia and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/promotion agencies make no warranties, express or implied, in fact or in law, relative to the use or enjoyment of the Prize, including, without limitation, their quality, merchantability or fitness for a particular purpose.
26. By entering, winners agree to grant arvato IT Solutions Malaysia and their respective parent companies, subsidiaries, affiliates, licensees, directors, officers, agents, independent contractors and advertising/promotion agencies the use of his/her name, details submitted through the Contest website, likeness, biographical data and statements for any purposes, including, without limitation, advertising, trade, or promotion, in perpetuity and throughout the universe, in any and all media now known or hereafter devised, without further compensation, unless prohibited by law. If the winner cannot be contacted, the registration is ineligible, or the winner fails to claim a Prize, the Prize may be forfeited and an alternate winner may be selected. Refusal or return of the winners' notification as undelivered will also result in disqualification and an alternate winner may be selected.
27. Appeals to check the status of entries will not be entertained.
28. In case of any dispute, arvato IT Solutions Malaysia reserves the right to make the final decision.