

# Emma Coughlin *Web Developer*

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## EDUCATION

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**Devmountain** | Lehi, UT

*Graduated November 2023*

- Web Development Program

**University of Minnesota - Continuing Education** | St. Paul, MN

*February 2022 - August 2022*

- Full Stack Developer Program

**Minneapolis Community and Technical College** | Minneapolis, MN

*Graduated May 2013*

- Associate of Arts Degree
  - Dean's list

## SKILLS

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Javascript | React | Redux | NodeJs | Express | PostgreSQL | NextJs | CSS | Git | Github | Bootstrap |  
Tailwind | Postman | MySQL | Heroku | HTML5 | Axios

## PROFESSIONAL EXPERIENCE

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**Devmountain** | Lehi, UT

*September 2023 - November 2023*

*Web Developer / Software Engineer (student)*

[Live Pokédex](#) - [Github Repo](#) | [Demo](#) |

React | Redux | NodeJS | Express | PostgreSQL | Axios

- Designed a living Pokédex
- Set up a server for project
- Integrated Redux, React and Semantic UI for styling

**University of Minnesota** | Minneapolis, MN

*Web Developer / Software Engineer (student)*

[Pokébook: A Pokémon Social Media site](#) - [Github Repo](#) | [Hosted Site](#)

*July 2022 - August 2022*

JavaScript | NodeJS | Express | MySQL | CSS | Heroku

- Developed a social media website for Pokémon fans
- Provided authentication and user credentials using Bcrypt OAuth to ensure a secure login
- Worked on a team of five remotely, was project manager for entire project

**Zen Box Izakaya** | Minneapolis, MN

*July 2019 - September 2022*

*Manager*

- Handled relationships with local businesses and distributors to help increase visibility
- Developed sales analytics models using Excel to track and forecast trends
- Developed a team to execute service professionally by mentoring less experienced team members and increasing productivity among senior staff members
- Pivoted from dine-in restaurant to a complete takeout system during the COVID-19 pandemic, incorporated 3rd party delivery businesses to help increase revenue and accessibility

**Pizza Lucé** | Minneapolis, MN

*July 2012 - July 2019*

*Front of House Manager*

- Improved quality of service and boosted store's department from 4th to 1st in corporate secret shops
- Improved team performance by coaching and mentoring team members
- Ran social media accounts for individual stores, increased visibility, handled customer feedback/complaints and developed a Happy Hour menu to help increase revenue

## Certifications and Accomplishments

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**Devmountain** | Lehi, UT - remote/online

*March 2023 - November 2023*

*Web Developer (student)*

- Certificate of Completion

**Floor Manager** | Zen Box Izakaya

- Utilized OpenTable to track restaurant reservations, plot out floor plan and accommodate guests
- Used Aloha POS sale system to track overall sales, labor and server sales
- Used Excel to keep track of cash flow within the restaurant
- Pivoted to Toast POS system to improve overall operations within the restaurant, trained staff on new system and handled all technical issues
- Managed inventory of dry goods for restaurant and completed weekly orders for inventory

**On-shift manager** | Pizza Lucé

- Improved sales and quality of service by listening to corporate feedback from secret shoppers, adjusted service to accommodate a wider customer base
- Used FoodTec POS to track sales, labor and cash flow
- Used ShiftNotes to communicate with store management team
- Developed team through team meetings, reviews and mentoring
- Controlled volume in kitchen during peak service hours, worked closely with kitchen staff to improve overall operations and relationships with front of house staff
- Ensured quality of food by performing routine safe foodservice practices

## RELEVANT SKILLS

| Team Management | Mentoring | Team Leading | Volunteer Management | Public Speaking