

## EDUCATION

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- **Southern Alberta Institute of Technology** Calgary, AB  
*Diploma in Information Technology, Software Development; GPA: 3.80* *May 2022 - Expected Apr. 2024*
- **University of Calgary** Calgary, AB  
*Bachelor of Arts in Economics and Minor in Business; GPA: 3.30* *Sept. 2017 - Graduated Apr. 2022*

## EXPERIENCE

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- **ENMAX Corporation** Calgary, AB  
*Digital Experience Developer, Co-Op Student* *Jan. 2023 - Present*
  - **IT Recognition Portal:** Led end-to-end design processes, from gathering business requirements to software development and launching the IT Recognition Portal
  - **enmax.com:** Documented and presented enmax.com 2023 updates and utilized Microsoft Sway for engaging release notes.
  - **User Experience (UX) and User Interface (UI) Design:** Implemented UX/UI enhancements on [enmax.com](https://enmax.com) and contributed to UX/UI design for enmax.next through active participation and team coordination
  - **Service Now:** Managed and tracked over 200 Service Now tickets and delegated tasks in Azure DevOps for timely resolutions
  - **Azure DevOps:** Explored ways to integrate and improve Agile methodologies and advocating for DevOps principles across the organization

## PROJECTS

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- **ENMAX - Capstone Project** Calgary, AB  
*Team Lead* *Sept. 2023 - Present*
  - **Leadership:** Initiated the collaboration and partnership for ENMAX with post-secondary schools to explore capstone project opportunities, becoming the trailblazer in delivering innovative projects, and setting a precedent for successful cooperation
  - **Design:** Conducted user research including gathering surveys and testing, and putting together high-fidelity prototypes and design systems using Figma
  - **Development:** Developed a full-stack web application using the .NET technology stack, with ASP.NET serving as the frontend framework
  - **Consulting:** Promoted organizational change management and introducing new KPIs to increase employee engagement and recognition
- **QP - Company Website and Application Support** Calgary, AB  
*Business Analyst & Software Consultant* *Sept. 2023 - Present*
  - **Web Development:** Designed and developed [qp cleaners.ca](https://qp cleaners.ca) using React.js
  - **Google Domains:** Managed Google Business Profile, Analytics, Tag Manager, Search Console and Ads
  - **Excel:** Leveraged Excel workbooks with macros for automating and visualizing budget data, expenses, sales figures, and employee timesheets

## ACHIEVEMENTS

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**Awards & Scholarships:** Alberta Advanced Education and Technology Award · Jason Lang Scholarship  
**Certifications:** AZ-900 (Microsoft Azure Fundamentals) · Special Boiler Operator License

## EXTRACURRICULAR ACTIVITIES

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**Hobbies:** Video Content Creation · User Testing · Golfing · Volleyball · Skiing · Backpacking · Body Building  
**Volunteer Experience:** SAIT Campus Volunteer and Peer Mentor Team Lead · ENMAX Volunteer

## TECHNICAL SKILLS

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**Languages:** C#, HTML, CSS, JavaScript, Java  
**Frameworks:** React, Node.js, Next.js, Bootstrap, ASP.NET, .NET  
**Developer Tools:** Git, Azure, Visual Studio, VS Code, SSMS, Figma, Adobe Creative Suite, Microsoft o365