Email: jinkilee552@gmail.com www.jinkilee.ca Mobile: +1-403-998-5029

EDUCATION

Southern Alberta Institute of Technology

Calgary, AB

Diploma in Information Technology, Software Development; GPA: 3.80

May 2022 { Expected Apr. 2024

University of Calgary

Calgary, AB

Bachelor of Arts in Economics and Minor in Business; GPA: 3.30

Sept. 2017 { Graduated Apr. 2022

Experience

ENMAX Corporation

Calgary, AB

Digital Experience Developer, Co-Op Student

Jan. 2023 - Present

IT Recognition Portal: Led end-to-end design processes, from gathering business requirements to software development and launching the IT Recognition Portal

enmax.com: Documented and presented enmax.com 2023 updates and utilized Microsoft Sway for engaging release notes.

User Experience (UX) and User Interface (UI) Design: Implemented UX/UI enhancements on enmax.com and contributed to UX/UI design for enmax.next through active participation and team coordination

Service Now: Managed and tracked over 200 Service Now tickets and delegated tasks in Azure DevOps for timely resolutions

Azure DevOps: Explored ways to integrate and improve Agile methodologies and advocating for DevOps principles across the organization

Projects

ENMAX - Capstone Project

Calgary, AB

Team Lead Sept. 2023 - Present

Leadership: Initiated the collaboration and partnership for ENMAX with post-secondary schools to explore capstone project opportunities, becoming the trailblazer in delivering innovative projects, and setting a precedent for successful cooperation

Design: Conducted user research including gathering surveys and testing, and putting together high-fidelity prototypes and design systems using Figma

Development: Developed a full-stack web application using the .NET technology stack, with ASP.NET serving as the frontend framework

Consulting: Promoted organizational change management and introducing new KPIs to increase employee engagement and recognition

QP - Company Website and Application Support

Calgary, AB

Business Analyst & Software Consultant

Sept. 2023 - Present

Web Development: Designed and developed qpcleaners.ca using React.js

Google Domains: Managed Google Business Profile, Analytics, Tag Manager, Search Console and Ads Excel: Leveraged Excel workbooks with macros for automating and visualizing budget data, expenses, sales figures, and employee timesheets

ACHIEVEMENTS

Awards & Scholarships: Alberta Advanced Education and Technology Award · Jason Lang Scholarship Certifications: AZ-900 (Microsoft Azure Fundamentals) · Special Boiler Operator License

EXTRACURRICULAR ACTIVITIES

Hobbies: Video Content Creation · User Testing · Golfing · Volleyball · Skiing · Backpacking · Body Building Volunteer Experience: SAIT Campus Volunteer and Peer Mentor Team Lead · ENMAX Volunteer

TECHNICAL SKILLS

Languages: C#, HTML, CSS, JavaScript, Java

Frameworks: React, Node.js, Next.js, Bootstrap, ASP.NET, .NET

Developer Tools: Git, Azure, Visual Studio, VS Code, SSMS, Figma, Adobe Creative Suite, Microsoft o365