Jinki Lee

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EDUCATION

Southern Alberta Institute of Technology   **Calgary, AB**
Diploma, Information Technology | Software Development | GPA: 3.80   *May 2022 - Present*

University of Calgary   **Calgary, AB**
Bachelor of Arts, Economics | Minor in Business Management| GPA: 3.30   *September 2017 - April 2022*

TECHNICAL SKILLS

Languages: C#, HTML, CSS, JavaScript, Java

Frameworks: React, Node.js, Next.js, Redux, Bootstrap, ASP.NET

Developer Tools: Git, Visual Studio, VS Code, SSMS, Figma, Adobe Creative Suite, Microsoft o365

Cloud Technologies: Azure DevOps, Firebase

Database Technologies: SQL, Firestore

WORK EXPERIENCE

ENMAX Corporation   **Calgary, AB**
Digital Experience, Co-Op Student   *January 2023 - August 2023*

- **IT Recognition Portal:** Led end-to-end design processes for the IT Recognition Portal, ensuring fast, reliable, and secure user experiences
- **enmax.com:** Documented and presented enmax.com 2023 updates, utilizing Microsoft Sway for engaging release notes
- **User Experience (UX) and User Interface (UI) Design**: Actively participated in UX/UI design for enmax.next, enhancing user interfaces
- **Service Now:** Managed and tracked 200+ Service Now tickets, ensuring timely resolutions
- **Azure DevOps:** Explored and advocated for Agile methodologies and DevOps principles across the organization

LEADERSHIP EXPERIENCE & PROJECTS

ENMAX Capstone Project   **Calgary, AB**
Team Lead   *August 2023 - Present*

- **Design:** Conducted user research including gathering surveys and testing, and putting together high-fidelity prototypes and design systems using Figma
- **Development:** Led and managed a team of 4 developers in the creation of a full-stack web application, using ASP.NET for robust server-side processing and dynamic user interface. This collaboration included the design and implementation of RESTful APIs to enable efficient and reliable data exchange between client and server, ultimately enhancing both application functionality and user experience
- **DevOps and Workflow Management:** Managed DevOps processes, utilizing TFS/Git workflows and implementing CI/CD pipelines, ensuring streamlined development cycles and robust deployment strategies.
- **Consulting:** Promoted organizational change management and introduced new KPIs to increase employee engagement and recognition

QP - Company Website   **Calgary, AB**
Web Developer   *September 2023 - Present*

- **Web Development:** Designed and developed [qpcleaners.ca](#) using React.js
- **Google Domains:** Managed Google Business Profile, Analytics, Tag Manager, Search Console and Ads