

# Milestone 2: Airbnb Zero Review Classification

# Executive Summary

Project Goal: Target variable is predict the 'property\_quality' for Airbnb listings with zero reviews.

- Classifying zero review listings on 'property\_quality' will eliminate bias when booking a newly listed Airbnb.

Data Cleaning: Created a single dataset that contains 184,984 rows with 27 columns, which encompasses 15 cities

- Narrowed 75 columns to 22 columns before doing feature engineering.
- Created imputation logic and removed entries where price or accommodates is either 0 and/or missing.

EDA: Generated plots on both a regional and collective 15 cities basis

- Plots showed that there are only minimal regional differences for amenities.

Feature Transformation: Conducted six feature transformations to pass into modelling

- New features include aggregating amenities, identifying key host information, and parsing out property information in a more meaningful manner.

Modelling: Decision Tree Classifier

- Encoded categorical variables, selected relevant features, split the dataset, trained a model, evaluated its performance, predicted property quality on 0 review data new data

# Data Cleaning

## 1. Addressing Missing Values

- **Bathrooms:** Fill in the same numeric value as 'bedrooms'. If the 'bedrooms' column is also N/A, fill N/As with 1/'beds'
- **Bedrooms** Fill in with the rounded up value of # of bathrooms
- **Beds:** Fill in with the same numeric value as 'bedrooms'
- There was no case that all three columns are NULL.
- **Host\_since:** Put the most recent date that is available in host\_since column
- **Host\_location:** Put 'unknown', which is already in the dataset
- **host\_is\_superhost:** Put 'f' as false
- **host\_verifications:** Put 'None' for NAs and entries with empty list ([])
- **host\_identity\_verified:** Put 'f' as false
- **host\_has\_profile\_pic:** Put 'f' as false

## 2. Delete Unnecessary Columns

- Left with:
- 'id', 'host\_id', 'host\_since', 'host\_location', 'host\_is\_superhost', 'host\_listings\_count', 'host\_total\_listings\_count', 'host\_verifications', 'host\_has\_profile\_pic', 'host\_identity\_verified', 'neighborhood', 'latitude', 'longitude', 'room\_type', 'accommodates', 'bathrooms', 'bathrooms\_text', 'bedrooms', 'beds', 'amenities', 'price', 'number\_of\_reviews', 'review\_scores\_value', 'calculated\_host\_listings\_count'

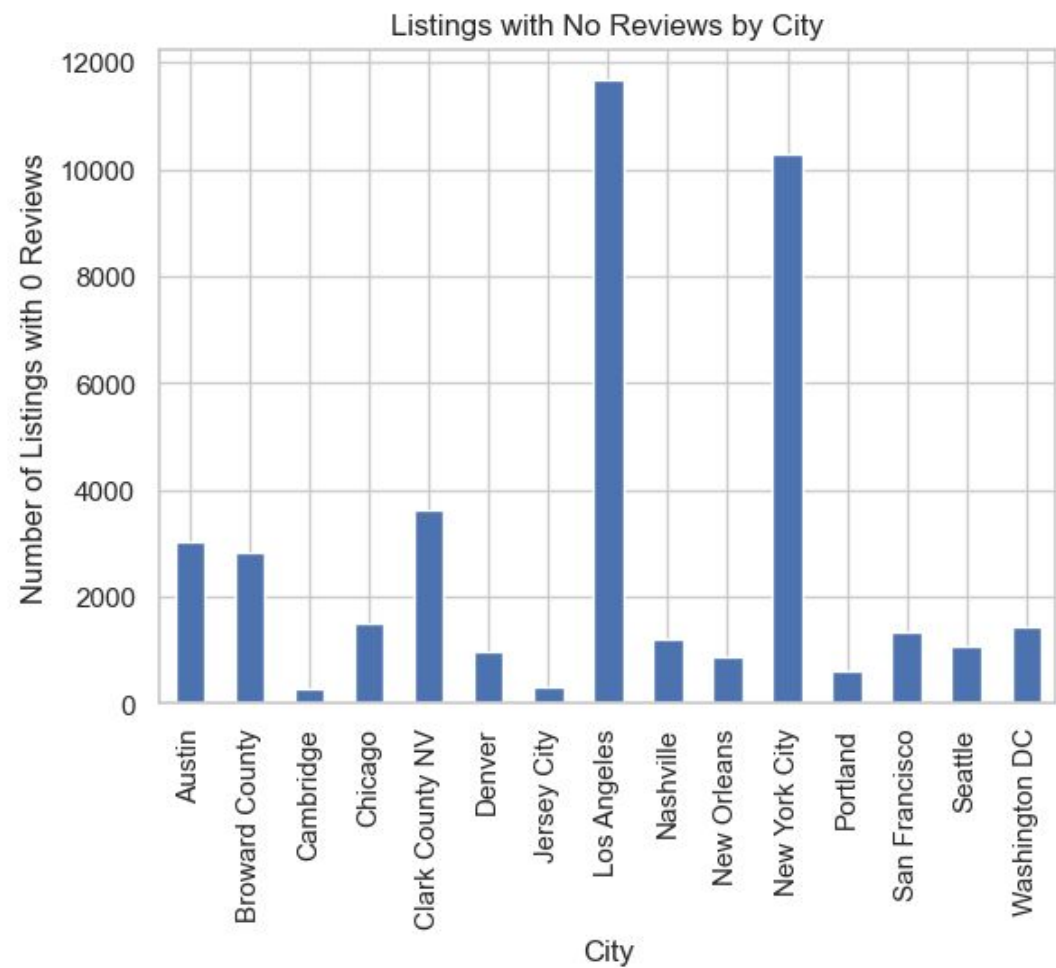
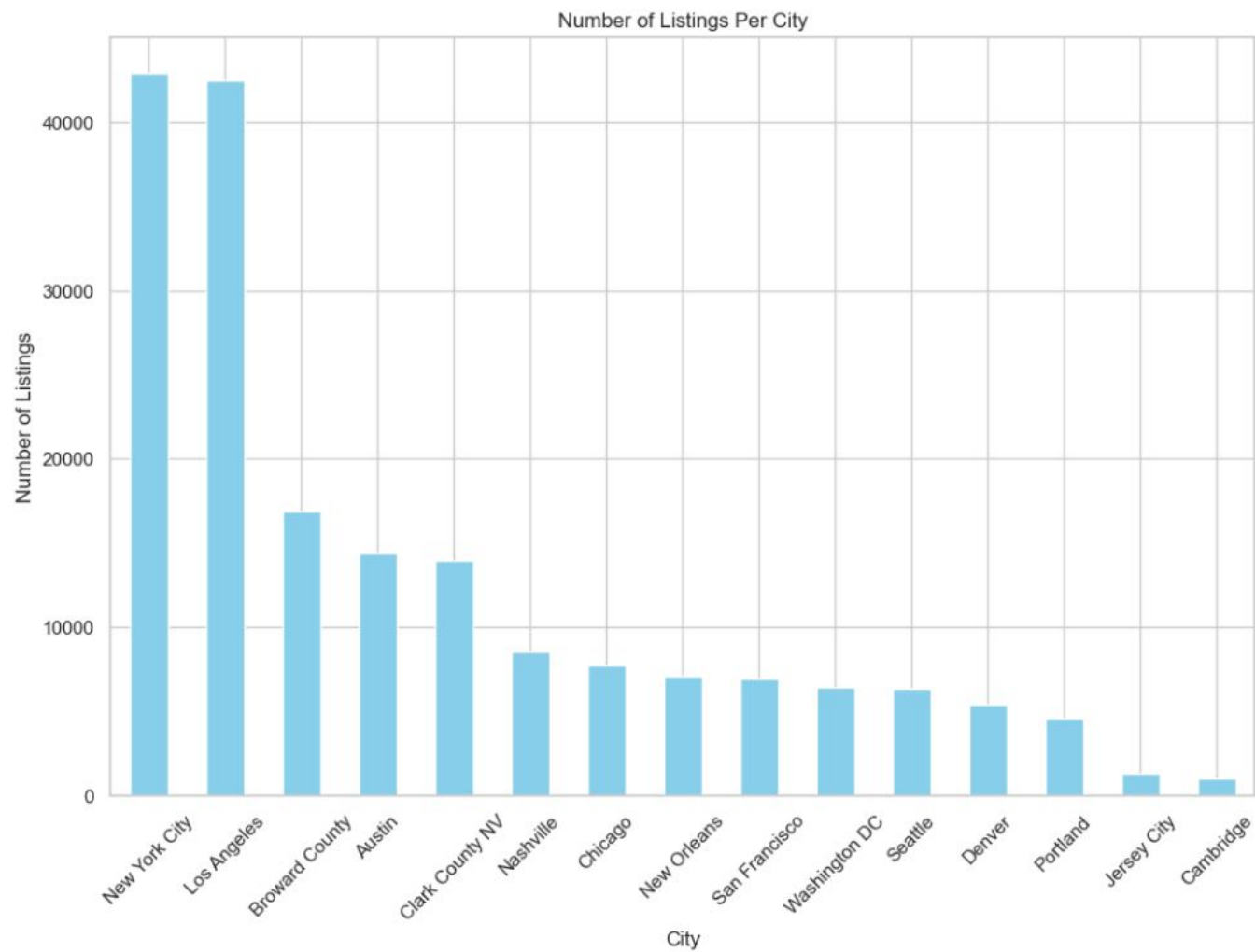
## 3. Remove Entries Where 'price' and 'accommodates' are Zero or NA

## 4. Add New Column 'city'

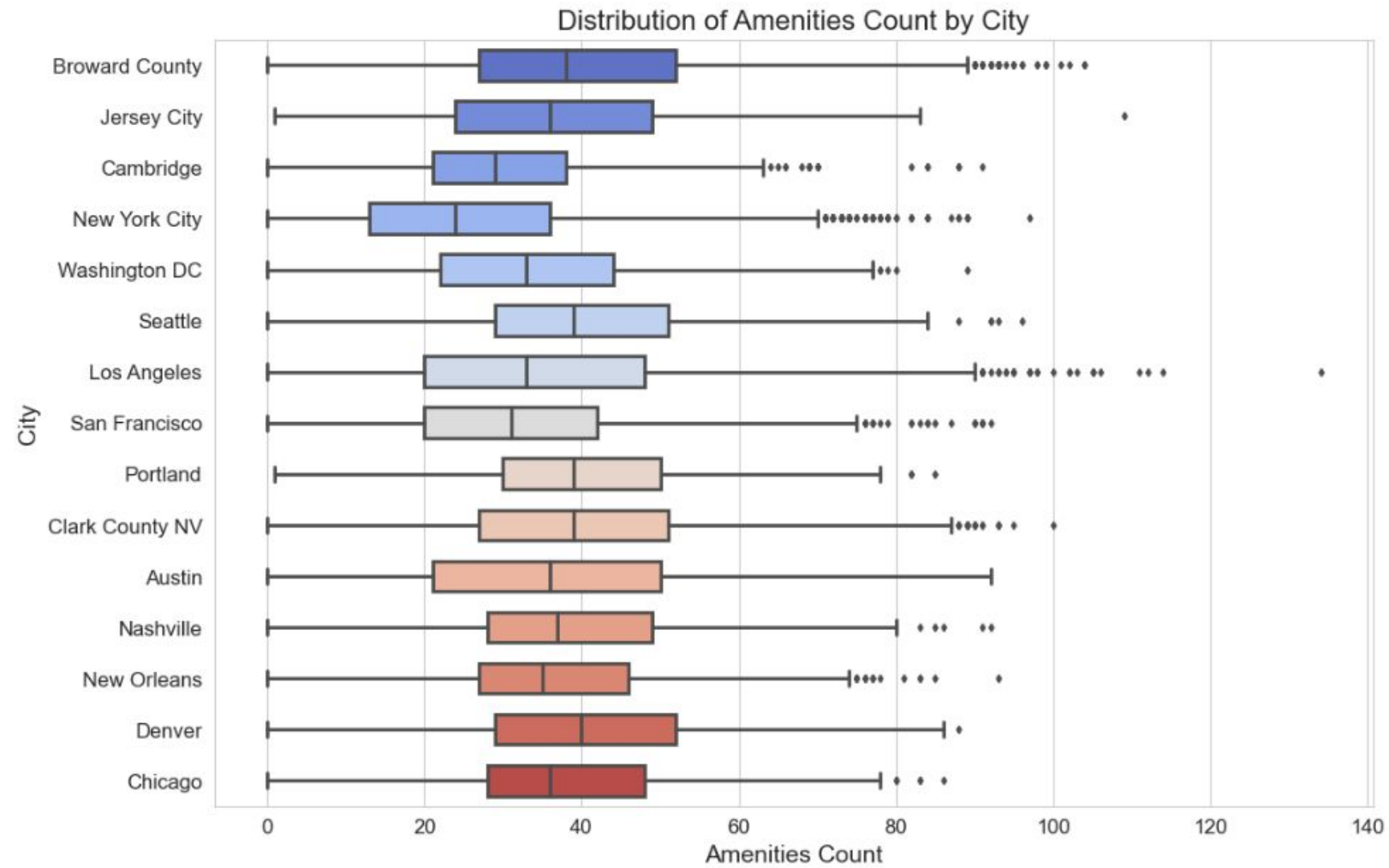
- For the purpose when concatenating all 15 cities all together.

# EDA

- Conducted EDA for each U.S. region and on the collective dataset encompassing all regions
  - Created plots for time-series, categorical, numerical, and geojson data
  - After exploring seven different tables for each city, we determined to focus on the listings\_detailed tables for further EDA understanding.
- Important Highlights:
  - Identified that many listings with no reviews will likely have review\_scores\_value missing
  - Determined that having host\_response\_time is not substantially related to zero reviews
  - The median number of amenities per listing is similar for all cities
  - Airbnb experienced rapid business expansion in the mid-2010s through host sign-ups
  - Despite regional differences, many listings contain the five essential amenities across cities
  - Time-series price data shows seasonality or disruptions from COVID







# Feature Transformations

## 1. Count Amenities

- a. Counted total number of amenities each listing has

## 2. Count Essential Amenities

- a. `essential_amenities = [Fridge, AC, Kitchen, WiFi, Essentials]`
- b. Make new column called `essential_amenities` and count how many are included in the listing (max num: 5, min: 0)
- c. Error handling to include amenities that have similar name

## 3. Bathroom

- a. Parse out to include the decimal digit for bathrooms, and deleted text part to make it numeric column

## 4. City-Neighborhood

- a. Make a new column that has city and neighborhood together to resolve potential naming duplicates in neighborhoods
- b. For example, Hollywood, CA, and Hollywood in Broward County Florida

## 5. Full-time Host

- a. If `host_listings_count` is  $\geq 10$ , the hosts are more experienced/dedicated hosts who treat AirBnB as a full-time job
- b. 'T' for true if  $\geq 10$ , and 'F' for false if  $< 10$

## 6. Host Verification

- a. Due to Spark data read-in issue, change the `host_verification` column to be string, not list object.

```
essential_amenities_normalized = {
    'fridge': ['fridge', 'refrigerator', 'mini fridge',
              'mini-fridge', 'energy-efficient refrigerator'],
    'essentials': ['essentials', 'essential',
                  'bathroom essentials', 'bedroom essentials'],
    'ac': ['air conditioning', 'air conditioner',
          'ac', 'a/c', 'central air', 'hvac', 'ac unit'],
    'kitchen': ['kitchen', 'full kitchen'],
    'wifi': ['wifi', 'wi-fi', '5g wifi', '5g wi-fi',
            'fast wifi', 'fast wi-fi', 'wireless internet',
            'high-speed internet']
}
```

```
def categorize_verifications(verification_str):
    # Mapping of verification strings to codes
    verifications_to_code = {
        "['phone']": 'p',
        "['email']": 'e',
        "['email', 'phone']": 'ep',
        "['email', 'work_email']": 'ew',
        "['phone', 'work_email']": 'pw',
        "['email', 'phone', 'work_email']": 'epw',
        "['email', 'phone', 'photographer', 'work_email']": 'eppw',
        "['email', 'phone', 'photographer']": 'epp',
        'None': 'none' # Handling the string 'None'
    }

    # Return the corresponding code or a default value if not found
    return verifications_to_code.get(verification_str, 'none') # U:
```

# Features

## Original Dataset:

185,989 Rows, 75 Columns

## After Cleaning and Feature Transformation:

184,984 Rows, 27 Columns

amenities_count	essential_amenities	num_bath	neighborhood_city	full_time_host	host_verifications_clean
10	3	1.0	Fort Lauderdale Broward County	f	p
29	3	2.0	Pompano Beach Broward County	f	ep
14	3	3.0	Southwest Ranches Broward County	f	ep
22	4	2.0	Pompano Beach Broward County	f	pw
17	3	2.0	Hollywood Broward County	f	ep
...	...	...	...	...	...
40	5	1.0	Lincoln Park Chicago	f	ep
44	5	2.0	Logan Square Chicago	f	ep
40	5	1.5	Uptown Chicago	f	epw
43	5	1.0	West Town Chicago	f	ep
36	5	1.0	West Town Chicago	f	ep



# Modelling

## 1. Baseline Model

- a. Decision Tree

## 2. Steps

- a. Preprocess Data
  - i. Check missing values
  - ii. Encode categorical variables
  - iii. Feature selection
- b. Splitting Data
- c. Train the Decision Tree Classifier
- d. Model Evaluation
  - i. Precision, Recall, F1-score
  - ii. Confusion Matrix

Classification Report

Class 0 (Good)	0.94	0.94	0.94
Class 1 (Mediocre)	0.21	0.23	0.22
Class 2 (Poor)	0.10	0.11	0.11
	Precision	Recall	F1-Score

Confusion Matrix

Actual Class	Class 0 (Good)	25135	1493	154
	Class 1 (Mediocre)	1335	413	52
	Class 2 (Poor)	147	46	24
	Predicted Class	Class 0 (Good)	Class 1 (Mediocre)	Class 2 (Poor)

# Conclusion & Open Issues

## 1. Initial Model Output

- a. Precision - Good: 0.94, Mediocre: 0.21, Poor: 0.10

## 2. Open Issue 1: Modeling

- a. Hyperparameter tuning
- b. More diverse model such as Random Forest, Ensemble Model
- c. Parallel processing pyspark
  - How are we planning to split the data efficiently and process it parallelly
- d. Convert string columns to be numeric, and put it into vector for Spark modeling

## 3. Open Issue 2: Spark

- a. Spark data loading issue when special characters in the data matches to the file's delimiter