Summer Park

• 5241 Center Blvd, Long Island City, NY 11101 USA

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Summary

Creative and detail-oriented visual & marketing designer with a strong background in digital content creation, brand development, social media strategy, and visual design. Passionate about the F&B industry with two years of experience as a restaurant server, providing excellent customer service. Familiar with Adobe Creative Suite, Figma, and Canva to develop visually compelling marketing materials and campaigns.

Experience

Home of Hot Taste PToronto

im Dec 2023 - Present

- Social Media & Marketing Coordinator
- Established and managed the restaurant's Instagram account from scratch, growing brand presence through engaging visual content.
- Produced and edited Reels and promotional posters to showcase menu highlights, introduce new dishes, and promote special offers, increasing audience engagement and attracting new customers
- Led influencer marketing collaborations, selecting key influencers, coordinating menu offerings, and providing strategic instructions to enhance brand awareness.
- Developed strategies for menu optimization, promotional planning, and brand positioning to drive dine-in traffic and maximize revenue.

Server

may 2023 - Mar 2025

- Interacted with guests in a friendly and engaging manner, providing a positive experience and addressing their needs promptly.
- Handled guest complaints professionally, ensuring that issues were resolved quickly while leaving a positive and lasting impression.
- Maintained a welcoming atmosphere, always offering assistance and ensuring that guests felt valued and comfortable throughout their dining experience.
- Provided thoughtful menu recommendations and answered guest questions about dishes, ensuring they felt confident in their choices and had an enjoyable dining experience.

MiuuStudio | Self-Employed PRemote

🗐 Oct 2022 - Present

- Founder & Creative Director
- Brand Development & Strategy: Successfully built and grew the Miuu Studio brand from the ground up, establishing a strong online presence with over 228K followers on Instagram and a top post with 12M views.
- E-Commerce Management: Managed online stores on Shopify and Etsy, focusing on product development, design, and customer engagement to create brand awareness and grow the store's
- App Launch & Growth: Conceptualized, developed, and launched Miuu Note app for Android, achieving 1.5M+ organic downloads without paid advertising.
- Content Creation & Branding: Created animations, comics, and promotional videos, engaging fans and building a strong brand identity through character storytelling and regular interactions.

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Additional Experience	Flight Centre Travel Group — Visual Designer *Toronto
	Focused on UI design, creating user-friendly interfaces and visual components for digital platforms.
	Mapo Gamjatang — Server ↑ Toronto ☐ Sep 2019 - Dec 2019
	Provided table service, took orders, and ensured a positive dining experience.
	Fastsigns — Graphic Designer *Toronto iii Jul 2015 - Sep 2019
	 Designed marketing materials, signage, and promotional graphics for various businesses.
Skills	Marketing & Design related
	Social Media Marketing Content Creation Promotional Materials Brand Strategy
	Revenue Growth Strategy Campaign Development: Graphic Design Visual Design
	Animating Motion Design UX/UI Design Video Editing
	Design Tools
	After Effects Premier Illustsrator Canva Figma Procreate Rough Animator Corel Draw
	Food & Beverage Service
	Guest Interaction Friendly Service Order Taking Upselling Team Collaboration Timely Service
	Language
	English Korean
Education	Seneca College — Diploma of Interactive Media Design 👼 Jun 2020 - Apr 2021
	₱ Toronto
	Received President's Honour List Award with GPA 4.0
	 Specialized in user-centered interaction design, including UI design and motion graphics
	NAIT College — Graphic Communication 🖨 Sep 2014 - May 2015
	₹ Edmonton
	 Focused on typography, layout and print design using Adobe creative suite
Achievement	Instagram Growth: Managed and grew @Miuustudio to 228K+ followers on Instagram, with a top post reaching 12M views
	YouTube Channel: Ran a successful YouTube channel, accumulating 15K+ subscribers, with the highest-viewed video reaching 1.3M views.
	 Launched Miuu Note App: Successfully launched Android app, Miuu Note, which achieved 1.5M+ organic downloads
	 Best Designer's Award: Awarded Best Designer's Award in product design at work, recognizing excellence in design