

# Jinson John

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## Professional Summary

Aspiring and dedicated UI/UX designer with a fresh perspective on user needs and a passion for creating intuitive digital experiences. Recently transitioned from a sales and support background. Eager to learn, grow, and contribute to a creative team as a motivated UI/UX beginner.

## Work Experience

### Digital Support Executive – 24/7.ai (BPO)

- Resolved customer queries via chat
- Built multitasking and communication skills
- Supported tech-related customer issues

## Project

### Solo Project | Mobile & Landing page Design

- Designed a mental wellness app focused on connecting users with certified therapists. The project included complete user flow design, mobile app UI (**iOS & Android**), and a responsive **landing page**. Focused on calming UI, trust-building UX patterns, and accessibility.
- **Tools:** Figma, framer, Notion and google forms
- **Skills:** User Research, Wireframing, Prototyping, UI Design

## Skills

### Tools:

- Figma
- Adobe Suite
- Framer
- Spline
- wireframe.cc

### UX Skills:

- Wireframing & Prototyping
- User Flows & Journey Mapping
- Mobile & Web App Design
- User Research
- Usability Testing

## Certificates

- **UI/UX Design Certifications**  
DesignBoat School - HSR Layout

## Education

- **B.sc. Computer Science** • 2021  
Indian Academy Degree College - Bangalore
- **Pre-University** • 2018  
Andhra Loyola College - Vijayawada
- **10th Class (SSC)** • 2016  
Good News E.M School - Vijayawada

## Languages

- English
- Malayalam
- Hindi
- Telugu

## Hobbies

- Designing the apps and websites
- Cooking
- Dancing