# **Jinson John**

#### **UI/UX** Designer



# **Professional Summary**

Aspiring and dedicated UI/UX designer with a fresh perspective on user needs and a passion for creating intuitive digital experiences. Recently transitioned from a sales and support background. Eager to learn, grow, and contribute to a creative team as a motivated UI/UX beginner.

### **Work Experience**

Digital Support Executive – 24/7.ai (BPO)

- Resolved customer queries via chat
- Built multitasking and communication skills
- Supported tech-related customer issues

## **Project**

Solo Project | Mobile & Landing page Design

- Designed a mental wellness app focused on connecting users with certified therapists. The project included complete user flow design, mobile app UI (iOS & Android), and a responsive landing page. Focused on calming UI, trust-building UX patterns, and accessibility.
- Tools: Figma, framer, Notion and google forms
- Skills: User Research, Wireframing, Prototyping, UI Design

#### Skills

#### Tools:

- Figma
- Adobe Suite
- Framer
- Spline
- wireframe.cc

#### **UX Skills:**

- Wireframing & Prototyping
- User Flows & Journey Mapping
- Mobile & Web App Design
- User Research
- Usability Testing

#### **Certificates**

• UI/UX Design Certifications
DesignBoat School - HSR Layout

#### Education

- B.sc. Computer Science 2021 Indian Academy Degree College - Bangalore
- Pre-University
   Andhra Loyola College Vijayawada
- 10th Class (SSC)
   Good News E.M School Vijayawada

#### Languages

- English
- Malayalam
- Hindi
- Telugu

#### **Hobbies**

- Designing the apps and websites
- Cooking
- Dancing