

# JISHAM PT

## Network & IT support Engineer

website: [Jisham.com](http://Jisham.com)

Email: [pt.jisham07@gmail.com](mailto:pt.jisham07@gmail.com)

Linkedin: <https://www.linkedin.com/in/jisham-pt/>

Phone: +91-8943899866

Current Location: Bangalore,India

## CAREER OBJECTIVE

---

Network & IT support Engineer looking for a position where I can put my recently obtained experience and skill to use, therefore contributing to a dynamic growing organization where my strong technical, analytical, interpersonal, and hard work will make a big difference.

## PROFESSIONAL STRENGTH

---

- Proficient in technical and non-technical communication, both in oral and written
- Possess a strong dedication to team dynamics, as well as the capacity to provide knowledge and appropriately follow leadership directions.
- Excellent problem solving, analytical, and logical thinking skills
- Critical Thinking – Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions, or approaches to problems.

## PROFESSIONAL EXPERIENCE

---

### IOSS LLP

#### Network Engineer

June 2020 -Present

#### Roles & Responsibilities:

- Monitoring, configuration and troubleshooting of network devices like CISCO Router and CISCO Switches
- Maintain the communication with the users throughout the problem resolution process of action taken.
- configuring VLAN, Port security, Default/Static/Dynamic routing.
- configuring ACL - Standard, Extended Access-lists, Named and Numbered Access-lists.

- Configuration of NAT like Static NAT, Dynamic NAT, PAT.
- Upgradation of Cisco Routers and Switches.
- Managing network device backup.
- Responds to tickets opened by routine alarms and network issues using Ticketing tools.
- Providing 24/7 support to the user support
- Installation and configuration of OS and system Peripherals.

## **Oreal Soft**

### **Web Developer**

**July 2019-May 2020**

#### **Roles & Responsibilities:**

- Designed and developed front-end for websites, using Bootstrap, Ajax, etc.
- Translated design team's UX wireframes and mockups into responsive, interactive features, using HTML/CSS and JavaScript.
- Added the elements of SEO for a better website ranking.
- Build client websites with WordPress.
- Modify existing code as needed.
- Develop themes and plugins

## **Learn Dote**

### **Web developer and co-founder**

**August 2018-May 2019**

#### **Roles & Responsibilities**

- Played the role of a Team Lead of projects.
- Front end Development
- Technical Research and development lead of the company
- Maintaining websites and Domains.

## **TECHNICAL SKILLS**

---

### **Network Security and Routing Switching**

#### **CISCO CERTIFIED NETWORK ASSOCIATE (Routing and Switching)**

- Understanding OSI Reference Model
- Knowledge on IP addressing and Subnetting (FLSM,VLSM) and Super netting.
- Multiple types of Password configuration with different encryption methods.
- Configuring and managing Cisco Routers using Telnet, SSH.
- Routing all types Static Routing, Dynamic Routing and static floating.
- Dynamic Routing Protocols RIP V1 & V2, OSPF, EIGRP.
- OSPF – (Network Types, LSA Types, Area Types Virtual link, Summarization).
- Configuring Redistribution between various protocols.
- Knowledge on ACL – Standard, Extended, Time-Based, Numbered ACL, Named ACL.
- Knowledge on configuring NAT – Static NAT, Dynamic NAT, Static PAT.
- Knowledge in configuring and implementing STP, RSTP and MSTP.

#### **CISCO CERTIFIED NETWORK ASSOCIATE (Security)**

- Knowledge on basic security of administrative access.
- Multiple types of password configuration with different encryption methods.
- IOS Backup. Upgradation and Configuring Backup by using Flash Memory, TFTP and NVRAM.
- Knowledge in Configuring and troubleshooting: VLAN, VTP, STP, Trunk, Port security, Ether channel, Static/Dynamic routing, access List, Firewalls and IPS/IDS Tuning.
- Layer-2 and Layer-3 Security CBAC, Zone Based Firewall, DHCP snooping, Transparent firewall.
- Configuring Static NAT, Dynamic NAT, PAT and Static PAT.
- Configuring static and dynamic routing in cisco ASA firewall.
- Administrative access and Roll based access.
- Maintaining Network Security with AAA by using Cisco ACS server.

- Configuring Site to Site VPN and Client to Site VPN or Remote Access VPN.
- Configuring and implementing all types of PORT SECURITY by using different violation methods.
- Configuring Inter-VLAN Trunking communication.
- Event Collection System: Event log, SNMP trap/informs, Wireshark, Syslog.
- Troubleshooting the network issues by using Ping, Traceroute and CDP method.
- Pass word Recovery on Routers and firewall.
- Password Recovery.
- Knowledge and configuration of Cisco ASA security contexting.
- Securing spanning tree by using BPDU guard and BPDU filter, DHCP snooping.

## EDUCATIONAL QUALIFICATION

---

Bachelors in Technology (BTECH) - Computer Science & Engineering

## TRAINING COMPLETED

---

- Cisco Certified Networking Associate- **CCNA Routing and Switching**
- Cisco Certified Networking Associate - **CCNA SECURITY**
- Certified Ethical Hacking(Ec-council) - **CEH**

## EXTRA-CURRICULAR AND ACHIEVEMENTS

---

- Program Committee Head of **IEEE STUDENT BRANCH** of College
- Conducted Linux Workshop in College for over 100 students.
- Participated in Technical workshops in and out of the college (Under various technical communities).
- Executive member for 3 consecutive years in Technical association of college
- Configured **IT infrastructure** for Faconz company.
- **Done a security Assessment** and secured the systems and network of an accounts department of Faconz company.

## DECLARATION

---

I hereby declare that the above stated information is true to the best of my knowledge and belief.

Place: Bangalore

Jisham PT