

## **Important Notes**

- Please confirm arrival date for Leh while booking flights & Bus to Delhi efficiently with appropriate time gap to avoid an uncomfortable situation.
- Charges for rented gears are not covered in the package. The due rent should be cleared before the trip. The cost of any accessory- ropes, bungee, jerrycan etc, shall be borne by the Rider.
- Leh airport is 4 Km away from the city. Take a prepaid taxi for INR 300 (approx) to reach the hotel.
- The security deposit of INR 10000/- shall be payable only in cash at starting point, before commencement of trip.
- The traveller is requested to adhere with the rules mentioned by Dream Riders Mototouring LLP & tour Manager. Any behaviour which causes delay, non-completion, or poses harm to fellow travellers, shall result in ad-hoc termination of the individuals' tour without refund. The decision taken by the management will be final and non-negotiable.
- Dream Riders Mototouring LLP do not assure to fit in everyone in the same hotels or tents. Hence, the group will have to be divided between hotels.
- Please minimise the luggage to a single bag pack. Additional bags would have to be carried on the bike. We take care of the luggage as our own, you shall be responsible for your belongings. Please make sure of loading & unloading your luggage in vehicle. 'Lost complaint' shall be entertained only if serviceable.
- SUV shall be provided if there are at least three travellers. In case of lesser number, traveller(s) will have to join in Support Vehicle. We would refund traveller in full if you disagree to join the trip in that vehicle.
- Being a machine, the bikes are prone to break down on these terrains. The mechanic requires due time as per the mechanical failure and may take a lot longer than you expected. In case of unrepairable breakdown of machine, rider(s) will be required to travel in service vehicle till Leh since necessary parts can be obtained only at Leh, Manali or Srinagar.
- In case of normal wear and tear, i.e., Break shoe, clutch wire, brake wire, accelerator wire breakdown, shall not be charged. The customer shall be responsible and payable for any major damage due to accident & cost of components – clutch plate, Lights, Lamps or any structural deformation. In case of extensive damage, the cost will be recovered fully from the customer on the cost basis. In case of complete damage bringing the bike to cease, the customer shall be responsible to pay the difference between new purchase and insurance claim.
- When it is unsafe to travel on motorcycle (due to a natural calamity or political turmoil), Arrangements of four Wheelers will be made to the closest safe location, expenses payable by riders in Dutch system
- The full amount will be forfeited in cancellations due to the natural disaster or political turmoil & no-show to the starting point.
- The purpose of the Backup vehicle is for Luggage, emergencies (accident/illness) and to carry support staff. Any medical expenses arising due to transportation, admission, medicine or medical procedures/surgery, shall be borne by the customer or by a kin relative. Please refrain putting requests for a seat in the Backup Vehicle unless extremely necessary due to scarcity constraint. You may require adjust in case of multiple illness.
- The company holds right to discounts and pricing policy. Dream Riders Mototouring may discriminate in prices for a group or individual as per discretion. No queries or objection would be entertained.
- The package covers cost of specified stays at the specified destination. When a rider decides to stay back, The cost of transportation of bike to the end destination shall be deducted from the security deposit. The cost of additional stay & transit shall be payable by the rider him/herself.
- The travellers are requested to tip Bellboys and waiters at the restaurant to motivate them and to receive warm hand services. We must value their efforts they put at such high-altitude locations.
- There may be changes in the route and final programme due to any unforeseen circumstances. We will not entertain complaints of skipping destination if the decision improves the safety of the whole group.
- Dream Riders Mototouring shall not be responsible to refund flight or post ride travel plans loss resulted due to trip extension or cancellation.
- We request riders to keep buffer days in hand. The management cannot control road conditions, weather, any natural, or political forces; hence reserves the right to take call for trip extension or changing the route on his own discretion. Any additional cost of transportation/accommodation arising due to such extension shall be borne equally by the group & is payable on the spot.

**Hope you adhere by the rules & cherish memories of the adventure trip for life.**