

CURRICULUM VITAE



Jishnu Unnikrishnan
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Personal Data: -

Date of Birth: 14-12-1995

Father Name: Unnikrishnan

Mother Name: Jayalakshmi

Gender: Male

Nationality: Indian

Marital Status: Single

Languages Known: -

English: (speak, read & write)

Hindi: (speak, read & write)

Malayalam: (speak, read & write)

Tamil: (speak)

Passport Details: -

Passport Number: U7159873

Visa Details: -

Visa Status: Visit Visa

Visa Expire: 13-04-2022

OBJECTIVE

To secure a position that utilizes my qualifications and knowledge providing an opportunity to pursue a career to an extended level.

QUALIFICATION

- Master of computer applications – Kannur university (2018-2020) -70%
- B.Sc. computer science – Kannur university (2015-2018) -76%
- Higher secondary – ghss cherukunnu(2012-2014) -88%
- SSLC – B.E.M..S cherukunnu (2012) -90%

TECHNICAL SKILLS

- System troubleshooting
- Languages: c, c++, JavaScript
- Web development: html, CSS
- Angular
- Database: MySQL

EXPERIENCE

➤ **Digital Enablement at Xerago E-Biz Service PVT.LTD CHENNAI (From 22nd March 2021 to 17th Dec 2021)**

1. Worked in the DIGITAL ENABLEMENT group of the company that handles the Citi bank websites and advertisements of Thailand and Vietnam branches.
2. Supported the electronic direct mail marketing of the company
3. Worked with the ICMS tool
4. Creating UAT links for the newly deployed EDM's to the client.
5. Taking the pages to live in ICMS after the client confirmation
6. Modification of web pages as per client request.
7. Worked with KANA CONNECT tool to do the staging and launching of new campaigns.
8. Worked with Drupal tool used for the Citi bank project.

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➤ **System Expert at Value Point Systems PVT LTD, Bangalore from April 2020 to Jan 2021.**

1. Monitoring the Network Issues, device health & ports status.
2. Installation and Troubleshooting of all the Hardware Components in Desktops and Laptops.
3. Installation and troubleshooting different types of printers and Scanners.
4. Troubleshooting Network Related Issues on LAN, Wi-Fi.
5. Troubleshooting the operating systems issues.
6. Incident Management - Resolve incidents; escalate to other IT teams and vendors. Co-ordinate incidents to resolution.
7. Responsible to install, set up, maintain network, and also configure the peripherals, cabling and equipment's accordingly as per the requirement.
8. Troubleshooting LAN Connectivity related problems.
9. Creating incidents based on the alert and doing level 1 support and providing resolution to client.
10. Helpdesk Support.

STRENGTH AND QUALITIES

- Self-Motivated & hard working
- Teambuilding & leadership skills
- Quick learner and ability to adapt to new challenges
- Flexible to handle any work for the well going of the organization
- Organized and best structured at work
- Easy to get along with dynamic and patience

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Website

- <https://jishnuunnikrishnan.github.io/portfoliosite/>

DECLARATION

I hereby declare that all the information given above are true and correct with the best of my knowledge and I bear the responsibility of the above-mentioned particulars.

DUBAI

Jishnu Unnikrishnan