Pranav Koranchirath



**Career Objective**



# Pranav K

[**pranavkoranchirath@gmail.com**](mailto:pranavkoranchirath@gmail.com)

+971528462918

# Personal Data

Date of Birth : 23/04/1995 Sex : Male

Nationality : Indian

Languages : English,Hindi& Known Malayalam.

Passport No : R1367984

Visa Status : Visit Visa

# Personal skill

1. Strong interpersonal skill
2. Strong organizational skill; attention to detail
3. Ability to proficiently use Microsoft Excel, outlook and Word

To work in a challenging and dynamic environment, which gives me an opportunity to add value to the company and enhance my knowledge and continues development of upgrading by execution of vested responsibilities by the organization with loyalty and integrity



**Work Experience**

**Valuepoint System Pvt.Ltd**

**Designation : System Expert**

Started working from July 2019 to March 2021

**Roles and Responsibilities**

* Monitoring the Network Issues, device health & ports status.
* Installation and Troubleshooting of all the Hardware Components in Desktops and Laptops .
* Experience in HP Service Manager tool
* Troubleshooting Network Related Issues on LAN, Wi-Fi.
* Troubleshooting the operating systems issues.
* Incident Management - Resolve incidents; escalate to other IT teams and vendors. Co-ordinate incidents to resolution.
* Responsible to install, set up, maintain network and also configure the peripherals, cabling and equipment’s accordingly as per the requirement.
* Troubleshooting LAN Connectivity related problems.
* Creating incidents based on the alert and doing level 1 support and providing resolution to client.
* Patch Updation
* Software Installation
* Email configuration
* Helpdesk Support

**Technical Knowledge**

* Good knowledge on OSI & TCP/IP model.
* Good understanding of routing protocols [ Static, RIP, OSPF,EIGRP]
* Good understanding on switching [VLAN, VTP,STP]



# Certification

**CCNA**

Cisco ID: CSCO13583812





**Academic Details**

|  |  |  |  |
| --- | --- | --- | --- |
| **Course** | **University / board** | **Year** | **Status** |
| Bsc.CS | Kannur University | 2015 | Completed |
|  |  |  |  |
|  | Board of HSE, |  | Completed |
| Plus Two Science | Kerala | 2012 |  |
|  | State Board, Kerala |  | Completed |
| SSLC |  | 2010 |  |



**Declaration**

I hereby declare that the above-furnished information’s are correct and complete to the best of my knowledge.

Place:Dubai Signature

Pranav K