

Jesus A. Acosta

482 W San Ysidro blvd
#1118
San Diego, CA, 92173
619 - 551 - 6369
jisux_199@hotmail.com

Job Experience

T-mobile, San Diego, CA — Tech and Sales Rep.

Sep 2020 - Nov 2022

Assisted customers with technical issues and provided solutions to enhance their customer experience.

Achieved sales targets by effectively communicating product features and benefits to customers.

Resolved customer complaints and inquiries in a timely and professional manner.

Collaborated with team members to optimize customer satisfaction and increase sales.

JD Group, San Diego, CA — Revisor

Nov 2022 - Current Employment

Prepares documents and forms to move goods efficiently through import and export steps and procedures.

Reviews paperwork and documents to ensure shipping, handling, storage charges, and customs fees are billed correctly.

Maintains a database that tracks merchandise.

Processes claims on merchandise shortages and overages.

Performs other duties as assigned.

Education

Chula Vista High School, San Diego, CA — HS Diploma

Aug 2019 - June 2022

Graduated with a over all GPA of 2.9

Cursed AP Classes:

AP Spanish Lang.

AP Spanish Lit.

Cursed CTE Classes:

CTE Business Computer Fundamentals.

SDSU Extended Studies, San Diego, CA — Web Developer

Jun 2023 - Dec 2023

Currently cursing:

CSS

HTML

JavaScript

Git

Skills and abilities

Active Listener

Problem Solver

CSS

JavaScript

HTML

Good gitflow habits

Diplomas

High School Diploma

CTE Business
computer compliance
diploma

Languages

English

Spanish (fluid)