



Jitender Singh Negi

SOFTWARE ENGINEERING
MANAGER

Details

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NATIONALITY
Nederlanden

Links

[Linkedin Profile](#)
[EDA presentation -Infoshare Tech Conference](#)

Skills



Profile

Accomplished Software Engineering Manager with 17 years of experience in driving e-commerce and IT operations, consistently delivering high-quality solutions that enhance business performance. Expertise in leading cross-functional teams and managing complex projects with people oriented collaboration methodology, ensures alignment with strategic goals while maintaining budgetary constraints. Proficient in modern technologies and methodologies, including Java and Event-Driven Architecture, fostering innovation and efficiency. A strong advocate for team development and stakeholder engagement, committed to cultivating a collaborative environment that empowers talent and accelerates digital transformation initiatives. Ready to leverage a wealth of knowledge to propel organizational success in a dynamic e-commerce landscape. A leader who believes in bottom up approach and team autonomy instead of micro management and works with a mindset of creating more leaders.

Employment History

Software Engineering Manager, Lyreco, Amsterdam

JAN 2022

NextGen project is the ambitious program of Lyreco group to create one E Commerce solution from scratch based on **Event Sourcing** and **CQRS** pattern to replace the 3 platforms being used and cater to all regions and customers from it. Apart from Software Engineering Manager role I am also taking the responsibility of **Stream Lead** of Engineering Stream for NextGen Project.

Tech Stack : Java 21, Spring Framework, Kafka, NextJS, MongoDB,Kubernetes.

Responsibilities :

- Co-define program & platform **road map** with core leadership team
- Identify conflicts between program and platform priorities, identify options & impact and consolidate recommendations
- Technical coaching and talent development
- Platform reliability and engineering excellence
- Driving reliability, quality, and performance
- Leading 5 engineering squads of 55 engineers in total.
- Scaled Agile delivery
- **Vendor management**
- **Stakeholder management**
- Identify area of improvements, options & propose recommendations to improve efficiency and agility
- **Resource Planning**. and managing team of 40+ members located in 3 different locations
- Ensure that program deliverables meet quality standards and are delivered on **time and within budget**
- Highlight, track & propose resolution plan for debt against Implementation standards & guidelines
- Management of E com development stream issues, risks, dependencies, blockers (Reporting, tracking, updating and fixing)
- Define software development principles and practices
- Managing **budget** for Engineering stream.
- Identify technology **KPIs**
- Cross Team **conflict resolutions**
- **Recruitment** and on boarding of top-tier engineering talent, ensuring a high-performing and diverse team.
- **Regular performance reviews**, mentorship programs, and skill development initiatives for team members.

Tools: IntelliJ , Eclipse, GIT, SVN, Maven, Oracle ,SQL Developer, Docker Desktop, Azure devops ,PowerBI

Solution design, Application development, Technical architecture, Middleware Development

Microsoft Azure

IBM Websphere Commerce

Domain Driven Architecture, Event Driven Architecture

E - commerce Strategy

Vendor Management

Cloud Computing

Data Analytics

Data Analytics

Project management: Scrum, Kanban, Jira , Confluence

Event Driven Architecture : Kafka , Event Sourcing , Linkerd

Search Engines : Solr , Algolia, Fredhoper

Performance & Monitoring : Grafana , ELK Stack , Dynatrace

Payment & Order Management : Adyen , Paypal , OMS, Klarna , Afterpay

Cloud and Devops : Azure , Kubernetes , Docker , Jenkins , Azure Devops

DataBases and Storage : PostgreSQL , Oracle Database ,Microsoft SQL Server , MongoDB , Redis Cache

AI

- People Management
- Guiding squads
- Ownership of platform delivery
- Coaching team leads
- Incident management
- DevSecOps leadership

Achievements:

- Launched the 5 pilot countries within time and budget
- Delivered platform with expected performance.
- Implemented completely new tech stack.
- Handled the change management for internal developers from monolith to the EDA based platform

Intershop Practice Manager, Staples, Amsterdam

JUL 2020 – DEC 2021

- Led a team of IT professionals in the planning, implementation, and maintenance of the company's E Commerce domain
- Stakeholder management
- Vendor Management
- Managed development team responsible for developing and managing webshops for 6 countries.
- Managed B2B platform for BENLUX and D2C platforms for Norway, Sweden and Denmark
- Planned and performed performance enhancements of the platform leading to less OpEx.
- Dev Capacity management and forecast as per product roadmap
- Hiring the required talent for the team
- Handling the performance reviews of the team and setting up the goals inline with the company goals and product roadmap.
- Developed a plan to remove vendor dependency and move most of the things in house and executed it leading to cost saving and higher quality of work.

Tech Lead, Valtech, Utrecht

FEB 2019 – JUN 2020

- Led a team of IT professionals in the planning, implementation, and maintenance of the client's E Commerce platform
- Established and nurtured open communication airways to lead to better team functioning.
- Analysing the requirement
- Designed and developed solutions.
- CAAS Infra decisions
- Worked on web-shop performance
- Communicated with the client regularly to keep a open channel and involved them for quicker feedback.
- Delivered a re-platform project for Dynapac Germany in 3 months during covid.
- Developed the platform for ShipSupport.

Senior Java Developer/Consultant, Eriks Digital Netherlands, Amsterdam

MAR 2017 – FEB 2019

- Developed platform for startup Zamro BV which latter became Eriks Digital
- Designed and Implemented solutions.
- Providing solutions for enhancement of functionalities
- Implemented PayPal Express and Afterpay.
- Implemented Zamro's Pay On Invoice
- Implemented runtime price updates using WSO2

Agile Practise

Building High Performance Teams

Languages

English

Hindi

Dutch

Hobbies

Biking, Playing tennis and cricket,
Cars

- Implemented delta imports.
- Won best startup award
- Won best B2B webshop implemented in Intershop
- Part of vendor selection process for cloud implementations.

Senior Java Developer/Consultant, Wunderman Thomson Commerce

JUL 2008 – FEB 2017

- Worked for multiple clients like Dutch Railways NS.
- Implemented the online ticketing system
- Implemented Payment Gateways
- Implemented the ticket generation.
- Implemented the product model for complex products like railrunner, groupreturn tickets
- Implemented the custom promotion and discounts
- Developed scheduled jobs for interfacing with DWH systems and finance systems
- Developed REST based webservice to handle the requests from the mobile app (NS International) for M Tickets
- <https://www.ns.nl/producten/losse-kaartjes-toeslagen>

Education

MCA, Thapar Institute of Engineering and Technology, Patiala

JUN 2005 – MAY 2008

Did masters from Thapar University in Master of Computer Application

Bachelor Of Computer Applications, Himachal Pradesh University, Shimla

MAR 2002 – MAR 2005

Did the Bachelors in Computer Application from University College of Business Studies, Himachal University

Courses

PMI-ACP Certification Exam Prep 21 PDU Course. FULL TRAINING, TIA Education - Udemy

FEB 2022 – MAR 2022

Docker - Hands On for Java Developers, Udemy

FEB 2022 – NOV 2022

Introduction to Apache Solr

DEC 2020 – JAN 2021

REST API Design, Development & Management, Udemy

NOV 2020 – JAN 2021

Introduction to Version Control with Git and Github, Udemy

OCT 2020 – MAR 2021

Azure Fundamentals, Microsoft

FEB 2023 – FEB 2023

TOGAF 9.2 Standard certification Level 1 Foundation, Udemy

OCT 2023 – NOV 2023

Certifications

Certified SAFe® 6 Agilist

Azure Fundamentals