# **Appendix O: Error Codes**

The following messages may be returned in a reply to notify you of some sort of issue with your request. For information on error handling refer to <a href="Error Handling">Error Handling</a>.

**Error Messages for Rate Service** 

Error Messages for Package Movement Information Service

**Error Messages for Track Service** 

**Error Messages for SPOD** 

**Error Messages for Locator Service** 

**Error Messages for Ship Service** 

**Error Messages for SmartPost** 

**Error Messages for Courier Dispatch Service** 

#### **Error Messages for Rate Service**

The following error messages apply to the Rate Service:

Invalid Package weight entered. Must be positive number greater than zero.  Invalid COD Amount. Must be positive number with 2 explicit decimals.  Invalid Carrier Code.  Special service is invalid.  Destination postal code missing or invalid.  Destination country code missing or invalid
Invalid Carrier Code.  Special service is invalid.  Destination postal code missing or invalid.
Special service is invalid.  Destination postal code missing or invalid.
Destination postal code missing or invalid.
<u> </u>
Destination country code missing or invalid
Invalid origin / destination combination.
Invalid dimensions.
Declared value amount invalid or exceeds limit allowed.
Ship date is missing or invalid.
Total packages cannot exceed {PACKAGE_COUNT} for {PACKAGING_TYPE}.
Package {PACKAGE_INDEX} - Weight below minimum requirement.
Packaging type missing or invalid .

707	Origin address information is missing or invalid.
708	Origin postal code is not serviced.
709	Origin country is not serviced.
710	Destination address information is missing or invalid.
711	Destination postal code is not serviced.
712	Destination country is not serviced.
720	Weight Unit Of Measure missing or invalid.
721	Weight unit of measure must be the same for all packages.
722	Envelope weight over limit. Upgrade Packaging.
725	Dimension unit of measure invalid or missing.
726	Dimension unit of measure must be the same for all packages.
727	Dimensions exceeded max allowed.
728	Dimensions exceed {DIMENSIONS_FIELD_1} and {DIMENSIONS_FIELD_2} limit allowed for {ORIGIN_OR_DESTINATION}.
730	Max Declared Value = {CURRENCY_AMOUNT}.
731	Max Declared Value = {CURRENCY_AMOUNT} for {SPECIAL_SERVICE_TYPE}.
740	Declared value currency type is missing or invalid.
741	Currency type must be the same for all packages.
742	Invalid currency type, only {CURRENCY_TYPE} is allowed.
750	Customer not eligible for {SERVICE_TYPE} service.
760	Customer not eligible for {SPECIAL_SERVICE_TYPE} special service.
761	Special Service {SPECIAL_SERVICE_TYPE} is not allowed for service.
768	Home Delivery Premium Type invalid or missing.
769	Package {PACKAGE_INDEX} - Please select a valid Date Certain delivery date : {DATE_1}; {DATE_2}; {DATE_3}; {DATE_4}; {DATE_5}; {DATE_6}; {DATE_7}; {DATE_8}; {DATE_9}; {DATE_10}; {DATE_11}
770	The date for Home Delivery Date Certain is missing or invalid. Format is CCYY-MM-DD and must be no more than one year before or after the current date. {DATE}
771	Dangerous goods accessibility type is invalid or missing.
772	Special Service {SPECIAL_SERVICE_TYPE} not allowed at {SHIPMENT_OR_PACKAGE} level.
773	Special Service {SPECIAL_SERVICE_TYPE} not allowed for the origin/destination pair.
775	Special Service {SPECIAL_SERVICE_TYPE} is not allowed.
776	Package {PACKAGE_INDEX} - Special Service {SPECIAL_SERVICE_TYPE} is not allowed for service.

781	Special service conflict. {SPECIAL_SERVICE_TYPE_1} is not valid with {SPECIAL_SERVICE_TYPE_2}.
782	Service {SERVICE_TYPE} is invalid.
783	Package {PACKAGE_INDEX} - Special Service {SPECIAL_SERVICE_TYPE} is not allowed.
785	Package {PACKAGE_INDEX} - COD amount exceeds max.
786	COD collection amount is invalid or missing.
788	COD collection type is invalid or missing.
790	Signature option type is invalid or missing.
791	The Signature option cannot be different across packages.
792	Package {PACKAGE_INDEX} - Declared value currency type is missing or invalid.
793	Package {PACKAGE_INDEX} - Dangerous goods accessibility type is invalid or missing.
793	Package {PACKAGE_INDEX} - Dangerous goods accessibility type is invalid or missing.
794	Package {PACKAGE_INDEX} - Dimensions exceed {DIMENSIONS_FIELD} limit allowed.
795	Return type is invalid or missing.
796	Drop off type is invalid or missing.
797	Package {PACKAGE_INDEX} - Dimensions exceed {DIMENSIONS_FIELD} limit allowed for {ORIGIN_OR_DESTINATION}.
806	Package {PACKAGE_INDEX} - Max Declared Value = {CURRENCY_AMOUNT}.
807	Package {PACKAGE_INDEX} - Signature option type is invalid or missing.
809	Package {PACKAGE_INDEX} - Weight is missing or invalid.
810	Package {PACKAGE_INDEX} - Special Service {SPECIAL_SERVICE_TYPE} not allowed at {SHIPMENT_OR_PACKAGE} level for service.
812	Package {PACKAGE_INDEX} - Special Service {SPECIAL_SERVICE_TYPE} not allowed for the origin/destination pair.
826	Dry Ice weight (in kilograms) is required with Dry Ice special service.
827	ShipmentDryIceDetail object cannot be null.
828	Dry Ice weight over limit of 2.5 Kg for destination.
829	Package {PACKAGE_INDEX} - Dry Ice weight (in kilograms) is required with Dry Ice special service.
830	Package {PACKAGE_INDEX} - Dry Ice weight is required and cannot be null.
832	Package count is missing or invalid.
833	Package count cannot be less than the amount of packages entered.
836	Destination Postal-State Mismatch.
837	Express and Freight packages cannot be mixed in the same shipment.

839	Origin Postal-State Mismatch.
840	The length of the destination state or province exceeds the limit of 2 characters.
841	The length of the origin state or province exceeds the limit of 2 characters.
846	Package {PACKAGE_INDEX} - Special service conflict. {SPECIAL_SERVICE_TYPE_1} is not valid with {SPECIAL_SERVICE_TYPE_2}.
847	Package {PACKAGE_INDEX} - Declared value amount invalid or exceeds limit allowed.
848	Package {PACKAGE_INDEX} - COD collection currency type is invalid or missing.
849	Package {PACKAGE_INDEX} - Dry Ice weight over limit of 2.5 Kg for destination.
851	Package {PACKAGE_INDEX} - Envelope weight over limit. Upgrade Packaging.
852	Dangerous Goods must be entered on all packages.
853	The Dangerous Goods type cannot be different across packages.
854	Signature Option must be entered on all packages.
855	Package {PACKAGE_INDEX} - Weight exceeds limit allowed for the {ORIGIN_OR_DESTINATION}.
856	Package {PACKAGE_INDEX} - Max Declared Value = {CURRENCY_AMOUNT} for {SPECIAL_SERVICE_TYPE}.
857	Package {PACKAGE_INDEX} - Special service conflict.
858	Package {PACKAGE_INDEX} - Invalid dimensions.
862	Dry Ice Package count is missing or invalid.
866	Origin postal code missing or invalid.
867	Please select a valid Date Certain delivery date : {DATE_1}; {DATE_2}; {DATE_3}; {DATE_4}; {DATE_5}; {DATE_6}; {DATE_7}; {DATE_8}; {DATE_9}; {DATE_10}; {DATE_11}.
868	Service is not allowed.
874	Package detail is required. Please resubmit your request with either PACKAGE_SUMMARY or INDIVIDUAL_PACKAGES.
887	The origin does not allow pickup for Express services.
888	The origin does not allow pickup for Freight services.
889	The origin is not served for Express services.
890	The origin is not served for Freight services.
891	RequestedShipment object cannot be null.
892	The ship date is required. Format is YYYY-MM-DDThh:mm:ssTZD.
893	RequestedPackage object cannot be null or empty.
894	InternationalDetail object cannot be null.
895	Broker Address object cannot be null.

896	Broker city, postal code or location must be provided.
897	The length of the broker postal code exceeds the limit of 9 characters.
898	The length of the broker state or province exceeds the limit of 2 characters.
899	The length of the broker country exceeds the limit of 2 characters.
900	The length of the broker location exceeds the limit of 5 characters.
901	Commodity object cannot be null.
902	Commodity {COMMODITY_INDEX} - Commodity is required.
903	Commodity {COMMODITY_INDEX} - Customs value is invalid.
904	Commodity {COMMODITY_INDEX} - Customs value currency type is required.
905	Total packages cannot exceed {PACKAGE_COUNT} for {SPECIAL_SERVICE_TYPE}.
906	Customs Value currency type must be the same for all packages.
907	Commodity {COMMODITY_INDEX} - Number of pieces is required and cannot be a negative value or exceed 9,999.
910	Dimensions exceed {DIMENSIONS_FIELD} limit allowed for {ORIGIN_OR_DESTINATION}.
913	Weight below minimum requirement.
914	Weight exceeds limit allowed for the {ORIGIN_OR_DESTINATION}.
915	Weight object cannot be null.
916	Destination city is invalid.
917	Origin city is invalid.
918	Service {SERVICE_TYPE} is not allowed for the {ORIGIN_OR_DESTINATION}.
919	Commodity {COMMODITY_NAME} is invalid.
920	Commodity {COMMODITY_NAME} is not allowed.
921	Declared Value cannot be a negative value.
922	Package {PACKAGE_INDEX} - Declared Value cannot be a negative value.
925	Origin country code invalid or missing.
925	Origin country code invalid or missing.
928	Service option type {SERVICE_OPTION_TYPE} is invalid.
934	Pending shipment type is invalid or missing.
934	Pending shipment type is invalid or missing.
3407	Service is invalid.
3679	Residential pickup/delivery is not allowed.

## **Error Messages for Package Movement Information Service**

The following error messages apply to the PackageMovementInformation Service:

013	Invalid Date.
310	Accessible Dangerous Goods is not allowed.
322	Dry Ice is not allowed.
407	Service is invalid.
417	Astra location not found.
423	Exhibition is not allowed with the service selected.
424	Exhibition is not allowed.
425	Extreme Length is not allowed with the service selected.
426	Extreme Length is not allowed.
427	Flatbed Trailer is not allowed with the service selected.
428	Flatbed Trailer is not allowed.
429	Freight Guarantee is not allowed with the service selected.
430	Freight Guarantee is not allowed.
431	Liftgate Delivery is not allowed with the service selected.
432	Liftgate Delivery is not allowed.
433	Liftgate Pickup is not allowed with the service selected.
434	Liftgate Pickup is not allowed.
435	Limited Access Delivery is not allowed with the service selected.
436	Limited Access Delivery is not allowed.
437	Limited Access Pickup is not allowed with the service selected.
438	Limited Access Pickup is not allowed.
439	Pre Delivery Notification is not allowed with the service selected.
440	Pre Delivery Notification is not allowed.
441	Protection From Freezing is not allowed with the service selected.
442	Protection From Freezing is not allowed.
443	Regional Mall Delivery is not allowed with the service selected.
444	Regional Mall Delivery is not allowed.
445	Regional Mall Pickup is not allowed with the service selected.
446	Regional Mall Pickup is not allowed.

450	The origin does not allow pickup for Express services.
451	The origin does not allow pickup for Freight services.
452	The origin is not served for Express services.
453	The origin is not served for Freight services.
454	Signature option type is invalid.
455	Signature option type is required and cannot be null.
456	SignatureOptionDetail object cannot be null.
457	Package {PACKAGE_INDEX} - Pending Complete cannot be entered at the package level.
458	Package {PACKAGE_INDEX} - Pending Shipment cannot be entered at the package level.
459	PendingShipmentDetail object cannot be null.
460	Pending shipment type is required and cannot be null.
461	Pending shipment type is invalid.
462	Service option type {SERVICE_OPTION_TYPE} is invalid.
472	Package {PACKAGE_INDEX} - Exhibition cannot be entered at the package level.
473	Package {PACKAGE_INDEX} - Extreme Length cannot be entered at the package level.
474	Package {PACKAGE_INDEX} - Flatbed Trailer cannot be entered at the package level.
475	Package {PACKAGE_INDEX} - Freight Guarantee cannot be entered at the package level.
476	Package {PACKAGE_INDEX} - Liftgate Delivery cannot be entered at the package level.
477	Package {PACKAGE_INDEX} - Liftgate Pickup cannot be entered at the package level.
478	Package {PACKAGE_INDEX} - Limited Access Delivery cannot be entered at the package level.
479	Package {PACKAGE_INDEX} - Limited Access Pickup cannot be entered at the package level.
480	Package {PACKAGE_INDEX} - Pre Delivery Notification cannot be entered at the package level.
481	Package {PACKAGE_INDEX} - Protection From Freezing cannot be entered at the package level.
482	Package {PACKAGE_INDEX} - Regional Mall Delivery cannot be entered at the package level.
483	Package {PACKAGE_INDEX} - Regional Mall Pickup cannot be entered at the package level.
484	Invalid currency type for validation. Only {CURRENCY_TYPE} is allowed.
502	Address object for the destination cannot be null.

503	Address object for the origin cannot be null.
504	Airbill is not allowed for Destination Country.
505	Airbill is not allowed for Origin Country.
506	Airbill validation failed.
508	An invalid destination country was entered.
509	An invalid destination zip/postal code was entered.
510	An invalid or null CarrierCodeType was entered
511	An invalid or null SacApplicationId was entered.
512	An invalid origin country was entered.
513	An invalid origin zip/postal code was entered.
514	An invalid weight was entered.
517	Requested Package Detail Type {REQUESTED_PACKAGE_DETAIL_TYPE} is not allowed for this request.
518	Cannot ship from this origin zip/postal code to this destination zip/postal code.
521	ClientDetail object cannot be null.
525	COD collection type is required and cannot be null.
526	CodDetail object cannot be null.
528	Package {PACKAGE_INDEX} - Currency type for Declared Value is required.
529	Customer not eligible for International DirectDistribution Freight.
530	Customer not eligible for International Economy Distribution.
531	Customer not eligible for International Priority Distribution
532	Customer not eligible for Priority Alert.
533	Customer not eligible for Third Party Consignee.
534	Package {PACKAGE_INDEX} - Dangerous goods accessibility type is invalid.
535	Package {PACKAGE_INDEX} - Dangerous goods accessibility type is required and cannot be null.
537	Destination Country is Invalid.
538	Destination Country Not Served.
540	Destination P.O. Box Zip.
541	Destination Postal Code Not Served.
542	Destination postal code/routing code and country do not match.
543	Destination Postal Not Found.
544	Destination Postal-City Mismatch.

546	Destination Postal-State Mismatch.
547	Dim unit of measure must be the same for all packages
548	Package {PACKAGE_INDEX} - Dimensions exceed height limit allowed.
549	Dimensions exceed length and girth limit allowed. {ORIGIN_OR_DESTINATION}
550	Dimensions exceed length limit allowed. {ORIGIN_OR_DESTINATION}
551	Dry Ice weight (in kilograms) is required and cannot be a negative value with Dry Ice special service.
552	ShipmentDryIceDetail object cannot be null.
553	Dry Ice weight over limit of 2.5 Kg for destination.
555	Envelope weight over limit. Upgrade Packaging.
556	Express and Freight packages cannot be mixed in the same shipment.
558	Home Delivery premium type is invalid.
559	Home Delivery premium type is required and cannot be null.
561	HomeDeliveryPremiumDetail object cannot be null.
563	Inside Delivery is not allowed.
564	Inside Pickup is not allowed.
565	Declared Value exceeds limit allowed.
568	Invalid currency type for validation. Only CAD is allowed.
569	Invalid currency type for validation. Only USD is allowed.
570	Invalid destination postal code/routing code input.
571	Invalid Destination Postal Format.
572	Invalid dimensions have been entered.
573	Drop off type is not allowed.
574	Invalid drop off type.
575	Invalid form ID.
576	Invalid origin postal code/routing code input.
577	Invalid Origin Postal Format.
585	Max Declared Value = \$1,000.
586	Max Declared Value = \$100 for Envelope or Pak.
588	Max Declared Value = \$50,000.
589	Max Declared Value = \$500 for Envelope or Pak.
592	No valid services available.
593	Package {PACKAGE_INDEX} - Only "IN" and "CM" are valid values for LinearUnits.

594	Package {PACKAGE_INDEX} - Only "LB" and "KG" are valid values for WeightUnits.
595	Origin Country Not Served.
597	Origin Location-Postal Mismatch.
598	Origin P.O. Box Zip.
599	Origin Postal Code Not Served.
600	Origin postal code/routing code and country do not match.
601	Origin Postal Not Found
602	Origin Postal-City Mismatch.
603	Origin Postal-State Mismatch.
605	Package is too large.
606	Packaging is invalid.
608	Please select a valid Date Certain delivery date : {DATE_1}; {DATE_2}; {DATE_3}; {DATE_4}; {DATE_5}; {DATE_6}; {DATE_7}; {DATE_8}; {DATE_9}; {DATE_10}; {DATE_11}
613	Return type is invalid.
614	Return type is required and cannot be null.
616	Saturday Pickup is not allowed.
621	ServiceAvailabilityAndValidationRequest object cannot be null.
622	Package {PACKAGE_INDEX} - Signature option type is invalid.
623	Package {PACKAGE_INDEX} - Signature option type is required and cannot be null.
624	Package {PACKAGE_INDEX} - SignatureOptionDetail object cannot be null.
625	Special service conflict.
627	The format for Home Delivery Date Certain is CCYY-MM-DD.
628	The date is required. Format is CCYY-MM-DD.
629	The destination country is required and must not exceed the limit of 2 characters.
631	The drop off type is required and cannot be null or empty.
633	The length of the destination postal code exceeds the limit of 16 characters.
634	The length of the destination state or province exceeds the limit of 2 characters.
635	The length of the origin postal code exceeds the limit of 16 characters.
636	The length of the origin state or province exceeds the limit of 2 characters.
640	The origin country is required and must not exceed the limit of 2 characters.
642	The packaging is required and cannot be null or empty.
643	The service is required and cannot be null or empty.

645	There are no valid Express services available.
646	There are no valid Ground services available.
648	Total packages cannot exceed 1 for FedEx 10Kg/25Kg Box.
649	Total packages cannot exceed 1 for FedEx Envelope.
650	Total packages cannot exceed 1 for FedEx Pak.
651	Total packages cannot exceed 99 for FedEx Express Tag.
655	UserDetail object cannot be null.
656	ValidateOriginDestinationRequest object cannot be null.
658	VersionId object cannot be null.
659	Package {PACKAGE_INDEX} - Weight below minimum requirement.
660	Weight exceeds limit allowed. {ORIGIN_OR_DESTINATION}
661	Package {PACKAGE_INDEX} - Weight object cannot be null.
662	Weight unit of measure must be the same for all packages
664	COD collection type is invalid.
665	Currency type must be the same for all packages.
668	Max Declared Value = \$100,000.
669	Max Declared Value = \$150,000.
670	Max Declared Value = \$200,000.
671	Max Declared Value = \$250,000.
679	Residential Pickup is not allowed.
683	An invalid date was entered. The date cannot be more than one year before or after the current date. {DATE}
684	ReturnShipmentDetail object cannot be null.
685	Packaging is not allowed.
686	Service is not allowed.
687	Residential Delivery is not allowed.
692	The destination postal code is required.
693	The origin postal code is required.
695	Package {PACKAGE_INDEX} - Max Declared Value = \$500 for Envelope or Pak.
696	Package {PACKAGE_INDEX} - Max Declared Value = \$100,000.
697	Package {PACKAGE_INDEX} - Max Declared Value = \$150,000.
698	Package {PACKAGE_INDEX} - Max Declared Value = \$200,000.
699	Package {PACKAGE_INDEX} - Max Declared Value = \$250,000.

700	Invalid Signature option combination among packages.
701	Special service {SPECIAL_SERVICE_TYPE} is invalid.
702	Package {PACKAGE_INDEX} - Special service {SPECIAL_SERVICE_TYPE} is invalid.
703	Package {PACKAGE_INDEX} - Broker Select Option cannot be entered at the package level for the service selected.
704	Package {PACKAGE_INDEX} - COD cannot be entered at the package level for the service selected.
705	Package {PACKAGE_INDEX} - COD Remittance cannot be entered at the package level.
706	Package {PACKAGE_INDEX} - Cut Flowers cannot be entered at the package level.
708	Package {PACKAGE_INDEX} - Email Notification cannot be entered at the package level.
709	Package {PACKAGE_INDEX} - Future Day Shipment cannot be entered at the package level.
710	Package {PACKAGE_INDEX} - Hold At Location cannot be entered at the package level.
711	Package {PACKAGE_INDEX} - Hold Saturday cannot be entered at the package level.
712	Package {PACKAGE_INDEX} - Inside Delivery cannot be entered at the package level.
713	Package {PACKAGE_INDEX} - Inside Pickup cannot be entered at the package level.
714	Package {PACKAGE_INDEX} - Intl Controlled Export Service cannot be entered at the package level.
715	Package {PACKAGE_INDEX} - Intl Mail Service cannot be entered at the package level.
716	Priority Alert cannot be entered at the shipment level.
717	Package {PACKAGE_INDEX} - Return Shipment cannot be entered at the package level.
718	Package {PACKAGE_INDEX} - Saturday Delivery cannot be entered at the package level.
719	Package {PACKAGE_INDEX} - Saturday Pickup cannot be entered at the package level.
720	Package {PACKAGE_INDEX} - Third Party Consignee cannot be entered at the package level.
721	Package {PACKAGE_INDEX} - Weekday Delivery cannot be entered at the package level.
722	Appointment Delivery cannot be entered at the shipment level.
725	Dangerous Goods cannot be entered at the shipment level for the service selected.
726	Package {PACKAGE_INDEX} - Home Delivery Premium cannot be entered at the package level.
727	Non Standard Container cannot be entered at the shipment level.
728	Piece Count Verification cannot be entered at the shipment level.
729	Signtuare Option cannot be entered at the shipment level.

730	Package {PACKAGE_INDEX} - Appointment Delivery is not allowed with the service selected.
731	Appointment Delivery is not allowed.
732	Package {PACKAGE_INDEX} - Broker Select Option is not allowed with the service selected.
733	Broker Select Option is not allowed.
734	Package {PACKAGE_INDEX} - COD is not allowed with the service selected.
735	Package {PACKAGE_INDEX} - COD is not allowed for the origin/destination pair.
736	COD is not allowed with the service selected.
737	COD is not allowed for the origin/destination pair.
738	COD Remittance is not allowed with the service selected.
739	Cut Flowers is not allowed with the service selected.
740	Cut Flowers is not allowed.
741	Package {PACKAGE_INDEX} - Dangerous Goods is not allowed with the service selected.
742	Package {PACKAGE_INDEX} - Dangerous Goods is not allowed for the origin/destination pair.
743	Dangerous Goods is not allowed with the service selected.
744	Dangerous Goods is not allowed for the origin/destination pair.
745	Accessible Dangerous Goods is not allowed with the service selected.
746	Inaccessible Dangerous Goods is not allowed.
747	Inaccessible Dangerous Goods is not allowed with the service selected.
748	Package {PACKAGE_INDEX} - Dry Ice is not allowed with the service selected.
749	Dry Ice is not allowed with the service selected.
750	Hold At Location is not allowed with the service selected.
751	Hold At Location is not allowed.
752	Hold Saturday is not allowed with the service selected.
753	Hold Saturday is not allowed.
754	Package {PACKAGE_INDEX} - Home Delivery Premium Appointment is not allowed with the service selected.
755	Package {PACKAGE_INDEX} - Home Delivery Premium Appointment is not allowed for the origin/destination pair.
756	Home Delivery Premium Appointment is not allowed with the service selected.
757	Home Delivery Premium Appointment is not allowed for the origin/destination pair.
	Package {PACKAGE_INDEX} - Home Delivery Premium Date Certain is not allowed with

758	the service selected.
759	Package {PACKAGE_INDEX} - Home Delivery Premium Date Certain is not allowed for the origin/destination pair.
760	Home Delivery Premium Date Certain is not allowed with the service selected.
761	Home Delivery Premium Date Certain is not allowed for the origin/destination pair.
762	Package {PACKAGE_INDEX} - Home Delivery Premium Evening is not allowed with the service selected.
763	Package {PACKAGE_INDEX} - Home Delivery Premium Evening is not allowed for the origin/destination pair.
764	Home Delivery Premium Evening is not allowed with the service selected.
765	Home Delivery Premium Evening is not allowed for the origin/destination pair.
766	Package {PACKAGE_INDEX} - Home Delivery Premium is not allowed with the service selected.
767	Inside Delivery is not allowed with the service selected.
768	Inside Pickup is not allowed with the service selected.
769	Intl Controlled Export Service is not allowed with the service selected.
770	Intl Controlled Export Service is not allowed.
771	Intl Mail Service is not allowed with the service selected.
772	Intl Mail Service is not allowed.
773	Package {PACKAGE_INDEX} - Non Standard Container is not allowed with the service selected.
774	Package {PACKAGE_INDEX} - Non Standard Container is not allowed for the origin/destination pair.
775	Non Standard Container is not allowed with the service selected.
776	Non Standard Container is not allowed for the origin/destination pair.
777	Package {PACKAGE_INDEX} - Piece Count Verification is not allowed with the service selected.
778	Piece Count Verification is not allowed.
779	Priority Alert is not allowed with the service selected.
781	Return Shipment FedEx Tag is not allowed for the origin/destination pair.
782	Return Shipment Voice Call Tag is not allowed with the service selected.
783	Return Shipment Voice Call Tag is not allowed for the origin/destination pair.
784	Return Shipment Printed Label is not allowed with the service selected.
785	Return Shipment Printed Label is not allowed for the origin/destination pair.
786	Return Shipment Email Label is not allowed with the service selected.

787	Return Shipment Email Label is not allowed for the origin/destination pair.
788	Return Shipment FedEx Tag is not allowed with the service selected.
790	Saturday Delivery is not allowed with the service selected.
791	Saturday Delivery is not allowed.
792	Saturday Pickup is not allowed with the service selected.
793	Package {PACKAGE_INDEX} - Adult Signature is not allowed with the service selected.
794	Package {PACKAGE_INDEX} - Adult Signature is not allowed for the origin/destination pair.
795	Adult Signature is not allowed with the service selected.
796	Adult Signature is not allowed for the origin/destination pair.
797	Adult Signature is not allowed.
798	Package {PACKAGE_INDEX} - Direct Signature is not allowed with the service selected.
799	Package {PACKAGE_INDEX} - Direct Signature is not allowed for the origin/destination pair.
800	Direct Signature is not allowed with the service selected.
801	Direct Signature is not allowed for the origin/destination pair.
802	Direct Signature is not allowed.
803	Package {PACKAGE_INDEX} - Indirect Signature is not allowed with the service selected.
804	Package {PACKAGE_INDEX} - Indirect Signature is not allowed for the origin/destination pair.
805	Indirect Signature is not allowed with the service selected.
806	Indirect Signature is not allowed for the origin/destination pair.
807	Indirect Signature is not allowed.
808	Third Party Consignee is not allowed with the service selected.
809	Special service conflict. COD is not valid with COD Remittance.
811	Special service conflict. COD is not valid with Return Shipment FedEx Tag.
812	Special service conflict. COD is not valid with Return Shipment Printed Label.
814	Special service conflict. COD Remittance is not valid with Return Shipment FedEx Tag.
815	Special service conflict. COD Remittance is not valid with Return Shipment Printed Label.
816	Special service conflict. Priority Alert is not valid with COD.
817	Special service conflict. Priority Alert is not valid with COD Remittance.
819	Special service conflict. Priority Alert is not valid with Return Shipment FedEx Tag.
820	Special service conflict. Priority Alert is not valid with Return Shipment Printed Label.
820	Special service conflict. Priority Alert is not valid with Return Shipment Printed Label.

823	Package {PACKAGE_INDEX} - Special service conflict. Direct Signature is not valid with COD.
824	Package {PACKAGE_INDEX} - Special service conflict. Indirect Signature is not valid with COD.
825	Package {PACKAGE_INDEX} - Special service conflict. Indirect Signature is not valid with Dangerous Goods.
826	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with Adult Signature.
827	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with Direct Signature.
828	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with Indirect Signature.
829	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with Home Delivery Premium Appointment.
830	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with Home Delivery Premium Date Certain.
831	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with Home Delivery Premium Evening.
832	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with Adult Signature.
833	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with Direct Signature.
834	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with Indirect Signature.
835	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with Home Delivery Premium Appointment.
836	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with Home Delivery Premium Date Certain.
837	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with Home Delivery Premium Evening.
838	Special service conflict. Direct Signature is not valid with COD.
839	Special service conflict. Indirect Signature is not valid with COD.
840	Special service conflict. Indirect Signature is not valid with Dangerous Goods.
841	Special service conflict. Return Shipment FedEx Tag is not valid with Adult Signature.
842	Special service conflict. Return Shipment FedEx Tag is not valid with Direct Signature.
843	Special service conflict. Return Shipment FedEx Tag is not valid with Indirect Signature.
844	Special service conflict. Return Shipment FedEx Tag is not valid with Home Delivery Premium Appointment.
845	Special service conflict. Return Shipment FedEx Tag is not valid with Home Delivery

	Premium Date Certain.
846	Special service conflict. Return Shipment FedEx Tag is not valid with Home Delivery Premium Evening.
847	Special service conflict. Return Shipment Voice Call Tag is not valid with Adult Signature.
848	Special service conflict. Return Shipment Voice Call Tag is not valid with Direct Signature.
849	Special service conflict. Return Shipment Voice Call Tag is not valid with Indirect Signature.
850	Special service conflict. Return Shipment Voice Call Tag is not valid with Home Delivery Premium Appointment.
851	Special service conflict. Return Shipment Voice Call Tag is not valid with Home Delivery Premium Date Certain.
852	Special service conflict. Return Shipment Voice Call Tag is not valid with Home Delivery Premium Evening.
853	Package {PACKAGE_INDEX} - An invalid weight was entered.
854	Package {PACKAGE_INDEX} - COD amount is not within the limits for this collection type.
855	Package {PACKAGE_INDEX} - COD collection amount is required and cannot be a negative value.
856	Package {PACKAGE_INDEX} - COD collection currency type is required and cannot be null.
860	Package {PACKAGE_INDEX} - Dimensions exceed length and girth limit allowed for the origin.
861	Package {PACKAGE_INDEX} - Dimensions exceed length limit allowed for the origin.
862	Package {PACKAGE_INDEX} - Dry Ice weight over limit of 2.5 Kg for destination.
863	Package {PACKAGE_INDEX} - Declared Value exceeds limit allowed.
864	Package {PACKAGE_INDEX} - Invalid dimensions have been entered.
865	Package {PACKAGE_INDEX} - Max Declared Value = \$1,000.
866	Package {PACKAGE_INDEX} - Max Declared Value = \$50,000.
867	Package {PACKAGE_INDEX} - Please select a valid Date Certain delivery date : {DATE_1}; {DATE_2}; {DATE_3}; {DATE_4}; {DATE_5}; {DATE_6}; {DATE_7}; {DATE_8}; {DATE_9}; {DATE_10}; {DATE_11}
868	Package {PACKAGE_INDEX} - Weight exceeds limit allowed for the origin.
869	Package {PACKAGE_INDEX} - Email Notification Aggregate cannot be entered at the package level.
870	Package {PACKAGE_INDEX} - Transborder Distribution cannot be entered at the package level.
871	Transborder Distribution is not allowed with the service selected.
	Package {PACKAGE_INDEX} - Dry Ice weight (in kilograms) is required and cannot be a

872	negative value with Dry Ice special service.
873	Package {PACKAGE_INDEX} - Dry Ice weight is required and cannot be null.
875	Package {PACKAGE_INDEX} - Accessible Dangerous Goods is not allowed with the service selected.
876	Package {PACKAGE_INDEX} - Inaccessible Dangerous Goods is not allowed with the service selected.
877	Package {PACKAGE_INDEX} - Accessible Dangerous Goods is not allowed.
878	Package {PACKAGE_INDEX} - Adult Signature is not allowed.
879	Package {PACKAGE_INDEX} - Appointment Delivery is not allowed.
880	Broker Select Option is not allowed for the origin/destination pair.
881	Package {PACKAGE_INDEX} - Cut Flowers is not allowed.
882	Package {PACKAGE_INDEX} - Direct Signature is not allowed.
883	Package {PACKAGE_INDEX} - Dry Ice is not allowed.
884	Package {PACKAGE_INDEX} - Hold At Location is not allowed.
885	Package {PACKAGE_INDEX} - Hold Saturday is not allowed.
886	Package {PACKAGE_INDEX} - Inaccessible Dangerous Goods is not allowed.
887	Package {PACKAGE_INDEX} - Indirect Signature is not allowed.
888	Package {PACKAGE_INDEX} - Intl Controlled Export Service is not allowed.
889	Package {PACKAGE_INDEX} - Intl Mail Service is not allowed.
890	Package {PACKAGE_INDEX} - Piece Count Verification is not allowed.
891	Package {PACKAGE_INDEX} - Saturday Delivery is not allowed.
892	Package {PACKAGE_INDEX} - Special service conflict.
893	Third Party Consignee is not allowed.
894	Package {PACKAGE_INDEX} - Third Party Consignee is not allowed.
895	Special service conflict. Priority Alert is not valid with Return Shipment Email Label.
896	Special service conflict. COD is not valid with Return Shipment Email Label.
897	Special service conflict. COD Remittance is not valid with Return Shipment Email Label.
898	Dry Ice package count is required and cannot be a negative value.
899	Appointment Delivery is not allowed with the service selected.
900	Home Delivery Premium is not allowed with the service selected.
901	Piece Count Verification is not allowed with the service selected.
902	Package {PACKAGE_INDEX} - COD Remittance is not allowed with the service selected.
903	Package {PACKAGE_INDEX} - Cut Flowers is not allowed with the service selected.

904	Package {PACKAGE_INDEX} - Hold At Location is not allowed with the service selected.
905	Package {PACKAGE_INDEX} - Hold Saturday is not allowed with the service selected.
907	Package {PACKAGE_INDEX} - Inside Delivery is not allowed with the service selected.
909	Package {PACKAGE_INDEX} - Inside Pickup is not allowed with the service selected.
910	Package {PACKAGE_INDEX} - Intl Controlled Export Service is not allowed with the service selected.
911	Package {PACKAGE_INDEX} - Intl Mail Service is not allowed with the service selected.
912	Package {PACKAGE_INDEX} - Priority Alert is not allowed with the service selected.
913	Package {PACKAGE_INDEX} - Saturday Delivery is not allowed with the service selected.
915	Package {PACKAGE_INDEX} - Saturday Pickup is not allowed with the service selected.
916	Package {PACKAGE_INDEX} - Third Party Consignee is not allowed with the service selected.
917	Package {PACKAGE_INDEX} - Transborder Distribution is not allowed with the service selected.
918	Package {PACKAGE_INDEX} - Package is too large.
919	Broker Select Option is not allowed with the service selected.
920	Special service conflict. Inside Delivery is not valid with Hold At Location.
922	Hold At Location is not allowed with Residential Delivery.
924	Package count cannot be zero or a negative value.
925	Package count cannot be less than the amount of packages entered.
926	Invalid drop off type for service selected
927	Package {PACKAGE_INDEX} - Envelope weight over limit. Upgrade Packaging.
928	Invalid currency type for validation. Only USD or CAD is allowed.
929	Dangerous Goods must be entered on all packages.
930	The Dangerous Goods type cannot be different across packages.
931	Signature Option must be entered on all packages.
932	Dry Ice cannot be entered at the shipment level.
933	CommitmentRequest object cannot be null.
934	Package {PACKAGE_INDEX} - Dimensions exceed height limit allowed for the destination.
935	Package {PACKAGE_INDEX} - Dimensions exceed height limit allowed for the origin.
936	Package {PACKAGE_INDEX} - Dimensions exceed length and girth limit allowed for the destination.
	Package {PACKAGE_INDEX} - Dimensions exceed length limit allowed for the

937	destination.
938	Package {PACKAGE_INDEX} - Weight exceeds limit allowed for the destination.
939	Service {SERVICE_TYPE} is invalid.
940	East Coast Special is not allowed.
941	East Coast Special is not allowed with the service selected.
942	Package {PACKAGE_INDEX} - East Coast Special cannot be entered at the package level.
943	Package {PACKAGE_INDEX} - East Coast Special is not allowed.
944	Package {PACKAGE_INDEX} - East Coast Special is not allowed with the service selected.
946	RequestedShipment object cannot be null.
947	The ship date is required. Format is YYYY-MM-DDThh:mm:ssTZD.
948	RequestedPackage object cannot be null or empty.
949	InternationalDetail object cannot be null.
950	Broker Address object cannot be null.
951	Broker city, postal code or location must be provided.
952	The length of the broker postal code exceeds the limit of 9 characters.
953	The length of the broker state or province exceeds the limit of 2 characters.
954	The length of the broker country exceeds the limit of 2 characters.
955	The length of the broker location exceeds the limit of 5 characters.
956	Commodity object cannot be null.
957	Commodity {COMMODITY_INDEX} - Commodity is required.
958	Commodity {COMMODITY_INDEX} - Customs value is invalid.
959	Commodity {COMMODITY_INDEX} - Customs value currency type is required and must be three characters.
960	Total packages cannot exceed 99 for FedEx Ground Tag.
961	Customs Value currency type must be the same for all packages.
963	Commodity {COMMODITY_INDEX} - Number of pieces is required and cannot be a negative value or exceed 9,999.
964	An invalid or null RequestedPackageDetailType was entered.
965	Currency type for Declared Value is required.
966	Dimensions exceed height limit allowed for the destination.
967	Dimensions exceed height limit allowed for the origin.
968	Dimensions exceed height limit allowed.

969	Dimensions exceed length and girth limit allowed for the destination.
970	Dimensions exceed length and girth limit allowed for the origin.
971	Dimensions exceed length limit allowed for the destination.
972	Dimensions exceed length limit allowed for the origin.
973	Only "IN" and "CM" are valid values for LinearUnits.
974	Only "LB" and "KG" are valid values for WeightUnits.
975	Weight below minimum requirement.
976	Weight exceeds limit allowed for the destination.
977	Weight exceeds limit allowed for the origin.
978	Weight object cannot be null.
979	CarrierCodeType {OPERATING_COMPANY} is invalid or not supported.
980	Destination city is invalid.
981	Origin city is invalid.
982	Service {SERVICE_TYPE} is not allowed for the destination.
983	Service {SERVICE_TYPE} is not allowed for the origin.
984	Commodity {COMMODITY_NAME} is invalid.
985	Commodity {COMMODITY_NAME} is not allowed.
986	Declared Value cannot be a negative value.
987	Package {PACKAGE_INDEX} - Declared Value cannot be a negative value.
988	Dangerous goods accessibility type is invalid.
989	Dangerous goods accessibility type is required and cannot be null.
992	PMIS System Error.
2006	FedEx Ground and FedEx Home Delivery shipments may require one additional day in transit to your destination zip code
2007	FedEx Home Delivery Saturday service is not available to destination zip code.
2008	Money Back Guarantee is not eligible for this pick up/delivery postal/zip code
2010	The origin state/province code has been changed.
2011	The destination state/province code has been changed.
2013	The origin country code has been changed.
2014	The destination country code has been changed.
2017	The country's default routing code was used for the origin.
2018	The routing code was derived from the postal code for the origin.
2019	The routing code was derived from the city for the origin.

2020	Service was validated at the country level, but might not be valid for the actual intended city for the origin.
2021	Service was not fully validated since the country level information could not be determined for the origin.
2022	Origin is routed through another country.
2023	Commitment cannot be obtained for service {SERVICE_TYPE}. {CODE}
2023	Commitment cannot be obtained for service {SERVICE_TYPE}. {CODE}
2024	The country's default routing code was used for the destination.
2025	The routing code was derived from the postal code for the destination.
2026	The routing code was derived from the city for the destination.
2027	Service was validated at the country level, but might not be valid for the actual intended city for the destination.
2028	Service was not fully validated since the country level information could not be determined for the destination.
2029	Destination is routed through another country.
2030	The service option type {SERVICE_OPTION_TYPE} was ignored because it was incompatible with the original request.
2031	Special service {SPECIAL_SERVICE_TYPE} was ignored since it is not relevant to the PMIS request.
2032	The shipdate has been changed for commitment purposes.
9000	Failed to connect to WebLogic at <url> - Please make sure the URL is correct and the server is running.</url>
9001	Notification not found in reply class: [class_name] returned by method: [method_name] - returning null.
9002	Notification array not found in reply class: [class_name] returned by method: [method_name] - returning null.
9003	Failed to create reply class <class_name> for called method: [method_name]. Exception: [exception_text]. Cause: [cause_text   N/A]</class_name>
9004	Remote EJB method: <method_name> not called. Unable to create the remote bean. Exception: <exception_text>. Cause: <cause_text></cause_text></exception_text></method_name>
9005	Service <interface_name> is busy, max [ connect   invoke ] limit reached: <max_value></max_value></interface_name>
9006	Unable to invoke method: <method_name>. Service is currently unavailable.</method_name>
9999	Remote EJB method: <name> failed. Exception: <message_text>. Cause: <cause_text>.</cause_text></message_text></name>
FFFE	Your request cannot be serviced at this time due to system constraints, please retry your request.

## **Error Messages for Track Service**

The following error messages apply to the Track Service. For additional SPOD errors, see Error

#### Messages for SPOD:

1305	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1310	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1315	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1320	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1325	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1330	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1335	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1340	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1345	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1350	No signature is currently available for this FedEx Ground shipment. At the time of shipment, the signature was released by the shipper/recipient (indicating that no signature was required).
1355	No signature is currently available for this FedEx Ground shipment. At the time of shipment, the signature was released by the shipper/recipient (indicating that no signature was required).
1360	No signature is currently available for this FedEx Ground shipment. At the time of shipment, the signature was released by the shipper/recipient (indicating that no signature was required).
1365	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1405	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1410	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.

1415	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1420	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1505	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1510	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1515	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1605	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1610	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1615	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1620	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1625	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1630	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
1705	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1710	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1715	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1720	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1725	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1730	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1830	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.

1835	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1840	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1850	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1855	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1860	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1870	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1880	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1885	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1890	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
1895	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3035	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3036	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3037	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3038	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3040	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3041	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3042	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3045	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3046	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3047	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
	Sorry, we are unable to process your tracking request. Please retry later, or contact

3048	Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3049	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3050	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3051	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3052	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3053	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3054	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
3055	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4310	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx (R) 800.463.3339.
4315	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4410	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4420	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4430	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4440	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4510	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4520	Signature Proof of Delivery is not available for FedEx International Express Freight or FedEx International Airport to Airport shipments on this web site. Please contact Customer Service at 1.800.332.0807.
4530	Signature Proof of Delivery is not available for FedEx Freight shipments on this web site. Please contact Customer Service at 1.866.393.4585.
4540	Signature Proof of Delivery is not available for FedEx Custom Critical shipments on this web site. Please contact Customer Service at 1.866.274.6117.
4545	Signature Proof of Delivery is not available for FedEx Kinkos Orders on this web site. Please contact Customer Service at 1.800.463.3339.
4546	Signature Proof of Delivery is not available for FedEx Smartpost shipments on this web

	site. Please contact Customer Service at 1.800.463.3339.
4550	Signature images are not available for display for shipments to this country.
4551	Additional recipient and address information is not available for display for shipments to this country.
4610	Signature Proof of Delivery is not currently available for this Tracking Number. Availability of signature images may take up to 5 days after delivery date. Please try later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4710	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4720	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4730	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4740	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
4810	No signature is currently available for this FedEx Express shipment. At the time of shipment, the signature was released by the shipper/recipient (indicating that no signature was required).
5110	Could not connect to Tracking Server
5110	Could not connect to Tracking Server
5500	Unexpected error while connecting to Tracking Server
5110	Could not connect to Tracking Server
5110	Could not connect to Tracking Server
5500	Unexpected error while connecting to Tracking Server
5110	Could not connect to Tracking Server
5110	Could not connect to Tracking Server
5110	Could not connect to Tracking Server
5375	Connection to Tracking Server timed out
5110	Could not connect to Tracking Server
5500	Unexpected error while connecting to Tracking Server
5110	Could not connect to Tracking Server
5110	Could not connect to Tracking Server
5500	Unexpected error while connecting to Tracking Server
6020	The account number you have entered is invalid. Please correct and try again.
6025	The account number you have entered was not found.
6030	Please enter at least 1 tracking number.

6035	Invalid tracking numbers. Please check the following numbers and resubmit.
6036	Please enter the reference numbers you want to track.
6037	Invalid tracking numbers. Please check the following numbers and resubmit.
6041	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
6050	Invalid request data
6055	More than one shipment was found with this tracking number. Please select the correct shipment and resubmit.
6056	More than one shipment was found with this tracking number. Please select the correct shipment and resubmit.
6060	No scan type found
6065	Unknown scan type found
6070	Invalid tracking numbers. Please check the following numbers and resubmit.
6075	Invalid search criteria being sent to upstream servers
6080	Invalid service code
6090	This is a Transborder Distribution (TD) consolidated shipment. For tracking information, please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
6095	Sorry, we are unable to process your tracking request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
6105	Invalid destination postal code
6110	The postal code you have entered is invalid. Please correct and try again.
6111	The destination postal code you have entered is invalid. Please correct and try again.
6120	Invalid dispatch number
6125	Invalid tracking numbers. Please check the following numbers and resubmit.
6130	Please enter the reference numbers you want to track.
6135	Invalid tracking numbers. Please check the following numbers and resubmit.
6140	Invalid tracking numbers. Please check the following numbers and resubmit.
6145	Invalid tracking numbers. Please check the following numbers and resubmit.
6150	Invalid tracking numbers. Please check the following numbers and resubmit.
6155	Invalid ship date. Please check the shipment dates and resubmit.
6160	Invalid ship date. Please check the shipment dates and resubmit.
6165	Invalid ship date. Please check the shipment dates and resubmit.
6170	Invalid country search.
6172	Invalid tracking numbers. Please check the following numbers and resubmit.

6173	Invalid tracking numbers. Please check the following numbers and resubmit.
6174	Invalid tracking numbers. Please check the following numbers and resubmit.
6185	Invalid tracking numbers. Please check the following numbers and resubmit.
6190	For tracking information, please login to customcritical.fedex.com or contact Customer Service at 866.274.6117.
6191	This is a multiple-stop shipment. For tracking information, please logon to customcritical.fedex.com or contact Customer Service at 866.274.6117.
6192	This is a multiple-stop shipment. For tracking information, please logon to customcritical.fedex.com or contact Customer Service at 866.255.2421.
6193	This is a multiple-stop shipment. For tracking information, please logon to customcritical.fedex.com or contact Customer Service at 866.551.4033.
6195	For tracking information, please login to customcritical.fedex.com or contact Customer Service at 866.274.6117.
6196	For tracking information, please login to customcritical.fedex.com or contact Customer Service at 800.255.2421.
6197	For tracking information, please login to customcritical.fedex.com or contact Customer Service at 866.551.4033.
6198	This is a multiple-stop shipment. For tracking information, please login to customcritical.fedex.com or contact Customer Service at 866.274.6115.
6200	Please enter an approximate ship date.
6205	If not entering an account number as part of your search criteria, please enter the destination country.
6210	A unique match was not found, please enter your FedEx account number.
6215	A reference type is required.
6220	Company names must be at least three characters in length. Please check the company name and resubmit.
6225	A unique match was not found. Please resubmit your request with a FedEx Service or enter your FedEx Account number.
6226	A unique match was not found. Please resubmit your request with a reference type or enter your FedEx account number.
6227	A unique match was not found. Please resubmit your request with a FedEx Service and/or reference type, or enter your FedEx account number.
6310	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
6320	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
6330	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
7010	Sorry, we are unable to process your tracking request. Please retry later, or contact

	Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
7020	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
7025	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
7030	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
7035	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
7040	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8010	The Tracking Number you entered is invalid. Please correct it and retry.
8015	The fax number you entered is invalid. Please correct it and retry.
8020	The phone number you entered is invalid. Please correct it and retry.
8025	No record of this Tracking Number can be found. For more information, please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8030	Signature Proof of Delivery is not available on this web site for the Tracking Number you entered. For more information, please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8035	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8040	Signature Proof of Delivery letters for FedEx shipments are available for only 3 months.
8045	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8050	We are unable to process your proof of delivery request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8055	Signature Proof of Delivery for FedEx Express shipments is only available for deliveries to the U.S., Canada, and Puerto Rico. Please call your local FedEx Customer Service number for more information.
8060	We are unable to process your proof of delivery request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8065	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8070	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8075	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
8080	The date you entered is invalid. Please correct it and retry.
8085	The date you entered in the Ship Date field is invalid. Please correct it and retry.

8095	Please enter a ship date.
9035	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9040	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9041	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9045	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9050	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9055	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9060	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9065	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9070	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9075	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9080	Sorry, we are unable to process your tracking request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9081	Sorry, we are unable to process your tracking request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9082	Sorry, we are unable to process your tracking request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9085	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9086	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9090	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9095	Sorry, we are unable to process your tracking request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
9100	Sorry, we are unable to process your tracking request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10035	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10036	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.

10037	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10038	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10040	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10041	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10042	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10045	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10046	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10047	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10048	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10049	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10050	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10051	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10052	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10053	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
10054	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
11035	We are unable to process your request. Please retry later.
11036	We are unable to process your request. Please retry later.
11037	We are unable to process your request. Please retry later.
11040	We are unable to process your request. Please retry later.
11041	We are unable to process your request. Please retry later.
11042	We are unable to process your request. Please retry later.
11045	We are unable to process your request. Please retry later.
11046	We are unable to process your request. Please retry later.

11047	We are unable to process your request. Please retry later.
11048	We are unable to process your request. Please retry later.
11049	We are unable to process your request. Please retry later.
11050	We are unable to process your request. Please retry later.
11051	We are unable to process your request. Please retry later.
11052	We are unable to process your request. Please retry later.
11053	We are unable to process your request. Please retry later.
11054	We are unable to process your request. Please retry later.
11060	We are unable to process your request. Please retry later.
11065	We are unable to process your request. Please retry later.
11070	We are unable to process your request. Please retry later.
11075	We are unable to process your request. Please retry later.
11080	We are unable to process your request. Please retry later.
11110	We are unable to process your request. Please retry later.
11502	We are unable to process your request. Please retry later.
12013	We are unable to process your proof of delivery request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
12014	We are unable to process your proof of delivery request. Please contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
12017	We are unable to process your proof of delivery request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
13001	Unable to retrieve the WSDL.
13002	The Header did not pass XML validation.
13003	The AccountInquiry did not pass XML validation.
13004	Remote exception while executing a Customer Fusion method.
13005	General exception while executing a Customer Fusion method.
13006	Exception while setting the holder for the request.
13007	Exception while parsing the Customer Fusion response.
13020	Exception while parsing the schema to obtain a version.
13021	Exception while obtaining a remote connection to the Customer Fusion EJB.
13022	Exception while obtaining a remote context to the Customer Fusion EJB.
13023	Exception while obtaining the version from the request schema.
13024	Exception while parsing the response Customer Fusion response.

13025	Invalid Group or Number fields in the request.
13030	Customer Fusion returned errors in their response.
30005	One or more of the Email addresses you entered is invalid. Please correct it and try again.
30010	We are unable to process your request. Please retry later.
30015	We are unable to process your request. Please retry later.
30020	Invalid tracking numbers. Please check the tracking numbers and resubmit.
30025	Invalid carrier type. Please check the carrier type and resubmit.
30030	Invalid tracking numbers. Please check the following numbers and resubmit.
30035	The requested tracking updates are not available for this tracking number.
30040	We are unable to process your request. Please retry later.
500139	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500140	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500141	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500142	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500143	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500144	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500158	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500170	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500172	Sorry, we are unable to process your tracking request. Please retry later, or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500173	No information for the following shipments has been received by our system yet. Please try again or contact Customer Service at 1.800.Go.FedEx(R) 800.463.3339.
500175	Please enter the reference numbers you want to track.
500180	Please enter the reference numbers you want to track.
500185	Please enter the reference numbers you want to track.
500190	Please enter the reference numbers you want to track.
500195	Invalid tracking numbers. Please check the following numbers and resubmit.
500200	Invalid tracking numbers. Please check the following numbers and resubmit.

500205	Invalid tracking numbers. Please check the following numbers and resubmit.
500210	Invalid Destination Postal Code

## **Error Messages for SPOD**

The following error messages apply to SPOD:

5501	Fax Queued.
5502	No Signature Returned.
5504	EDR Error
5506	Duplicate Tracking Number
5508	Invalid Tracking Number
5510	Tracking Number not Found
5512	Ship Date Required
5513	Invalid Ship Date
5514	Ship Date is Old ( > 18 months )
5516	Outside SPOD Delivery Area
5518	Invalid Request Type
5520	Sender Phone Number Required
5522	Sender Name Required
5524	Recipient Fax Number Required
5526	Recipient Mailing Address Required
5527	Recipient Name Required
5528	Fax Number Invalid Length
5530	Invalid Language Code
5532	Future Ship Date
5534	Ground Track Failed
5536	Recipient Phone Number Invalid
5538	Sender Phone Number Invalid
5540	Recipient Fax Number Invalid
5542	Invalid Letter Format
5544	Recipient Mail City Required
5546	Recipient Mail State Required
5548	Recipient Mail Postal Code Required

5550	Recipient Mail Country Code Required
5552	Sender Phone Number Length Invalid
5554	Image Too Large
5556	Fax Mail Recipient Invalid Country Code
5558	Recipient Invalid Country Code
5560	Error Calling Image Server
5600	No SPOD Factory found.
5602	SPOD Invalid Domain
5604	SPOD CORBA Exception
5606	SPOD Exception
5608	No Ground Image Returned
5610	Ground Returns Entire Page
5611	Digital Image
5612	Ground Track Error
5650	Ground SPOD Write Error
5652	Ground SPOD Read Error
5654	Ground SPOD Connect Error
5656	Ground SPOD Timeout Error
5660	ARM Stop Error (Internal use only)

# **Error Messages for Locator Service**

The following error messages apply to the FedExLocatorReply:

Code	Message	Applies to Locations Request?	Applies to Driving Directions Request?
-1	Address not valid	Υ	
-2	Origin address not valid		Υ
-3	Destination address not valid		Υ
-4	Interface to mapping provider not available	Υ	Υ
-5	XML failed to validate against schema	Υ	Υ
-6	No locations found	Υ	
-8	Cannot search for Hold At Location and Ground	Υ	

-9	Cannot search for Saturday Service and Ground	Υ	
-10	Cannot search for Dangerous Goods and Ground	Υ	
-11	Cannot search for Self-Service and Ground	Υ	
-26	Cannot search for Hold At Location and Self-Service	Υ	
-27	Cannot search for Dangerous Goods and Self-Service	Υ	
-28	Phone number lookup failed – phone number not valid	Υ	
-29	Phone number lookup failed – interface to Targus not available	Υ	
-30	Application identifier not provided	Υ	Υ
-31	Application identifier not valid	Υ	Υ
-32	Application identifier not valid for XML legacy API	Υ	Υ
-33	Specified language not supported at this time	Υ	Y
-34	Specified country not supported at this time	Υ	Υ
-35	Specified address is ambiguous – not enough information to locate	Υ	
-36	Country and language combination is invalid.	Υ	Υ
-37	Last dropoff hour <{0}> invalid, must be between 0 and 23.	Υ	
-38	Last dropoff minute <{0}> invalid, must be between 0 and 59.	Υ	
-39	Number of locations to return <{0}> invalid, must be between 0 and 25.	Υ	
-40	Service type selection <{0}> invalid. Please see Locator API javadocs for valid values.	Υ	
-41	Specified unit of measure <{0}> is not supported at this time.	Υ	Υ
-42	The address attribute on LocationsRequest cannot be null.	Υ	
-43	The searchCriteria attribute on LocationsRequest cannot be null.	Υ	
-44	Specified sort order was invalid. Please see Locator API javadocs for valid values.	Υ	
-45	Phone number must have 10 digits – specified <{0}>.	Υ	
-46	Phone number be numeric – specified <{0}>.	Υ	
-47	Cannot specify a phone number with any portion of a physical address at the same time.	Υ	Υ
	Origin address cannot be null. Please see Locator API		

-48	javadocs for valid values.		Υ
-49	Destination address cannot be null. Please see Locator API javadocs for valid values.		Y
-50	Invalid dropoff time <{0}>, must be in HH:MM 24-hour format.	Υ	
-51	Search criteria filtered out all facility types and will never return any locations.	Υ	
-52	Specified destination address is ambiguous. Destination address should be client-controlled, not customerentered.		Y
-53	Search radius must be greater than 0 and not exceed 100 miles/160 kilometers.	Υ	
-54	Client not authorized for phone number searches. Please contact support if you believe this to be in error.  Note: This code is used if the total transaction volume for phone number lookups exceeds the amount budgeted.	Y	
-55	US ZIP code must be 5 or 9 digit numeric string; specified <{0}>	Υ	Y
-56	Canada postal code must be 6 character alphanumeric string; specified <{0}>.	Υ	Y
-57	You may not use a phone number for the origin or destination of a driving directions request.		Υ
-60	Start Index <{0}> invalid, must be between 0 and {1}.	Υ	
-61	Location identifier was not supplied.		
-62	Country Code was not supplied.		

## **Error Messages for Ship Service**

The following error messages apply to ShipService:

2000	Invalid streetLine 1
2001	Invalid countryCode
2002	An Address is required for a Party
2003	A Contact is required for a Party.
2004	The payor's account number is invalid.
2005	The payor's countryCode is invalid.
2006	Package weight exceeds maximum for requested service/packaging
2007	Package weight is less than the minimum for requested service/packaging
2008	Duties payment type is not valid for international, non-intra-Canada non-document shipment

2009	Duties payment type is not compatible with destination country
2010	Destination country is not Thermal Air WayBill enabled
2011	Destination country code is invalid
2012	Shipper/origin country is not Thermal Air WayBill enabled
2013	Origin/shipper country code is invalid
2014	Shipments to Syria are not allowed from the specified origin country
2015	Intra-country (domestic) service not supported for that origin/destination country
2016	IntraCanada shipments must have Canadian dollars as preferred currency
2017	Package {PACKAGE_INDEX} carriage value exceeds maximum declared value for intra- Canada shipping
2018	IntraCanada shipments must have Canadian dollars as carriage value currency
2019	Account number missing from the Client Detail
2020	Meter number missing from the Client Detail
2021	Sequence number of the package cannot be higher than package count
2022	The masterTrackingId is invalid
2023	Weight must be expressed in pound units (LB) for Domestic Express Shipments
2024	Dimensions of package {PACKAGE_INDEX} must be expressed in inches (IN) for Domestic Express Shipments
2025	Package Count exceeds the maximum allowed.
2026	Packaging Type is invalid for Service Type.
2027	PRINT_RETURN_LABEL is not available with FUTURE_DAY_SHIPMENT
2028	Invalid ShippingChargesPayment cashAmount
2029	Bill Recipient or Bill Third Party invalid for this service.
2030	All Currency Types in the Requested Shipment must match.
2031	Signature option not allowed with Intra CA 1 Day Freight
2032	Broker country should be the same as Recipient country.
2033	Customs Value is required for Intl shipments
2034	Broker Select Option not allowed with this service type
2035	NO_SIGNATURE_REQUIRED not allowed with COD
2036	Invalid Package Detail
2037	Requested Package Summary cannot be populated
2038	Inconsistent weight and dimension units, please use English or Metric
2200	Missing or Invalid Shipment purpose for Commercial Invoice

2201	Number of Commodities exceeds min or max limit.
2202	Commodity Description is required
2203	Commodity country of manufacture is required
2204	Commodity units of quantity is required
2205	Commodity units is required
2206	Commodity unit price is required
2207	Commercial Invoice not allowed for origin destination
2208	The FTR Exemption or AES Citation you provided is not valid for SED
2209	Inactive customer account
2210	Declared value exceeds limit for the selected service in package {PACKAGE_INDEX}
2211	Declared value exceeds limit for the selected service in package {PACKAGE_INDEX}
2212	Declared value exceeds limit for the selected service in package {PACKAGE_INDEX}
2213	Declared value exceeds limit for the selected service in package {PACKAGE_INDEX}
2214	Declared value exceeds limit for the selected service in package {PACKAGE_INDEX}
2215	Declared value exceeds limit for the selected service in package {PACKAGE_INDEX}
2216	Invalid Declared value currency
2217	Hazmat not allowed with selected service
2218	return type not supported
2219	Origin country code must be US for return shipments
2220	Destination country code must be US for return shipments
2221	Only bill sender or bill third party allowed with return shipments
2222	COD not allowed with return shipments
2223	Alcohol not allowed with return shipments
2224	Evening delivery not allowed with return shipments
2225	Appointment delivery not allowed with return shipments
2226	Declared value can not be greater than 100 for ground return shipments
2227	Only 2D Common label allowed with ground return shipments
2228	Insight shipment fields are not allowed with ground return shipments
2229	Declared value can not be greater than \$1000 for express return shipments
2230	Alternate sender not allowed with return shipments
2231	DG or Hazmat not allowed with return shipments
2232	Invalid RMA number

	Invalid or missing notification recipient type
2234	Invalid or missing notification recipient e-mail format
2235	E-mail address can not exceed 120 characters
2236	Invalid or missing E-mail address. Party may not get notified.
2237	Invalid or Missing language code for notification, defaulting to English
2238	Tracking number required for Deleting a shipment
2239	Tracking number not in database
2240	Label Format type can not be empty
2241	Label Image type can not be empty
2242	Ground Shipping is not authorized for this User
2243	Shipments for Home Delivery Service must be designated as Residential Delivery also
2244	Sequence number of the package can not be zero for MPS packages
2245	COD can not be specified at package level for Express Shipments
2246	COD can not be specified at Shipment level for Ground Shipments
2247	Dangerous Goods can not be specified at package level for Express Shipments
2248	Dangerous Goods can not be specified at Shipment level for Ground Shipments
2249	TIN Number can not exceed 18 characters
2250	Currency of Declared value defaulted to the currency of origin country
2251	Declared Value can not exceed customs value
2252	Declared value exceeds amount allowed for this country.
2253	Multiple Country of Manufacture not allowed with Commercial Invoice for Commodity {COMMODITY_INDEX}
2254	Minimum dimensions not met for service type.
2255	COD add transportation charge is not allowed for supplied Origin and Destination
2271	Master information not allowed for first package in MPS
2272	Payor country code must match either Origin or Destination country code
2273	Invalid Shipping Charges Payment Type for Payor country code
2274	Invalid Duties Payment Type for Payor country code
2275	Weight and dimension values are less than service minimums
2276	Invalid booking confirmation number
2277	Invalid shipper load and count
2278	Commodity line item row is not populated
2279	No more than two elements of the PriorityAlertDetail contents array will be used

2300	Weight exceeds max limit for country specified.
2400	SpecialServiceTypes is required when PackageSpecialServicesRequested is present.
2401	Invalid SpecialServiceType in package {PACKAGE_INDEX}
2402	SpecialServiceTypes is required when ShipmentSpecialServicesRequested is present.
2403	CodDetail required when Special Service Type is COD
2404	DangerousGoodsDetail required when Special Service Type is DANGEROUS_GOODS
2405	DrylceWeight required when Special Service Type is DRY_ICE
2406	EmailNotificationDetail required when Special Service Type is EMAIL_NOTIFICATION
2407	HoldAtLocationDetail required when Special Service Type is HOLD_AT_LOCATION or HOLD_AT_LOCATION with SATURDAY_DELIVERY
2408	HomeDeliveryPremiumDetail required when Special Service Type is HOME_DELIVERY_PREMIUM
2409	ReturnShipmentDetail required when Special Service Type is RETURN_SHIPMENT
2410	SignatureOptionDetail required when Special Service Type is SIGNATURE_OPTION
2411	Invalid value for Signature Service
2412	MPS is not allowed for NON-COD shipment
2413	Invalid addTransportationCharges
2414	Invalid CodCollectionType
2415	codRecipient must be supplied when Special Service Type is COD
2416	codReferenceIndicator is invalid.
2417	companyName OR personName is required
2418	phoneNumber is required
2419	Invalid CodCollectionType
2421	Phone Number must be between 10 and 16 characters
2422	Invalid customerReferenceType for customer reference {CUSTOMER_REFERENCE_INDEX} in requestedPackage {PACKAGE_INDEX}
2423	customerReference value length must not exceed 40 characters for customer reference {CUSTOMER_REFERENCE_INDEX} in requestedPackage {PACKAGE_INDEX}
2424	hazMatCertificateData is required
2425	Invalid dangerousGoodsAccessibilityType
2426	dangerousGoodsAccessibilityType is required
2427	clientDetail is required
2428	Invalid tracking number
2429	Invalid units for dimensions

2430	length, width, and height must be greater than 0
2431	streetLines[1] is required for holdAtLocationDetail
2432	Invalid phoneNumber for holdAtLocationDetail
2433	City is required for holdAtLocationDetail
2434	shippingChargesPaymentType must be SENDER for COD
2435	COD not allowed for service type
2436	Package girth exceeds the max girth for this service/packaging combination
2437	Package length exceeds the max length for this service/packaging combination
2438	Package width exceeds the max width for this service/packaging combination
2439	Package girth is less than the min girth for this service/packaging combination
2440	Package length is less than the min length for this service/packaging combination
2441	Package width is less than the min width for this service/packaging combination
2442	Invalid statementData for the exportDetail
2443	B13A Filing Option data are inconsistent
2444	B13A Filing Option is missing or invalid
2445	Export permit number is invalid
2446	Hold At Location not allowed with this service
2447	Signature on File is required for export shipments
2448	Export detail data are missing from this shipment
2449	International detail information is required for non-domestic-US shipments
2450	Destination country does not accept international document shipments
2451	Destination country does not accept international non-document shipments
2452	International document type is required for non-domestic-US shipment
2453	Invalid Localization languageCode
2454	Invalid currencyType
2455	Invalid amount
2456	Payor is required
2457	requestedShipment is required
2458	weight is required
2459	weight must be greater than 0
2460	Invalid weight units.
2461	labelSpecification is required

	Invalid packaging type
2463	The number of RequestedPackages in the RequestedShipment must be equal to 1
2464	Invalid service type.
2465	Invalid preferredCurrency
2466	Invalid dropoffType
2467	shippingChargesPayment is required
2468	totalWeight is required
2469	shipTimestamp is invalid
2470	recipient is required
2471	shipper is required
2472	Dry Ice not allowed with Ground service, use Haz Mat instead
2473	Invalid State Or Province Code
2474	Invalid city
2475	Invalid accountNumber
2476	Invalid meterNumber
2477	Invalid collectionAmount
2478	Invalid country code for holdAtLocationDetail
2479	Invalid streetLine[1] for holdAtLocationDetail
2480	Invalid stateOrProvinceCode for holdAtLocationDetail
2481	signatureOptionType specified is invalid
2482	ADULT or INDIRECT Signature Option is invalid for Express Freight Service
2483	signatureReleaseNumber is required for signature option NO_SIGNATURE_REQUIRED
2484	Signature Option Type has been changed to SERVICE_DEFAULT
2485	Signature Option Type has been changed to DIRECT
2486	Signature Option Type has been changed to ADULT
2487	Dimensions are required for Express Freight Services
2488	Invalid ShipmentSpecialServiceType
2489	Invalid Home Delivery Premium Type
2490	Home Delivery Premium Detail Date must be supplied when requesting DATE_CERTAIN delivery
2491	Invalid Phone Number for Home Delivery Premium Detail
2492	Piece Count Verification Box Count must be greater than 0
2493	Piece Count Verification Box Count is invalid with this Service Type

2494	Package dry ice weight cannot be greater than package weight.
2495	Packaging Type changed to YOUR_PACKAGING for EXPRESS_SAVER service
2496	No INSIDE_DELIVERY with service type.
2497	No INSIDE_PICKUP with service type.
2498	Recipient/Third party account validation failed.
2499	Recipient/Third party account not authorized for ground billing
2500	Signature option requested is not valid for this service type.
2501	Weight value cannot be < 1
2502	This shipment was designated as Residential Delivery but qualifies for FedEx Home Delivery. Please mark this shipment with the service 'FedEx Home Delivery' and re-ship
2503	Signature option has been changed to INDIRECT
2516	Shipper Account Number cannot be different from ClientDetail AccountNumber
2517	When payment Type is SENDER, ShippingChargesPayment Payor AccountNumber should match the shipper account number
2519	Total Declared value exceeds customs value
2520	Duties Payor Account Number does not match Shipper Account Number
2521	Importer Account Number does not match Shipper Account Number
2522	Sender is the Importer of Record
2523	Broker information cannot be populated for Broker Inclusive shipment
2524	Duties Payor Account Number is required with THIRD_PARTY as payment type
2525	Recipient has been defaulted to the Importer of Record
2526	Importer has been defaulted to the Third Party
2528	Invalid Importer Data
2529	GAA form could not be generated
2530	GAA instructions could not be generated
2531	Package Declared value can not exceed Total Declared value
2532	Hold at Location country must match Recipient country.
2700	Service Factory exception received in Ship.init
2701	Exception in Ship.deleteShipment::
2702	Exception in Ship.processShipment::
2703	Exception in Ship.validateShipment::
2704	Exception in ValidateDeleteShipment.doValidateDeleteShipment::
2705	Exception in ValidateProcessShipment.doValidateProcessShipment::

2706	Exception in ValidateShipment.doValidateShipment::
2707	Child piece cannot continue processing. The shipment has been deleted.
2998	General Failure
2999	Document content type is invalid
3000	Invalid Shipper city
3001	Invalid Shipper Country Code
3002	Invalid Shipper streetLine 1
3003	Invalid Shipper state Or Province Code
3004	Shipper Company Name OR Person Name is required
3005	Shipper Phone Number is required
3006	Invalid paymentType
3007	Shipper Person Name must be at least 2 characters
3008	Invalid labelImageType
3009	Invalid labelStockType
3010	Invalid labelPrintingOrientation
3011	Shipper Company Name must be at least 2 characters
3012	Shipper Phone Number must be between 10 and 16 characters
3013	Recipient Company Name OR Person Name is required
3014	Recipient Phone Number is required
3015	Invalid Recipient city
3016	Recipient Company Name must be at least 2 characters
3017	Invalid Recipient Country Code
3018	Invalid Recipient StreetLine 1
3019	Recipient Person Name must be at least 2 characters
3020	Recipient Phone Number must be between 10 and 16 characters
3021	Recipient State Code is missing.
3022	General Failure
3023	Postal Code not found
3024	Shipper Postal Code not found
3025	Invalid Postal Code Format
3026	Postal Code not Served
3027	Postal-State Mismatch

	Postal-City Mismatch
3029	Country not served
3030	Country code is required and must not exceed the limit of 2 characters
3031	Invalid postal code/routing code input
3032	P.O. Box zip
3033	Postal code or routing code is required
3034	Postal/Routing code and country do not match
3035	The length of the postal code exceeds the limit of 16 characters
3036	The length of the state or province exceeds the limit of 3 characters
3037	Invalid Shipper Postal Code Format
3038	Shipper Postal Code not Served
3039	Shipper Postal-State Mismatch
3040	Shipper Postal-City Mismatch
3041	Shipper Country not served
3042	Shipper Country code is required and must not exceed the limit of 2 characters
3043	Invalid Shipper postal code/routing code input
3044	Shipper zip is a P.O. Box - Not allowed
3045	Shipper Postal code or routing code is required
3046	Shipper Postal/Routing code and country do not match
3047	The length of the Shipper postal code exceeds the limit of 16 characters
3048	The length of the Shipper state or province exceeds the limit of 3 characters
3049	Recipient Postal Code not found
3050	Invalid Recipient Postal Code Format
3051	Recipient Postal Code not Served
3052	Recipient Postal-State Mismatch
3053	Recipient Postal-City Mismatch
3054	Recipient Country not served
3055	Recipient Country code is required and must not exceed the limit of 2 characters
3056	Invalid Recipient postal code/routing code input
3057	Recipient zip is a P.O. Box - Not allowed
3058	Recipient Postal code or routing code is required
3059	Recipient Postal/Routing code and country do not match

	The length of the Recipient postal code exceeds the limit of 16 characters
3061	The length of the Recipient state or province exceeds the limit of 3 character
3062	Hold at Location Postal Code not found
3063	Invalid Hold at Location Postal Code Format
3064	Hold at Location zip is a P.O. Box - Not allowed
3065	Hold at Location Postal-State Mismatch
3066	Hold at Location Postal-City Mismatch
3067	Hold at Location Country not served
3068	Hold at Location Country code is required and must not exceed the limit of 2 characters
3069	Invalid Hold at Location postal code/routing code input
3070	Hold at Location zip is a P.O. Box - Not allowed
3071	Hold at Location Postal code or routing code is required
3072	Hold at Location Postal/Routing code and country do not match
3073	The length of the Hold at Location postal code exceeds the limit of 16 characters
3074	The length of the Hold at Location state or province exceeds the limit of 3 character
3075	Location Not Found
3076	Shipper Location Not Found
3077	Recipient Location Not Found
3078	Hold at Location Address - Location Not Found
3079	Unable to process requested shipment at this time. Please try later
3080	Location-Zip mismatch
3081	Shipper Location-Zip mismatch
3082	Recipient Location-Zip mismatch
3083	Hold-at-Location Location-Zip mismatch
3084	Postal-Country mismatch
3085	Shipper Postal-Country mismatch
3086	Recipient Postal-Country mismatch
3087	Hold-at-Location Postal-Country mismatch
3088	Postal Code not found
3089	Shipper Postal Code not found
3090	Postal Code not found
3091	Hold-at-Location Postal Code not found

	Destination Control Statement type not allowed for selected service.
3093	Destination Control Statement type is not valid.
3094	The provided FTR Exemption or AES Citation is invalid.
3367	Origin - Invalid streetLine 1
3368	Origin - Invalid countryCode
3369	Origin - Company Name OR Person Name is required
3370	Origin - Phone Number is required
3371	Origin - Company Name must be at least 2 characters
3372	Origin - Person Name must be at least 2 characters
3373	Origin - Phone Number must be between 10 and 16 characters
3374	Origin - Invalid State Or Province Code
3375	Origin - Invalid city
3376	Origin - Postal Code not found
3377	Origin - Invalid Postal Code Format
3378	Origin - Postal Code not Served
3379	Origin - Postal-State Mismatch
3380	Origin - Postal-City Mismatch
3381	Origin - Country not served
3382	Origin - Country code is required and must not exceed the limit of 2 characters
3383	Origin - Invalid postal code/routing code input
3384	Origin - P.O. Box zip
3385	Origin Postal code or routing code is required
3386	Origin - Postal/Routing code and country do not match
3387	Origin - The length of the postal code exceeds the limit of 16 characters
3388	Origin - The length of the state or province exceeds the limit of 3 characters
3389	Origin - Location Not Found
3390	International Broker - Invalid streetLine 1
3391	International Broker - Invalid countryCode
3392	International Broker - Invalid streetLine 1
3393	International Broker - Phone Number is required
3394	International Broker - Invalid Broker Company Name
3395	International Broker - Invalid Person Name

	International Broker - Phone Number must be between 10 and 16 characters
3397	International Broker - Invalid State Or Province Code
3398	International Broker - Invalid city
3399	International Broker - Postal Code not found
3400	International Broker - Invalid Postal Code Format
3401	International Broker - Postal Code not Served
3402	International Broker - Postal-State Mismatch
3403	International Broker - Postal-City Mismatch
3404	International Broker - Country not served
3405	International Broker - Country code is required and must not exceed the limit of 2 characters
3406	International Broker - Invalid postal code/routing code input
3407	International Broker - P.O. Box zip
3408	International Broker - Postal code or routing code is required
3409	International Broker - Postal/Routing code and country do not match
3410	International Broker - The length of the postal code exceeds the limit of 16 characters
3411	International Broker - The length of the state or province exceeds the limit of 3 characters
3412	International Broker - Location Not Found
3413	International Importer of Record - Invalid streetLine 1
3414	International Importer of Record - Invalid countryCode
3415	International Importer of Record - Invalid Company Name
3416	International Importer of Record - Phone Number is required
3417	International Importer of Record - Company Name must be at least 2 characters
3418	International Importer of Record - Person Name must be at least 2 characters
3419	International Importer of Record - Phone Number must be between 10 and 16 characters
3420	International Importer of Record - Invalid State Or Province Code
3421	International Importer of Record - Invalid city
3422	International Importer of Record - Postal Code not found
3423	International Importer of Record - Invalid Postal Code Format
3424	International Importer of Record - Postal Code not Served
3425	International Importer of Record - Postal-State Mismatch
3426	International Importer of Record - Postal-City Mismatch
3427	International Importer of Record - Country not served

	International Importer of Record - Country code is required and must not exceed the limit of 2 characters
3429	International Importer of Record - Invalid postal code/routing code input
3430	International Importer of Record - P.O. Box zip
3431	International Importer of Record - Postal code or routing code is required
3432	International Importer of Record - Postal/Routing code and country do not match
3433	International Importer of Record - The length of the postal code exceeds the limit of 16 characters
3434	International Importer of Record - The length of the state or province exceeds the limit of 3 characters
3435	International Importer of Record - Location Not Found
3436	Printed Label of Origin - Invalid streetLine 1
3437	Printed Label of Origin - Invalid countryCode
3438	Printed Label of Origin - Invalid streetLine 1
3439	Printed Label of Origin - Phone Number is required
3440	Printed Label of Origin - Company Name must be at least 2 characters
3441	Printed Label of Origin - Person Name must be at least 2 characters
3442	Printed Label of Origin - Phone Number must be between 10 and 16 characters
3443	Printed Label of Origin - Invalid State Or Province Code
3444	Printed Label of Origin - Invalid city
3445	Printed Label of Origin - Postal Code not found
3446	Printed Label of Origin - Invalid Postal Code Format
3447	Printed Label of Origin - Postal Code not Served
3448	Printed Label of Origin - Postal-State Mismatch
3449	Printed Label of Origin - Postal-City Mismatch
3450	Printed Label of Origin - Country not served
3451	Printed Label of Origin - Country code is required and must not exceed the limit of 2 characters
3452	Printed Label of Origin - Invalid postal code/routing code input
3453	Printed Label of Origin - P.O. Box zip
3454	Printed Label of Origin - Postal code or routing code is required
3455	Printed Label of Origin - Postal/Routing code and country do not match
3456	Printed Label of Origin - The length of the postal code exceeds the limit of 16 characters
3457	Printed Label of Origin - The length of the state or province exceeds the limit of 3 characters

3458	Printed Label of Origin - Location Not Found
3459	Hold at Location in Special Services Requested - Invalid streetLine 1
3460	Hold at Location in Special Services Requested - Invalid countryCode
3461	Hold at Location in Special Services Requested - Invalid streetLine 1
3462	Hold at Location in Special Services Requested - Phone Number is required
3463	Hold at Location in Special Services Requested - Company Name must be at least 2 characters
3464	Hold at Location in Special Services Requested - Person Name must be at least 2 characters
3465	Hold at Location in Special Services Requested - Phone Number must be between 10 and 16 characters
3466	Hold at Location in Special Services Requested - Invalid State Or Province Code
3467	Hold at Location in Special Services Requested - Invalid city
3468	Hold at Location in Special Services Requested - Postal Code not found
3469	Hold at Location in Special Services Requested - Invalid Postal Code Format
3470	Hold at Location in Special Services Requested - Postal Code not Served
3471	Hold at Location in Special Services Requested - Postal-State Mismatch
3472	Hold at Location in Special Services Requested - Postal-City Mismatch
3473	Hold at Location in Special Services Requested - Country not served
3474	Hold at Location in Special Services Requested - Country code is required and must not exceed the limit of 2 characters
3475	Hold at Location in Special Services Requested - Invalid postal code/routing code input
3476	Hold at Location in Special Services Requested - P.O. Box zip
3477	Hold at Location in Special Services Requested - Postal code or routing code is required
3478	Hold at Location in Special Services Requested - Postal/Routing code and country do not match
3479	Hold at Location in Special Services Requested - The length of the postal code exceeds the limit of 16 characters
3480	Hold at Location in Special Services Requested - The length of the state or province exceeds the limit of 3 characters
3481	Hold at Location in Special Services Requested - Location Not Found
3482	COD Recipient in Special Services Requested - Invalid streetLine 1
3483	COD Recipient in Special Services Requested - Invalid countryCode
3484	COD Recipient in Special Services Requested - Invalid streetLine 1
3485	COD Recipient in Special Services Requested - Phone Number is required

3486	COD Recipient in Special Services Requested - Company Name must be at least 2 characters
3487	COD Recipient in Special Services Requested - Person Name must be at least 2 characters
3488	COD Recipient in Special Services Requested - Phone Number must be between 10 and 16 characters
3489	COD Recipient in Special Services Requested - Invalid State Or Province Code
3490	COD Recipient in Special Services Requested - Invalid city
3491	COD Recipient in Special Services Requested - Postal Code not found
3492	COD Recipient in Special Services Requested - Invalid Postal Code Format
3493	COD Recipient in Special Services Requested - Postal Code not Served
3494	COD Recipient in Special Services Requested - Postal-State Mismatch
3495	COD Recipient in Special Services Requested - Postal-City Mismatch
3496	COD Recipient in Special Services Requested - Country not served
3497	COD Recipient in Special Services Requested - Country code is required and must not exceed the limit of 2 characters
3498	COD Recipient in Special Services Requested - Invalid postal code/routing code input
3499	COD Recipient in Special Services Requested - P.O. Box zip
3500	COD Recipient in Special Services Requested - Postal code or routing code is required
3501	COD Recipient in Special Services Requested - Postal/Routing code and country do not match
3502	COD Recipient in Special Services Requested - The length of the postal code exceeds the limit of 16 characters
3503	COD Recipient in Special Services Requested - The length of the state or province exceeds the limit of 3 characters
3504	COD Recipient in Special Services Requested - Location Not Found
3505	COD Recipient in Shipment Special Services Requested - Contact or Company name is required
3506	COD Recipient in Shipment Special Services Requested - Invalid countryCode
3507	COD Recipient in Special Services Requested - Invalid streetLine 1 for Package {PACKAGE_INDEX}
3508	COD Recipient in Special Services Requested - Phone Number is required for Package {PACKAGE_INDEX}
3509	COD Recipient in Special Services Requested - Company Name must be at least 2 characters for Package {PACKAGE_INDEX}
3510	COD Recipient in Special Services Requested - Person Name must be at least 2 characters for Package {PACKAGE_INDEX}
	COD Recipient in Special Services Requested - Phone Number must be between 10 and 16

3511	characters for Package {PACKAGE_INDEX}
3512	COD Recipient in Special Services Requested - Invalid State Or Province Code
3513	COD Recipient in Special Services Requested - Invalid city
3514	COD Recipient in Special Services Requested - Postal Code not found
3515	COD Recipient in Special Services Requested - Invalid Postal Code Format
3516	COD Recipient in Special Services Requested - Postal Code not served
3517	COD Recipient in Special Services Requested - Postal-State Mismatch
3518	COD Recipient in Special Services Requested - Postal-City Mismatch
3519	COD Recipient in Special Services Requested - Country not served
3520	COD Recipient in Special Services Requested - Country code is required and must not exceed the limit of 2 characters
3521	COD Recipient in Special Services Requested - Invalid postal code/routing code input
3522	COD Recipient in Special Services Requested - P.O. Box zip
3523	COD Recipient in Special Services Requested - Postal code or routing code is required
3524	COD Recipient in Special Services Requested - Postal/Routing code and country do not match
3525	COD Recipient in Special Services Requested - The length of the postal code exceeds the limit of 16 characters
3526	COD Recipient in Special Services Requested - The length of the state or province exceeds the limit of 3 characters
3527	COD Recipient in Special Services Requested - Location Not Found for Package# {PACKAGE_INDEX}
3530	Invalid credit card transaction detail data.
3531	MPS is not allowed with authorized credit card shipments.
3532	Only US domestic shipments are allowed with authorized credit card shipping.
3900	Invalid Recipient Customs Tax ID
3901	Invalid Tax ID Type
3902	Description not valid for documents with value
3903	Commodity customs value cannot be greater than zero if commodity description is Correspondence/No Commercial Value
3904	Commodity unit value cannot be greater than zero if commodity description is Correspondence/No Commercial Value
3905	A commercial invoice is not allowed if the country of manufacture is XX
3906	Electronic Commercial Invoice not allowed for non-dutiable document shipment.
3907	Invalid Customs Value

3908	Weight is required for commodity {COMMODITY_INDEX}
3909	Customs Value cannot be zero for commodity {COMMODITY_INDEX}
3910	Invalid description of contents for commodity {COMMODITY_INDEX}
3911	Quantity is required for commodity {COMMODITY_INDEX}
3913	Unit value is required for commodity {COMMODITY_INDEX}
3914	Unit of measurement required for commodity {COMMODITY_INDEX}
3928	Pickup date time is required
3929	Invalid ready date time, must contain a time between 08:00am and 06:00pm
3930	Total Declared value for express tag should be between 0 and 50000
3931	Invalid date format at ready date time
3932	Invalid date format at latest pickup date time
3938	Ready date, pickup date and the shipment date are not the same
3939	Invalid ready date time for commercial pickup
3940	For commercial pickup the ready date time should be before the business close time
3941	Ready date should be after the current date
3942	Courier instructions field should not be more than 30 characters
3943	Business close time does not contain a time between 08:00am and 06:00pm
3944	The requested pickup date is not a business day
3945	The requested pickup date may not be more than 14 days from today
3946	Call tag may only be cancelled by the shipper who originally requested it
3947	Unable to retrieve details: confirmation number not found
3948	Unable to cancel call tag; it has been already cancelled
3949	The Ground system indicated the call tag cannot be cancelled
3950	Invalid time stamp
3951	Invalid special service option type at package {PACKAGE_INDEX}
3952	Confirmation number required to cancel a tag transaction
3953	Invalid payment type
3954	Past Cut Off Time
3955	Cannot schedule pickup beyond 1 working day
3956	Cannot schedule pickup request for previous day
3957	Customer reference number contains an invalid character
3958	Duplicate cancel request

	No dispatch found for this location
3960	Zip state mismatch
3961	Incomplete recipient data
3962	Dispatch already exists
3963	Package Count exceeds the maximum allowed.
3964	Difference between Ready Time and Business Close / Last Pickup Time is too small
3970	PickupDetail Request Type - Pickup Request Type is invalid
3971	PickupDetail Request Source - Pickup Request Source is invalid
3975	Duplicate sequence or Missing sequence number in the package list
3976	Harmonized code should be atleast 10 numeric digits, and should not contain any alphabets or special characters
4000	Invalid or blank FICE type.
4001	FICE license or permit number is required.
4002	FICE license or permit number expiration date is invalid.
4003	Document shipment is not allowed with FICE.
4004	Invalid service type selected for FICE shipment.
4005	FICE license or permit number is not required.
4006	FICE license or permit number expiration date is not required.
4007	FICE entry number is required.
4008	FICE entry number isn't required.
4009	FICE Foreign Trade Zone code is required.
4010	Invalid Admissability Package Type.
6001	Invalid thermal printer
6002	Invalid label type
6003	Missing Label Type
6004	Invalid or missing label format type
6005	Thermal printer type supplied for plain paper request
6006	Invalid payment type
6007	Invalid dangerous goods value
6008	Invalid weight unit
6009	Invalid Dim Units
6010	Invalid COD payment type
6011	Missing Product Code

6012	Can not find service description
6013	Missing Recipient country code
6014	Invalid recipient country code
6015	Missing origin country code
6016	Invalid carrier code
6017	Invalid Language indicator
6018	Graphic Entry Missing Graphic Info
6019	X Location Missing for Custom Label Entry
6020	Y Location Missing for Custom Label Entry
6021	Font Information Missing for Custom Text Entry
6022	Barcode Height missing from Custom Barcode Entry
6023	Thin Bar Width missing from Custom Barcode Entry
6024	Barcode Symbology Missing from Custom Barcode Entry
6025	Invalid Stock Type
6026	Invalid DocTab path
6027	DocTabContent not present. No doc tab will be produced
6028	LabelPrintingOrientationType not specified - using default value of N
6050	Shipment request failed due to label creation error
6051	Shipment request failed due to label creation error
6052	Shipment request failed due to label creation error
6053	Shipment request failed due to label creation error
6054	Shipment request failed due to label creation error
6055	Shipment request failed due to label creation error
6056	Shipment request failed due to label creation error
6057	Shipment request failed due to label creation error
6058	Shipment request failed due to label creation error
6059	DrylceTotalWeight is greater than total shipment weight
6060	ShipmentDryIceDetail is required
6061	Invalid shipmentDryIceDetail totalWeight
6062	Invalid shipment totalWeight
6063	Invalid shipmentDryIceDetail packageCount
6064	Total commodities weight is greater than package or shipment weight

	Commodities are required for International Shipments
6066	Insufficient information for commodity {COMMODITY_INDEX} to complete shipment
6067	Weight units are inconsistent or differ from master
6068	Invalid values for DocTabContentType
6069	Unable to generate label - unexpected special character in request
6501	RequestedShipment TotalWeight - weight must be greater than 0
6502	RequestedShipment TotalWeight - Invalid weight units
6503	RequestedShipment TotalWeight - weight exceeds maximum for requested service/packaging
6504	RequestedShipment TotalWeight - weight is less than the minimum for requested service/packaging
6505	Weight - weight must be greater than 0 in RequestedPackage {PACKAGE_INDEX}
6506	Weight - Invalid weight units in RequestedPackage {PACKAGE_INDEX}
6507	SpecialServicesRequested dryIceWeight - weight must be greater than 0 in RequestedPackage {PACKAGE_INDEX}
6508	SpecialServicesRequested dryIceWeight - Invalid weight units in RequestedPackage {PACKAGE_INDEX}
6509	Weight - weight must be greater than 0 in Commodity {COMMODITY_INDEX}
6510	Weight - Invalid weight units in Commodity {COMMODITY_INDEX}
6511	Recipients Localization - Invalid Localization languageCode for recipient {EMAIL_RECIPIENT_INDEX}
6512	TransactionDetail Localization - Invalid Localization languageCode
6513	RequestedShipment SpecialServicesRequested codDetail - Shipping Charges Payment Type must be SENDER for COD
6514	SpecialServicesRequested codDetail - Shipping Charges Payment Type must be SENDER for COD in RequestedPackage {PACKAGE_INDEX}
6515	ClientDetail Localization - Invalid Localization languageCode
6518	RequestedShipment SpecialServicesRequested codDetail - COD not allowed for service type
6519	SpecialServicesRequested codDetail - COD not allowed for service type in RequestedPackage {PACKAGE_INDEX}
6520	Weight - Package weight exceeds maximum for requested service/packaging in RequestedPackage {PACKAGE_INDEX}
6521	Weight - Package weight is less than the minimum for requested service/packaging in RequestedPackage {PACKAGE_INDEX}
6522	SpecialServicesRequested dryIceWeight - Package weight exceeds maximum for requested service/packaging in RequestedPackage {PACKAGE_INDEX}

6523	SpecialServicesRequested dryIceWeight - Package weight is less than the minimum for requested service/packaging in RequestedPackage {PACKAGE_INDEX}
6524	Weight - Package weight exceeds maximum for requested service/packaging in Commodity {COMMODITY_INDEX}
6525	Weight - Package weight is less than the minimum for requested service/packaging in Commodity {COMMODITY_INDEX}
6526	RequestedShipment Origin contact - companyName OR personName is required
6527	RequestedShipment Origin contact - phoneNumber is required
6530	RequestedShipment Origin contact - Phone Number must be between 10 and 16 characters
6531	RequestedShipment Recipient contact - companyName OR personName is required
6532	RequestedShipment Recipient contact - phoneNumber is required
6535	RequestedShipment Recipient contact - Phone Number must be between 10 and 16 characters
6536	RequestedShipment Shipper contact - companyName OR personName is required
6537	ShippingChargesPayment Payor - The payor's account number is invalid
6538	ShippingChargesPayment Payor - The payor's countryCode is invalid
6539	InternationalDetail Payor - The payor's account number is invalid
6540	InternationalDetail Payor - The payor's countryCode is invalid
6541	RequestedShipment Shipper contact - phoneNumber is required
6542	Package {PACKAGE_INDEX} weight is inconsistent with dimension units, please use only English or Metric
6543	Commodity weight is inconsistent with dimension units, please use only English or Metric
6544	Shipment total weight is inconsistent with dimension units, please use only English or Metric
6545	RequestedShipment SpecServReq codDetail codRecipient - An Address is required for a Party
6546	RequestedShipment SpecServReq codDetail codRecipient - A Contact is required for a Party
6547	RequestedShipment InternationalDetail broker - An Address is required for a Party
6548	RequestedShipment InternationalDetail broker - A Contact is required for a Party
6549	RequestedShipment InternationalDetail importerOfRecord - An Address is required for a Party
6550	RequestedShipment InternationalDetail importerOfRecord - A Contact is required for a Party
6551	RequestedShipment Shipper - An Address is required for a Party
6552	RequestedShipment Shipper - A Contact is required for a Party
6553	RequestedShipment Recipient - An Address is required for a Party

6554	RequestedShipment Recipient - A Contact is required for a Party
6555	DeclaredValue - Invalid amount in RequestedPackage {PACKAGE_INDEX}
6556	DeclaredValue - Invalid currency in RequestedPackage {PACKAGE_INDEX}
6557	VariableHandlingChargeDetail fixedValue - Invalid amount in RequestedPackage {PACKAGE_INDEX}
6558	VariableHandlingChargeDetail fixedValue - Invalid currency in RequestedPackage {PACKAGE_INDEX}
6559	SpecialServicesRequested codDetail collectionAmount - Invalid amount in RequestedPackage {PACKAGE_INDEX}
6560	SpecialServicesRequested codDetail collectionAmount - Invalid currency in RequestedPackage {PACKAGE_INDEX}
6561	InternationalDetail CustomsValue - Invalid amount
6562	InternationalDetail CustomsValue - Invalid currency
6563	RequestedShipment VariableHandlingChargeDetail fixedValue - Invalid amount
6564	RequestedShipment VariableHandlingChargeDetail fixedValue - Invalid currency
6565	CommercialInvoice FreightCharges - Invalid amount
6566	CommercialInvoice FreightCharges - Invalid currency
6567	CommercialInvoice InsuranceCharge - Invalid amount
6568	CommercialInvoice InsuranceCharge - Invalid currency
6569	CommercialInvoice TaxesOrMiscellaneousCharge - Invalid amount
6570	CommercialInvoice TaxesOrMiscellaneousCharge - Invalid currency
6571	CustomsValue - Invalid amount in Commodity {COMMODITY_INDEX}
6572	CustomsValue - Invalid currency in Commodity {COMMODITY_INDEX}
6573	UnitPrice - Invalid amount in Commodity {COMMODITY_INDEX}
6574	UnitPrice - Invalid currency in Commodity {COMMODITY_INDEX}
6575	RequestedShipment SpecialServicesRequested codDetail collectionAmount - Invalid amount
6576	RequestedShipment SpecialServicesRequested codDetail collectionAmount - Invalid currency
6577	LabelSpecification TermsAndConditionsLocalization - Invalid Localization languageCode
6578	RequestedShipment totalInsuredValue - Invalid declared value amount
6579	RequestedShipment totalInsuredValue - Invalid declared value currency
6581	RequestedShipment Shipper contact - Phone Number must be between 10 and 16 characters
6582	RequestedShipment SpecialServicesRequested dangerousGoodsDetail -

	hazMatCertificateData is required
6583	RequestedShipment SpecialServicesRequested dangerousGoodsDetail - Invalid dangerousGoodsAccessibilityType
6584	RequestedShipment SpecialServicesRequested dangerousGoodsDetail - dangerousGoodsAccessibilityType is required
6585	SpecialServicesRequested dangerousGoodsDetail - hazMatCertificateData is required in RequestedPackage {PACKAGE_INDEX}
6586	SpecialServicesRequested dangerousGoodsDetail - Invalid dangerousGoodsAccessibilityType in RequestedPackage {PACKAGE_INDEX}
6587	SpecialServicesRequested dangerousGoodsDetail - dangerousGoodsAccessibilityType is required in RequestedPackage {PACKAGE_INDEX}
6588	RequestedShipment SpecialServicesRequested codDetail codRecipient contact - companyName OR personName is required
6589	RequestedShipment SpecialServicesRequested codDetail codRecipient contact - phoneNumber is required
6592	RequestedShipment SpecialServicesRequested codDetail codRecipient contact - Phone Number must be between 10 and 16 characters
6598	LabelSpecification PrintedLabelOrigin contact - companyName OR personName is required
6599	LabelSpecification PrintedLabelOrigin contact - phoneNumber is required
6602	LabelSpecification PrintedLabelOrigin contact - Phone Number must be between 10 and 16 characters
6603	InternationalDetail ImporterOfRecord contact - companyName OR personName is required
6604	InternationalDetail ImporterOfRecord contact - phoneNumber is required
6607	InternationalDetail ImporterOfRecord contact - Phone Number must be between 10 and 16 characters
6608	InternationalDetail Broker contact - companyName OR personName is required
6609	InternationalDetail Broker contact - phoneNumber is required
6612	InternationalDetail Broker contact - Phone Number must be between 10 and 16 characters
6613	RequestedShipment SpecialServicesRequested codDetail - Invalid collectionAmount
6614	RequestedShipment SpecialServicesRequested codDetail - Invalid addTransportationCharges
6615	RequestedShipment SpecialServicesRequested codDetail - Invalid CodCollectionType
6616	RequestedShipment SpecialServicesRequested codDetail - codReferenceIndicator is invalid
6617	PackageSpecialServicesRequested - Invalid codCollectionAmount in RequestedPackage {PACKAGE_INDEX}
6618	SpecialServicesRequested codDetail - Invalid addTransportationCharges in RequestedPackage {PACKAGE_INDEX}
	SpecialServicesRequested codDetail - Invalid CodCollectionType in RequestedPackage

6619	{PACKAGE_INDEX}
6620	SpecialServicesRequested codDetail - codReferenceIndicator is invalid in RequestedPackage {PACKAGE_INDEX}
6631	RequestedShipment shippingChargesPayment - Payor is required
6632	Requested Shipment internationalDetail dutiesPayment - Payor is required
6633	Shipping account used for missing Shipping Charges Payment.
6635	requestedShipment specialServicesRequested codDetail codRecipient - TIN Number can not exceed 18 characters
6636	internationalDetail broker - TIN Number can not exceed 18 characters
6637	internationalDetail importerOfRecord - TIN Number can not exceed 18 characters
6638	Shipper TIN Number can not exceed 18 characters
6639	Recipient TIN Number can not exceed 18 characters
6640	Requested Shipment totalWeight must be expressed in pound units (LB) for Domestic Express Shipments
6641	Weight for requested package {PACKAGE_INDEX} must be expressed in pound units (LB) for Domestic Express Shipments
6642	specialServicesRequested dryIceWeight for requested package {PACKAGE_INDEX} must be expressed in pound units (LB) for Domestic Express Shipments
6643	Weight for commodity {COMMODITY_INDEX} must be expressed in pound units (LB) for Domestic Express Shipments
6644	DutiesPayment - Invalid amount in cashAmount
6645	DutiesPayment - Invalid currency in cashAmount
6646	DutiesPayment - Payor country code must match either Origin or Destination country code
6647	ShippingChargesPayment - Payor country code must match either Origin or Destination country code
6648	Dry Ice Weight value cannot be < 1 in package {PACKAGE_INDEX}
6649	Package Weight value cannot be < 1
6650	Weight value cannot be < 1 for Commodity {COMMODITY_INDEX}
6651	Dry Ice Total Weight value cannot be < 1
6652	ShipmentTotalWeight value cannot be < 1
6653	RequestedShipment ShipmentDryIceDetail totalWeight - weight value must be greater than 0
6654	RequestedShipment ShipmentDryIceDetail totalWeight - Invalid weight units.
6655	RequestedShipment ShipmentDryIceDetail totalWeight - weight exceeds maximum for requested service/packaging
6656	RequestedShipment ShipmentDryIceDetail totalWeight - weight is less than the minimum for

	requested service/packaging
6657	RequestedShipment ShipmentDryIceDetail totalWeight - must be expressed in pound units (LB) for Domestic Express Shipments
6658	Drylce weight value in package {PACKAGE_INDEX} exceeds maximum allowed for specified country
6659	Package weight value in package {PACKAGE_INDEX} exceeds maximum allowed for specified country
6660	Commodity weight value exceeds maximum allowed for specified country
6661	Shipment totalWeight value exceeds maximum allowed for specified country
6662	ShipmentDryIceDetail - totalWeight value exceeds maximum allowed for specified country
6901	Completed Shipment Detail was null
6902	Effective Shipment data was null
6903	Ground Service Code not found
6904	Origin Country code not found.
6905	Destination country code not found
6906	No pickup on Saturday, Sunday or holiday
6907	Could not determine Origin state
6908	Could not determine the alcohol shipment customer reference
6950	Sunday pickup is not allowed for the origin country. Defaulting to Monday
6951	Invalid future date
6952	Invalid Credit Card Type
6953	Invalide Credit Card Number
6954	Invalid Credit Card expiration date
7000	Unable to obtain courtesy rates.
7001	Unable to obtain courtesy rates.
7002	Unable to obtain courtesy rates.
7003	Unable to obtain courtesy rates.
7004	Unable to Retrieve packages for Shipment Level Rating
7005	Rate Service call Failed attempting to obtain shipment level rates
7006	Unable to satisfy requested COD add transportation charges
7007	Expected MPS Shipment, found only 1 piece
7008	General Failure
7020	Invalid variable handling charge type.

7021	Variable handling charge value (percent or amount) was invalid for the handling charge type requested
7022	Invalid variable handling charge value.
7023	Invalid add freight to COD collect amount request type.
7024	Variable handling currency {CURRENCY_TYPE_1} does not match the rate currency {CURRENCY_TYPE_2}; variable handling could not be calculated.
7025	Invalid variable handling amount.
7026	Multi-weight rate auto selected to fulfill COD transportation charge
7027	Multi-weight rate unavailable, Account rate added to COD amount
7028	Unable to determine whether an out of {PICKUP_OR_DELIVERY} area surcharge applies, because the specified {LOCATION_INFO} could not be confirmed.
7029	Additional out of pickup and/or delivery surcharges may apply on final invoice.
7030	Rate information will be provided on successful processing of the last piece of the multiple piece shipment.
7031	Additional rate type(s) not returned because the requested type(s) were invalid.
7032	Variable handling not allowed at the package level for FedEx Express multi-piece shipments; only shipment level calculations will be performed
8001	Meter number is not registered
8002	Meter number is not allowed to ship
8003	Express account and Meter number not consistent
8004	Ground shipper number/express account number not consistent
8005	Ground shipper number not found for the meter
8006	Meter number is NOT active
8007	Invalid Meter number
8008	Invalid Express account number
8009	Invalid Ground shipper number
8010	Invalid software type and/or version for this transaction
8011	Product Version no longer supported or not defined
8060	Credit Card declined.
8061	Credit Card data is invalid: {CODE}
8062	Invalid credit card data
8066	Invalid Currency Code
8067	Invalid credit card data
8068	Invalid credit card data

8069	Credit Card Type does not match Credit Card Number
8070	Invalid Credit Card Holder Data
8071	Invalid credit card data
8072	Invalid shipper address
8073	Credit Card authorization failed
8074	Invalid credit card data
8075	Invalid credit card data
8076	Credit Card shipment charges do not fall within min and max
8077	Email address required for credit card shipping
8078	Credit card declined.
8079	Invalid credit card data
8080	Invalid credit card data
8081	General Failure
8138	Account not found
8139	Invalid customer account number
8140	Invalid customer field requested
8141	Ground account data unavailable
8147	Unable to delete record from database
8148	Failed to insert record into database
8149	Unable to retrieve record from database
8150	Duplicate or missing tracking number
8151	Invalid Piece Description
8152	Invalid Reference
8153	Invalid Purchase Order
8154	Barcode Label: Maximum size constraint violated
8155	Other Label: Maximum size constraint violated
8156	Ground Reference Invoice Nbr: Maximum size constraint violated
8157	Invalid RMA Number
8158	Sunday delivery is only available with Priority Overnight service
8160	Invalid ground account number
8161	Invalid Tracking Number
8162	Ground account mismatch.

	Invalid tracking number.
8200	Special service is invalid.
8201	Service is invalid
8202	Address object for the origin cannot be null.
8206	An invalid destination country was entered.
8207	An invalid destination zip/postal code was entered.
8208	An invalid origin country was entered.
8209	An invalid origin zip/postal code was entered.
8210	An invalid weight was entered.
8212	Cannot ship from this origin zip/postal code to this destination zip/postal code.
8213	COD amount is not within the limits for this collection type.
8214	COD collection amount is required and cannot be null.
8215	COD collection currency type is required and cannot be null.
8216	COD collection type is required and cannot be null.
8217	CodDetail object cannot be null.
8218	Currency type for Declared Value is required.
8219	Customer not eligible for International DirectDistribution Freight
8220	Customer not eligible for International Economy Distribution.
8221	Customer not eligible for International Priority Distribution.
8222	Customer not eligible for Priority Alert.
8223	Customer not eligible for Third Party Consignee.
8224	Dangerous goods accessibility type is invalid.
8225	Dangerous goods accessibility type is required and cannot be null.
8226	Destination Country Not Served.
8227	Destination P.O. Box Zip.
8228	Destination Postal Code Not Served.
8229	Destination postal code/routing code and country do not match.
8230	Destination Postal Not Found.
8231	Destination Postal-City Mismatch.
8232	Destination Postal-Country Mismatch.
8233	Destination Postal-State Mismatch.
8234	Dim unit of measure must be the same for all packages.

	Package {PACKAGE_INDEX} - Dimensions exceed height limit allowed.
8236	Dimensions exceed length and girth limit allowed
8237	Dimensions exceed length limit allowed.
8238	Package {PACKAGE_INDEX} - Dry Ice weight (in kilograms) is required with Dry Ice special service.
8239	Dry ice weight is required and cannot be null.
8240	Dry Ice weight over limit of 2.5 Kg for destination.
8241	Envelope weight over limit. Upgrade Packaging.
8242	Package {PACKAGE_INDEX} - Home Delivery premium type is invalid.
8243	Home Delivery premium type is required and cannot be null.
8244	HomeDeliveryPremiumDetail object cannot be null.
8245	Inside Delivery is not allowed.
8246	Inside Pickup is not allowed.
8247	Declared Value exceeds limit allowed.
8248	Invalid currency type for validation. Only CAD is allowed.
8249	Invalid currency type for validation. Only USD is allowed.
8250	Invalid destination postal code/routing code input.
8251	Invalid Destination Postal Format.
8252	Invalid dimensions have been entered
8253	Drop off type is not allowed.
8254	Invalid drop off type.
8255	Invalid form ID.
8256	Invalid origin postal code/routing code input.
8257	Invalid Origin Postal Format.
8258	Max Declared Value = \$1,000.
8259	Max Declared Value = \$100 for Envelope or Pak.
8260	Max Declared Value = \$100.
8261	Dry Ice weight (in kilograms) is required with Dry Ice special service.
8263	Only IN and CM are valid values for LinearUnits.
8264	Only LB and KG are valid values for WeightUnits.
8265	Origin Country Not Served.
8266	Origin Location-Postal Mismatch.
8267	Origin P.O. Box Zip.
	•

8268	Origin Postal Code Not Served.
8272	Package is too large.
8273	Packaging is invalid.
8274	Please select a valid Date Certain delivery date : {DATE_1}; {DATE_2}; {DATE_3}; {DATE_4}; {DATE_5}; {DATE_6}; {DATE_7}; {DATE_8}; {DATE_9}; {DATE_10}; {DATE_11}
8275	Return type is invalid.
8276	Return type is required and cannot be null.
8277	Saturday Pickup is not allowed.
8278	ServiceAvailabilityAndValidationRequest object cannot be null.
8279	Package {PACKAGE_INDEX} - Signature option type is invalid.
8280	Signature option type is required and cannot be null.
8281	SignatureOptionDetail object cannot be null.
8282	Special service conflict.
8283	The date for Home Delivery Date Certain is required. Format is CCYY-MM-DD.
8284	The date is required. Format is CCYY-MM-DD.
8285	The destination country is required and must not exceed the limit of 2 characters.
8286	The destination postal code or routing code is required.
8287	The drop off type is required and cannot be null or empty.
8288	The length of the destination postal code exceeds the limit of 16 characters.
8289	The length of the destination state or province exceeds the limit of 3 characters.
8290	The length of the origin postal code exceeds the limit of 16 characters.
8291	The length of the origin state or province exceeds the limit of 3 characters.
8292	The origin country is required and must not exceed the limit of 2 characters.
8293	The origin postal code or routing code is required.
8294	The packaging is required and cannot be null or empty.
8295	The service is required and cannot be null or empty.
8296	Total packages cannot exceed 1 for FedEx 10Kg/25Kg Box.
8297	Total packages cannot exceed 1 for FedEx Envelope.
8298	Total packages cannot exceed 1 for FedEx Pak.
8299	Total packages cannot exceed 25 for FedEx Express Tag.
8300	Package {PACKAGE_INDEX} - Weight below minimum requirement.
8301	Weight exceeds limit allowed. {PACKAGE_INDEX}
8302	Weight object cannot be null.

8303	Weight unit of measure must be the same for all packages.
8304	COD collection type is invalid.
8305	Currency type must be the same for all packages.
8313	This method is not yet available.
8314	Location-Country Mismatch.
8315	Hold at Location Not Allowed.
8316	Saturday Delivery is not allowed with Service, Special Service or Pickup Day.
8317	Accessible Dangerous Goods is not allowed.
8318	First Overnight is only allowed to A1 service areas.
8319	Origin not allowed for FedEx Europe First.
8320	Destination not allowed for FedEx Europe First.
8321	Inaccessible Dangerous Goods is not allowed.
8322	Dry Ice is not allowed.
8323	International Controlled Export Service is not allowed.
8324	Airbill not allowed.
8325	RouteShipmentRequest object cannot be null.
8326	The form ID is required and must not exceed the limit of 4 characters.
8327	The maximum special services allowed is 4.
8328	The tracking number is required and must not exceed the limit of 12 characters.
8329	TrackingId object cannot be null.
8330	RouteShipmentPackageDetail cannot be null.
8331	Residential Pickup/Delivery is not allowed.
8332	Transit information is not available.
8333	Either airbillScan or formld must be provided.
8334	An invalid date was entered. The date cannot be more than one year before or after the current date.
8335	Packaging is not allowed.
8336	Service type not valid with commitment.
8337	Residential Delivery is not allowed.
8338	The Signature option cannot be different across packages.
8339	Special service {SPECIAL_SERVICE_TYPE} is invalid.
8340	Package {PACKAGE_INDEX} - Special service {SPECIAL_SERVICE_TYPE} is invalid.
	Package {PACKAGE_INDEX} - Shipment level special service cannot be entered at the

8341	package level.
8342	Package level Special Service cannot be entered at the shipment level.
8343	Package {PACKAGE_INDEX} - Appointment Delivery is not allowed with the service selected.
8344	Appointment Delivery is not allowed.
8345	Package {PACKAGE_INDEX} - Broker Select Option is not allowed with the service selected.
8346	Broker Select Option is not allowed.
8347	Package {PACKAGE_INDEX} - COD is not allowed with the service selected.
8348	Package {PACKAGE_INDEX} - COD is not allowed for the origin/destination pair.
8349	COD is not allowed with the service selected.
8350	COD is not allowed for the origin/destination pair.
8351	COD Remittance is not allowed with the service selected.
8352	Cut Flowers is not allowed with the service selected.
8353	Cut Flowers is not allowed.
8354	Package {PACKAGE_INDEX} - Dangerous Goods is not allowed with the service selected.
8355	Package {PACKAGE_INDEX} - Dangerous Goods is not allowed for the origin/destination pair.
8356	Dangerous Goods is not allowed with the service selected.
8357	Dangerous Goods is not allowed for the origin/destination pair.
8358	Accessible Dangerous Goods is not allowed with the service selected.
8359	Inaccessible Dangerous Goods is not allowed.
8360	Inaccessible Dangerous Goods is not allowed with the service selected.
8361	Package {PACKAGE_INDEX} - Dry Ice is not allowed with the service selected.
8362	Dry Ice is not allowed with the service selected.
8363	Hold At Location is not allowed with the service selected.
8364	Hold At Location is not allowed.
8365	Hold At Location with Saturday Delivery is not allowed with the service selected.
8366	Hold At Location with Saturday Delivery is not allowed.
8367	Package {PACKAGE_INDEX} - Home Delivery Premium Appointment is not allowed with the service selected.
8368	Package {PACKAGE_INDEX} - Home Delivery Premium Appointment is not allowed for the origin/destination pair.
8369	Home Delivery Premium Appointment is not allowed with the service selected.

8370	Home Delivery Premium Appointment is not allowed for the origin/destination pair.
8371	Package {PACKAGE_INDEX} - Home Delivery Premium Date Certain is not allowed with the service selected.
8372	Package {PACKAGE_INDEX} - Home Delivery Premium Date Certain is not allowed for the origin/destination pair.
8373	Home Delivery Premium Date Certain is not allowed with the service selected.
8374	Home Delivery Premium Date Certain is not allowed for the origin/destination pair.
8375	Package {PACKAGE_INDEX} - Home Delivery Premium Evening is not allowed with the service selected.
8376	Package {PACKAGE_INDEX} - Home Delivery Premium Evening is not allowed for the origin/destination pair.
8377	Home Delivery Premium Evening is not allowed with the service selected.
8378	Home Delivery Premium Evening is not allowed for the origin/destination pair.
8379	Package {PACKAGE_INDEX} - Home Delivery Premium is not allowed with the service selected.
8380	Inside Delivery is not allowed with the service selected.
8381	Inside Pickup is not allowed with the service selected.
8382	Intl Controlled Export Service is not allowed with the service selected.
8383	Intl Controlled Export Service is not allowed.
8384	Intl Mail Service is not allowed with the service selected.
8385	Intl Mail Service is not allowed.
8386	Package {PACKAGE_INDEX} - Non Standard Container is not allowed with the service selected.
8387	Package {PACKAGE_INDEX} - Non Standard Container is not allowed for the origin/destination pair.
8388	Non Standard Container not allowed with the service selected.
8389	Non Standard Container is not allowed for the origin/destination pair.
8390	Package {PACKAGE_INDEX} - Piece Count Verification is not allowed with the service selected.
8391	Piece Count Verification is not allowed.
8392	Priority Alert is not allowed with the service selected.
8393	Return Shipment FedEx Tag not allowed with the service selected.
8394	Return Shipment FedEx Tag not allowed for the origin/destination pair.
8395	Return Shipment Voice Call Tag not allowed with the service selected.
8396	Return Shipment Voice Call Tag not allowed for the origin/destination pair.

8397	Return Shipment Printed Label not allowed with the service selected.
8398	Return Shipment Printed Label not allowed for the origin/destination pair.
8399	Return Shipment Email Label not allowed with the service selected.
8400	Return Shipment Email Label not allowed for the origin/destination pair.
8401	Return Shipment FedEx Tag not allowed with the service selected.
8402	Return Shipment not allowed with the service selected.
8403	Saturday Delivery is not allowed with the service selected.
8404	Saturday Delivery is not allowed.
8405	Saturday Pickup is not allowed with the service selected.
8406	Package {PACKAGE_INDEX} - Adult Signature is not allowed with the service selected.
8407	Package {PACKAGE_INDEX} - Adult Signature is not allowed for the origin/destination pair.
8408	Adult Signature is not allowed with the service selected.
8409	Adult Signature is not allowed for the origin/destination pair.
8410	Adult Signature is not allowed.
8411	Package {PACKAGE_INDEX} - Direct Signature is not allowed with the service selected.
8412	Package {PACKAGE_INDEX} - Direct Signature is not allowed for the origin/destination pair.
8413	Direct Signature is not allowed with the service selected.
8414	Direct Signature is not allowed for the origin/destination pair.
8415	Direct Signature is not allowed.
8416	Package {PACKAGE_INDEX} - Indirect Signature is not allowed with the service selected.
8417	Package {PACKAGE_INDEX} - Indirect Signature is not allowed for the origin/destination pair.
8418	Indirect Signature is not allowed with the service selected.
8419	Indirect Signature is not allowed for the origin/destination pair.
8420	Indirect Signature is not allowed.
8421	Third Party Consignee is not allowed with the service selected.
8422	Special service conflict. COD is not valid with COD_REMITTANCE, PRINT_RETURN_LABEL, EMAIL_LABEL, or FEDEX_TAG.
8423	Special service conflict. COD_REMITTANCE is not valid with PRINT_RETURN_LABEL, EMAIL_LABEL or FEDEX_TAG.
8424	Special service conflict. PRIORITY_ALERT is not valid with COD, COD_REMITTANCE, PRINT_RETURN_LABEL, EMAIL_LABEL or FEDEX_TAG.
8425	Special service conflict. HOLD_AT_LOCATION is not valid with SATURDAY_DELIVERY or RESIDENTIAL_DELIVERY.

8426	Package {PACKAGE_INDEX} - Special service conflict. DIRECT Signature Option type is not valid with COD.
8427	Package {PACKAGE_INDEX} - Special service conflict. INDIRECT Signature Option type is not valid with COD or DANGEROUS_GOODS.
8428	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment FedEx Tag is not valid with ADULT, DIRECT, or INDIRECT Signature Option types nor APPOINTMENT, DATE_CERTAIN, or EVENING Home Delivery Option types.
8429	Package {PACKAGE_INDEX} - Special service conflict. Return Shipment Voice Call Tag is not valid with ADULT, DIRECT, or INDIRECT Signature Option Types nor APPOINTMENT, DATE_CERTAIN, or EVENING Home Delivery Option types.
8430	Special service conflict. DIRECT Signature Option type is not valid with COD.
8431	Special service conflict. INDIRECT Signature Option type is not valid with COD or DANGEROUS_GOODS.
8432	Special service conflict. Return shipment FedEx Tag is not valid with ADULT, DIRECT, or INDIRECT Signature Option types nor APPOINTMENT, DATE_CERTAIN, or EVENING Home Delivery Option types.
8433	Special service conflict. Return Shipment Voice Call Tag is not valid with ADULT, DIRECT, or INDIRECT Signature Option Types nor APPOINTMENT, DATE_CERTAIN, or EVENING Home Delivery Option types.
8434	Package {PACKAGE_INDEX} - An invalid weight was entered.
8435	Package {PACKAGE_INDEX} - COD amount is not within the limits for this collection type.
8436	Package {PACKAGE_INDEX} - COD collection amount is required and cannot be null.
8437	Package {PACKAGE_INDEX} - COD collection currency type is required and cannot be null.
8438	Package {PACKAGE_INDEX} - COD collection type is invalid.
8439	Package {PACKAGE_INDEX} - COD collection type is required and cannot be null.
8440	Package {PACKAGE_INDEX} - Dimensions exceed length and girth limit allowed. {1}
8441	Package {PACKAGE_INDEX} - Dimensions exceed length limit allowed. {1}
8442	Package {PACKAGE_INDEX} - Dry Ice weight over limit of 2.5 Kg for destination.
8443	Package {PACKAGE_INDEX} - Declared Value exceeds limit allowed.
8444	Package {PACKAGE_INDEX} - Invalid dimensions have been entered.
8445	Package {PACKAGE_INDEX} - Max Declared Value = \$1,000.
8446	Package {PACKAGE_INDEX} - Max Declared Value = \$50,000.
8447	Package {PACKAGE_INDEX} - Please select a valid Date Certain delivery date : {DATE_1}; {DATE_2}; {DATE_3}; {DATE_4}; {DATE_5}; {DATE_6}; {DATE_7}; {DATE_8}; {DATE_9}; {DATE_10}; {DATE_11}
8448	Package {PACKAGE_INDEX} - Weight exceeds limit allowed. {1}
8449	Package {PACKAGE_INDEX} - COD cannot be entered at the package level for the selected service.

8451	Broker Select Option cannot be entered at the shipment level for the selected service.
8452	COD cannot be entered at the shipment level for the selected service.
8453	Dangerous Goods cannot be entered at the shipment level for the selected service.
8454	Package {PACKAGE_INDEX} - Broker Select Option cannot be entered at the package level for the selected service.
8455	Package {PACKAGE_INDEX} - Dangerous Goods cannot be entered at the package level for the selected service.
8456	Transborder Distribution is not allowed with the service selected.
8457	Package {PACKAGE_INDEX} - Dry Ice weight (in kilograms) is required with Dry Ice special service.
8458	Special service conflict. HOLD_AT_LOCATION with SATURDAY_DELIVERY is not valid with RESIDENTIAL_DELIVERY.
8459	Package {PACKAGE_INDEX} - Accessible Dangerous Goods is not allowed with the service selected.
8460	Special service conflict. SATURDAY_DELIVERY is not valid with HOLD_AT_LOCATION.
8461	Package {PACKAGE_INDEX} - Inaccessible Dangerous Goods is not allowed with the service selected.
8462	Package {PACKAGE_INDEX} - Accessible Dangerous Goods is not allowed.
8463	Package {PACKAGE_INDEX} - ADULT Signature Option type is not allowed.
8464	Package {PACKAGE_INDEX} - APPOINTMENT_DELIVERY is not allowed.
8465	Package {PACKAGE_INDEX} - BROKER_SELECT_OPTION is not allowed.
8466	Package {PACKAGE_INDEX} - CUT_FLOWERS is not allowed.
8467	Package {PACKAGE_INDEX} - DIRECT Signature option is not allowed.
8468	Package {PACKAGE_INDEX} - DRY_ICE is not allowed.
8469	Package {PACKAGE_INDEX} - HOLD_AT_LOCATION is not allowed.
8470	Package {PACKAGE_INDEX} - HOLD_AT_LOCATION with SATURDAY_DELIVERY is not allowed.
8471	Package {PACKAGE_INDEX} - Inaccessible Dangerous Goods is not allowed.
8472	Package {PACKAGE_INDEX} - INDIRECT Signature Option type is not allowed.
8473	Package {PACKAGE_INDEX} - INTERNATIONAL_CONTROLLED_EXPORT_SERVICE is not allowed.
8474	Package {PACKAGE_INDEX} - INTERNATIONAL_MAIL_SERVICE is not allowed.
8475	Package {PACKAGE_INDEX} - PIECE_COUNT_VERIFICATION is not allowed.
8476	Package {PACKAGE_INDEX} - SATURDAY_DELIVERY is not allowed.
8477	Package {PACKAGE_INDEX} - Special service conflict.

8478	Third Party Consignee is not allowed.
8479	Package {PACKAGE_INDEX} - Third Party Consignee is not allowed.
8480	FedEx Ground and FedEx Home Delivery shipments may require one additional day in transit to your destination zip code.
8481	FedEx Home Delivery Saturday service is not available to destination zip code.
8482	Money Back Guarantee is not eligible for this pick up/delivery postal/zip code.
8483	FedEx Home Delivery premium services are not available to this destination.
8484	Dry Ice package count is required.
8485	Appointment Delivery is not allowed with the service selected.
8486	Home Delivery Premium is not allowed with the service selected.
8487	Piece Count Verification is not allowed with the service selected.
8488	Package {PACKAGE_INDEX} - COD Remittance is not allowed with the service selected.
8489	Package {PACKAGE_INDEX} - Cut Flowers is not allowed with the service selected.
8490	Package {PACKAGE_INDEX} - Hold At Location is not allowed with the service selected.
8491	Package {PACKAGE_INDEX} - Hold Saturday is not allowed with the service selected.
8492	Package {PACKAGE_INDEX} - Inside Delivery is not allowed.
8493	Package {PACKAGE_INDEX} - Inside Delivery is not allowed with the service selected.
8494	Package {PACKAGE_INDEX} - Inside Pickup is not allowed.
8495	Package {PACKAGE_INDEX} - Inside Pickup is not allowed with the service selected.
8496	Package {PACKAGE_INDEX} - Intl Controlled Export Service is not allowed with the service selected.
8497	Package {PACKAGE_INDEX} - Intl Mail Service is not allowed with the service selected.
8498	Package {PACKAGE_INDEX} - Priority Alert is not allowed with the service selected.
8499	Package {PACKAGE_INDEX} - Saturday Delivery is not allowed with the service selected.
8500	Password: min size vialoated
8501	Password: max size violated
8502	Password: null value
8503	Password: invalid data
8504	Expiration Date: exceeds max number of days
8505	Expiration Date: null value
8506	Expiration Date: invalid data
8507	Expiration Date: invalid date format
8508	Exceeded expiration date

8509	Expiration date is expired: Reprint not allowed
8510	Unable to cancel, because label has been generated
8511	Tracking number already cancelled
8512	Label has expired
8513	Expiration date must be >= today
8514	Expiration date must be >= today and < 30 days in future
8515	Tracking number provided is not in the database
8516	Unable to connect to E-mail label server
8517	Tracking number required
8518	Invalid return shipper e-mail ID
8519	Tracking number required for cancel
8520	Invalid item description
8521	Invalid Merchant Contact Phone
8522	Number of packages exceeds maximum
8523	Number of packages must be great than 0
8524	Invalid Shipper email address
8525	Invalid Recipient email address
8526	Pending type is missing or invalid
8600	Package {PACKAGE_INDEX} - Saturday Pickup is not allowed.
8601	Package {PACKAGE_INDEX} - Saturday Pickup is not allowed with the service selected.
8602	Package {PACKAGE_INDEX} - Third Party Consignee is not allowed with the service selected.
8603	Package {PACKAGE_INDEX} - Transborder Distribution is not allowed with the service selected.
8604	Package {PACKAGE_INDEX} - Package is too large.
8605	Broker Select Option is not allowed with the service selected.
8606	Special service conflict. INSIDE_DELIVERY is not valid with HOLD_AT_LOCATION.
8607	Special service conflict. INSIDE_DELIVERY is not valid with HOLD_AT_LOCATION with SATURDAY_DELIVERY.
8608	Package {PACKAGE_INDEX} - Declared Value exceeds limit allowed.
8609	Package {PACKAGE_INDEX} - Envelope weight over limit. Upgrade Packaging.
8610	Invalid drop off type for service slected.
8611	Shipment special service entered at package level.

8612	Invalid currency type for validation. Only USD or CAD is allowed.
8613	Dangerous Goods must be entered on all packages.
8614	The Dangerous Goods type cannot be different across packages.
8615	Signature Option must be entered on all packages. {PACKAGE_INDEX}
8616	Dry Ice cannot be entered at the shipment level.
8617	BasicCommitmentRequest object cannot be null.
8618	Package {PACKAGE_INDEX} - Dimensions exceed height limit allowed for the destination
8619	Package {PACKAGE_INDEX} - Dimensions exceed height limit allowed for the origin
8620	Package {PACKAGE_INDEX} - Dimensions exceed length and girth limit allowed for the destination
8621	Package {PACKAGE_INDEX} - Dimensions exceed length limit allowed for the destination
8622	Package {PACKAGE_INDEX} - Weight exceeds limit allowed for the destination
8623	Service {SERVICE_TYPE} is invalid.
8624	East Coast Special is not allowed.
8625	East Coast Special is not allowed with the service selected
8626	Package {PACKAGE_INDEX} - East Coast Special cannot be entered at the package level.
8627	Package {PACKAGE_INDEX} - East Coast Special is not allowed.
8628	Package {PACKAGE_INDEX} - East Coast Special is not allowed with the service selected.
8629	The origin does not allow pickup for Express or Freight services
8630	The origin is not served for Express or Freight services
8631	Invalid currency type. Only {CURRENCY_TYPE} is allowed.
8632	Package {PACKAGE_INDEX} - Pending Complete cannot be entered at the package level.
8633	Package {PACKAGE_INDEX} - Pending Shipment cannot be entered at the package level.
8634	Pending shipment type is invalid.
8635	Service option type {SERVICE_OPTION_TYPE} is invalid.
8636	Exhibition is not allowed.
8637	Extreme Length is not allowed.
8638	Flatbed Trailer is not allowed.
8639	Freight Guarantee is not allowed.
8640	Liftgate Delivery is not allowed.
8641	Liftgate Pickup is not allowed.
8642	Limited Access Delivery is not allowed.
8643	Limited Access Pickup is not allowed.

8644	Pre Delivery Notification is not allowed.
8645	Protection From Freezing is not allowed.
8646	Regional Mall Delivery is not allowed.
8647	Regional Mall Pickup is not allowed.
8648	Package {PACKAGE_INDEX} - Exhibition cannot be entered at the package level.
8649	Package {PACKAGE_INDEX} - Extreme Length cannot be entered at the package level.
8650	Package {PACKAGE_INDEX} - Flatbed Trailer cannot be entered at the package level.
8651	Package {PACKAGE_INDEX} - Freight Guarantee cannot be entered at the package level.
8652	Package {PACKAGE_INDEX} - Liftgate Delivery cannot be entered at the package level.
8653	Package {PACKAGE_INDEX} - Liftgate Pickup cannot be entered at the package level.
8654	Package {PACKAGE_INDEX} - Limited Access Delivery cannot be entered at the package level.
8655	Package {PACKAGE_INDEX} - Limited Access Pickup cannot be entered at the package level.
8656	Package {PACKAGE_INDEX} - Pre Delivery Notification cannot be entered at the package level.
8657	Package {PACKAGE_INDEX} - Protection From Freezing cannot be entered at the package level.
8658	Package {PACKAGE_INDEX} - Regional Mall Delivery cannot be entered at the package level.
8659	Package {PACKAGE_INDEX} - Regional Mall Pickup cannot be entered at the package level.
8660	Dimensions exceed height limit allowed
8661	Dimensions exceed length limit allowed
8662	Weight exceeds limit allowed
8663	Destination city is invalid
8664	Origin city is invalid
8665	Declared Value cannot be a negative value
8666	Dangerous goods accessibility type is invalid
8667	Dangerous goods accessibility type is required

## **Error Messages for SmartPost**

The following error messages apply to the SmartPost:

2504	2504 Invalid Smart post special service type.General Failure

8164	Invalid Smart Post Mailer ID.
8165	Invalid Smart Post Pickup Carrier.

## **Error Messages for Courier Dispatch Service**

The following error messages apply to the Courier Dispatch Service:

1000	General Failure
5010	Account Number Is Empty or NULL
5011	Meter Number Is Empty or NULL
5012	Account Number Not In database
5013	Meter Number Not In Database
5014	Invalid or blank package count
5015	Invalid or blank package weight
5016	No Contact Name specified
5017	Invalid Company close time
5018	Unable To Pickup before Close time
5019	Too late for pickup
5020	No pickup service today
5021	No pickup on Sunday or Holiday
5022	Could Not communicate with P2D system
5023	Bad transaction number
5024	Bad Address; it is Empty or NULL
5025	Bad City; Field is empty or null
5026	State field is empty or null
5027	Zip code field is empty or null
5028	Invalid ready time
5029	Invalid country code
5030	Invalid Zip Code

5031	Destination Zip Code is Invalid
5032	Destination Zip Code is an Unserved P.O Box
5033	Destination Zip Code is a served P.O Box
5034	No Service in Origin Zip Code
5035	Service is not available to this location
5036	Too Late For PickUp Service. Drop off available
5037	CSS Service is not allow to this location
5038	Dangerous goods are not allow to this location
5039	Dry Ice is not allow to this location
5040	No HAL service to this location
5041	Original Zip Code is a P.O Box
5042	Invalid Pickup Time
5043	Destination Zip Code is out of Delivery Area
5044	Ready Time after Cutoff Time
5045	Cash-Only Account
5046	Missing Authentication Flag
5047	Invalid Confirmation Number
5048	Invalid Location ID
5049	No Dispatch found for this account
504A	Invalid company name
504B	Invalid phone number
504C	Previous day pickup, cannot cancel or update
504D	Pickup already made, cannot cancel or update
504E	General update error
504F	Pickup was cancelled - cannot update
5050	Pickup is over 2 days old - cannot update
5051	Remote location - call FedEx

5054 [ 5055 ]	General P2D failure  Dispatch already exists  Intra-country service not available  Cannot schedule pickup beyond 1 working day  Invalid date
5055 I	Intra-country service not available  Cannot schedule pickup beyond 1 working day
	Cannot schedule pickup beyond 1 working day
5056	
	Invalid date
5057 I	
5058 F	Past ExpressFreighter cutoff - use international priority
5059	Cannot schedule dispatch for more than a given number of working days
505A S	State or zip code change not allowed
505B	Must reschedule to change pickup day
505C F	Package Location not Entered. (Front, Rear or Side)
505D (	Carrier Code not Specified ( FDXE or FDXG )
505E 1	No Remarks Entered.
505F I	Invalid Dim Width
5060 I	Invalid Dim Length
5061 I	Invalid Dim Height
5062 I	Invalid Service Type ( Only F1, F2 or F3 is valid )
5063 I	Invalid Field LTD ( Only L, T or D is valid )
5064 I	Invalid TruckSize ( 28, 48 or 53 is valid )
5065 I	Invalid Booking Number ( Only Numeric )
5066 I	Invalid Girth. ( This is returned by P2D )
5067 I	Invalid Dept, Floor, Suite Code
5068 N	Max Weight allowed Per Piece is 2200 for F1/F2/F3 as per P2D
5069 N	More then 1 record matches phone number from 1source. IVRDispatch only.
5070	1Source can not find account number. IVRDispatch only.
5071 l	Unable to call Rate. IVRDispatch only.
5072 l	Unable to call 1source. IVRDispatch only.

	Response from P2D is too Large. IVRDispatch only.
5074	Unable to connect to Ursa Error.
5075	Incomplete Date Returned from P2D. ExpressTag Only. (June 04)
5076	Incomplete Time Returned from P2D. ExpressTag Only. (June 04)
5077	Package Count is invalid. ExpressTag Only. (June 04)
5078	Exp Tag Service Code is invalid. ExpressTag Only. (June 04)
5079	Both Contact Name and Company Name are blank. ExpressTag Only. (June 04)
507A	Currency Code must be USD
507B	Declared Value is too large, blank, or not valid.
507C	Weight UOM must be LBS
507D	Bad RMA Number
507E	Bad Pay Type
507F	Pay Type is Other but Payor AcctNbr is blank
5080	P2D Returns a different Date then requested. ExpressTag Only. (June 04)
5081	Average Package Weight Exceeds Service Code Limit. ExpressTag Only. (June 04)
5082	Invalid Recipient Phone Number. ExpressTag Only. (June 04)
5083	Invalid Recipient AddrLine1. ExpressTag Only. (June 04)
5084	Invalid Recipient City. ExpressTag Only. (June 04)
5085	Invalid Recipient State. ExpressTag Only. (June 04)
5087	Invalid Recipient Country Code. ExpressTag Only. (June 04)
5088	Neither Recipient Company Name nor Contact Name populated. ExpressTag Only. (June 04)
5089	Zip State Combination doesn't match. (June 04)
508A	Recipient Zip State Combination doesn't match. ExpressTag Only. (June 04)
508B	Duplicate Cancel Request. (June 04)
508C	Can not schedule a Pickup Request for the previous day (June 04)
508D	Same day Express Tag not Avail at Pickup address ExpressTag Only. (June 04)

508E	Sat. Deliv. not avail for standard overnight (June 04)
508F	PRP Indicator is set but PRP not populated. IVR Dispatch Only. (June 04)
5090	Saturday HAL not available for SO. (June 04)
5091	Max Weight for Letter Exceeded. (June 04)
5092	Special Handling Flag conflict. (June 04)
5093	Difference between Ready Time and Last Access Time too small. (June 04)
5094	Prohibited Sender State Code. (June 04)
5095	Prohibited Recipient State Code. (June 04)