

Jitendra | Software Engineer

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ABOUT ME

I am a Software Developer with 5 years and 9 months of total experience, including 4 years and 10 months of relevant experience in the Finance and Banking domain. Skilled in Java, Spring Boot, RESTful APIs, MySQL, and microservices, I have contributed to end-to-end development, issue resolution, and BUG fixing to enhance product stability and performance.

EXPERIENCE

Technical Lead | HCLTech | Noida, India

(March 2025 – Till Now)

- Contributed to the development and maintenance of software licensing and entitlement management systems that support SaaS and on-premise products for license compliance and monetization.
- Involved in **issue investigation, bug fixes, and feature enhancements** across both backend and UI components to enhance system stability, performance, and user experience.
- Participated in **automation testing** to ensure quality and reduce regression issues during releases.
- Collaborated with cross-functional teams to analyze requirements, identify root causes, and deliver effective technical solutions.
- Worked on improving API integrations and ensuring seamless data flow within modules.

Software Engineer | ICC Loyalty | Noida, India

(Apr 2023 - Feb 2025)

- Developed and maintained loyalty web applications for UAE banks (Mashreq, Al Ansari, NBF Etc).
- Built and managed secure APIs for transactional data retrieval, boosting data efficiency.
- Utilized Java 8, Spring MVC, MySQL, and third-party APIs for hotel and flight bookings.
- Optimized high-volume transaction processing using Java multithreading.
- Managed end-to-end deployments via Jenkins and manual server updates.
- Handled Jenkins server setup, configuration, and operational DB changes for production and UAT.
- Diagnosed and resolved UAT and production issues to ensure system stability.

Associate Software Engineer | Triend software Pvt Ltd | Noida, India

(Aug 2022 - Apr 2023)

- Developed web applications using Spring MVC and OOP principles.
- Designed and managed database schemas, including backups and restorations.
- Built RESTful APIs and backend controllers with Spring Boot.
- Troubleshooted, debugged, and optimized applications for better performance.

Technical Support Engineer | Kreditstack Financial Services Pvt Ltd | Noida, India

(Jan 2021 - Aug 2022)

- Java L3 Production Support Engineer specializing in troubleshooting, debugging, and performance optimization of Java applications. Skilled in incident management, RCA, and automation for high system availability.
- Developed scalable, efficient, and maintainable code for client and internal applications.
- Designed and implemented secure RESTful web services.
- Installed, configured, and optimized MySQL databases.
- Integrated email services and PDF generation APIs to enhance functionality.
- Performed form validation with regular expressions and tested APIs using Postman.

TECHNICAL SKILLS

Programming Languages: Java (Core & Advanced), JavaScript, SQL

Frameworks & Technologies: Spring Boot, Spring MVC, REST APIs, Microservices, JUnit Testing

Frontend Development: HTML, CSS, JavaScript, Bootstrap, React.js

Databases & Tools: MySQL, MSSQL, SQLyog, TablePlus

Development Tools & IDEs: Eclipse, NetBeans, IntelliJ

Version Control & CI/CD: Git, GitHub, Jenkins

Testing & API Tools: Postman, SOAP UI

Issue Tracking & Collaboration: Jira

Server & Deployment: Linux Server Administration, Web Application Deployment, RDP Access, Putty

Cloud: AWS

SOFT SKILLS

- Strong problem-solving and analytical thinking
- Effective communication and teamwork abilities
- Mentored junior developers and guided them on product features and processes
- Engaged with clients to gather enhancement requests and clarify requirements

PROJECTS

UAE Banking Loyalty Systems

Developed and maintained a **loyalty cashback points management web application** for leading UAE banks, enabling customers to earn, redeem, and transfer reward points securely across multiple services. Implemented scalable APIs, optimized redemption workflows, and integrated Single Sign-On (SSO) for seamless user access.

Tools & Technologies:

Java 8, Spring Boot, Spring MVC, Microservices, MySQL, Jenkins, Postman, SOAP UI, Git, GitHub, Linux Servers, JWT, OAuth, SSO

Insurance Domain Services

Contributed to an **insurance management web application**, implementing UI enhancements and bug fixes using JavaScript. Developed and optimized backend REST APIs in Spring Boot for data retrieval and integration with microservices. Resolved production issues and implemented feature enhancements to improve system performance and user experience.

Tools & Technologies:

Java, Spring Boot, Microservices, SQL, JavaScript, Postman, Jira

Software Licensing Technologies

Contributing to **software licensing and entitlement management systems** that help SaaS and on-premise businesses manage license compliance and monetization. Involved in **issue investigation, automation testing, bug fixes, and feature enhancements** across backend and UI components to improve product stability, performance, and user experience.

Tools & Technologies:

Java, Struts, SQL, JavaScript, SOAP UI, Selenium, Jira

EDUCATION

Bachelor of Science | Deshbandhu College | Delhi | Percentage: 60%

(July, 2013 – June, 2016)

Intermediate (12th) | Government School | Delhi | Percentage: 71%

(April, 2011 – March, 2012)

Intermediate (10th) | Government School | Delhi | CGPA: 9.2

(April, 2009 – March, 2010)

Declaration

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Date :

Place: New Delhi