1. 1. Effective teamwork requires  
   (A) conflict avoidance at any cost  
   (B) cooperation and open communication  
   (C) rigid enforcement of personal goals  
   (D) ignoring interpersonal sensitivity
2. 2. Building trust in professional relationships involves  
   (A) withholding information  
   (B) consistency, reliability, and honesty  
   (C) frequent miscommunication  
   (D) prioritizing self-interest always
3. 3. Conflict management as an interpersonal skill means  
   (A) escalating disagreements for control  
   (B) resolving disputes constructively and fairly  
   (C) suppressing all forms of dialogue  
   (D) ignoring emotional responses
4. 4. Empathy in workplace interaction is  
   (A) recognizing and valuing others’ feelings and perspectives  
   (B) disregarding others’ emotions deliberately  
   (C) focusing only on individual success  
   (D) imposing one’s own viewpoint forcefully
5. 5. Collaboration differs from individual work because it  
   (A) isolates members from problem-solving  
   (B) brings shared responsibility and diverse input  
   (C) discourages joint ownership of goals  
   (D) undermines mutual learning opportunities
6. 6. Positive body language in interpersonal communication is  
   (A) crossing arms defensively  
   (B) maintaining eye contact and openness  
   (C) showing disinterest deliberately  
   (D) keeping distance without engagement
7. 7. In a team, adaptability as an interpersonal skill is  
   (A) adjusting to evolving circumstances and group needs  
   (B) resisting any change to existing plans  
   (C) refusing to cooperate in unexpected situations  
   (D) focusing only on personal comfort
8. 8. Networking as an interpersonal ability refers to  
   (A) deliberately avoiding professional connections  
   (B) cultivating beneficial relationships across contexts  
   (C) imposing one’s own goals without dialogue  
   (D) restricting communication to formal hierarchy
9. 9. Emotional control in interactions helps by  
   (A) preventing impulsive reactions that damage relations  
   (B) encouraging hostility during disagreements  
   (C) ignoring the other person's emotional state  
   (D) intensifying unnecessary conflicts

10. Coordination in group settings is achieved by  
(A) aligning efforts towards a shared objective  
(B) undermining team members  
(C) prioritizing only individual results  
(D) deliberately withholding progress information