**Video Script**

**Sample Conversation with a Pharmacist**

**[general]**

* **Pharmacist:** *Hello. Can I help you?*
* Patient: Yes. I have an ear infection. This is my prescription.

**[patient view]**

* **Pharmacist:** *You need to take your full course antibiotics, alright?*
* Patient: I understand. What is the dosage per day? [Dosage shows in patient view]
* Pharmacist: *For adults two tablets need to be taken every 12 hours. Also, remember that it needs to be taken with food. And no alcohol should be consumed. [Alcohol and food shows in cautions section]*
* Patient: *Okay I understand, with food and no alcohol.*
* Pharmacist: *You must also administer ear drops.* [Ear Drops show in patient view]
* Patient: How do I do that?
* Pharmacist: Watch the demonstration video, it’s really helpful. [Patient clicks on demo video]
* Patient: Thank you, it’s clear now.
* Patient: Are there any side effects I should know about?
* Pharmacist: Yes, there are some common ones you need to know about. You might feel [dizziness] and [fatigue] but that is normal. [Dizziness and Fatigue shows in cautions]
* **[change to pharmacist view]**
* Patient: Fatigue? [ level of understanding – falls]
* Pharmacist: You might feel tired.
* Patient: [level of understanding gets higher]
* Pharmacist: Do you now understand the instructions you see?
* Patient: Yes. [100%]
* Pharmacist: I see in your EPR that you have some allergies (penicillin) so don’t take the red pill, only the white pill.
* Pharmacist: Do you have any more questions?
* Patient: No, thank you very much for your help.

Conversation of doctor and child:

Pharmacist: Hello, how are you feeling today? I need to remind you of your prescription? Please, put the HoloLens on.

**[change to child view]**

Pharmacist: Do you see this lion? Listen to what it says and you will get better, alright?

* Lion: Hello, I am Larry the Lion. I will help you get better.

1) Be good and take your pills every day.

2) Drink a lot of water.

3) Eat fruits and vegetables.

4) Stay home and listen to your parents.

You will be healthy in no time!