**Sample Conversation with a Pharmacist**

**[general]**

* **Pharmacist:** *Hello. Can I help you?*
* Patient: Yes. I have a UTI. This is my prescription.

**[patient view]**

* **Pharmacist:** *The name of the medicine you need to take is Nitrofurantoin alright?*
* Patient: I understand. How much is the dosage per day?
* Pharmacist: For adults 4 times a day for 3 days (7 days if male). Also, remember that it needs to be taken with food and no alcohol.
* Patient: *Okay I understand.*
* Pharmacist: *For more information on how to prevent further infections watch the video.*
* Patient: Are there any side effects I should know about?
* Pharmacist: Yes, there are some common ones you need to know about. See “Cautions”. You might feel [dizziness] and [drowsiness] but that is normal.
* **[change to pharmacist view]**
* Patient: Drowsiness…?[ level of understanding – falls]
* Pharmacist: You might feel more tired than usual after taking the medicine
* Patient: [level of understanding gets higher]
* Pharmacist: Do you now understand the instructions you see?
* Patient: Yes. [100%]
* Pharmacist: I see in your EPR that you have been prescribed magnesium trisilicate for your reflux, this medication can reduce the absorption of nitrofurantoin, so I would advise not taking it until you complete the course of nitrofurantoin.
* Patient: Could you explain it simpler? [level of understanding falls]
* Pharmacist: Don’t take any other drugs alongside nitrofurantoin.
* Pharmacist: Do you have any more questions?
* Patient: No, thank you very much for your help.

Conversation of doctor and child:

Pharmacist: Hello, how are you feeling today? I need to remind you of your prescription? Please, put the HoloLens on.

**[change to child view]**

Pharmacist: Do you see this lion? Listen to what it says and you will get better, alright?

* Lion: Hello, I am Larry the Lion. I will help you get better.

1) Be good and take your pills every day.

2) Drink a lot of water.

3) Eat fruits and vegetables.

4) Stay home and listen to your parents.

You will be healthy in no time!