

JUAN IGNACIO TORNERO

Buenos Aires, Argentina (GMT-3)

Email: tornerojuan@gmail.com

LinkedIn: www.linkedin.com/in/juan-tornero

PROFESSIONAL PROFILE

Technical QA professional with experience in web application functional testing, process analysis, and automation as a quality support function.

I participate in workflow and integration validation, collaborating closely with technical teams to ensure proper implementation of solutions.

Strong analytical and process auditing skills, identifying risks and improvement opportunities as a foundation for optimization and task automation.

I bring a holistic quality perspective focused on continuous improvement and product evolution.

WORK EXPERIENCE

QA AUTOMATION COORDINATOR | VML

August 2023 – Present

- Quality process analysis focused on operational optimization and identification of improvement opportunities.
- Development and implementation of automation tools to replace repetitive manual tasks.
- End-to-end test automation with Playwright, covering functional flows and visual validation.
- API integration testing, validating workflows and system integrations.
- Cross-team coordination with QA members, including mentoring, technical support, and guidance in implementing new practices.
- Functional documentation of processes, workflows, and validation criteria to ensure proper QA adoption.

QA ANALYST → QA SENIOR | VML

August 2021 – July 2023

Responsible for testing digital campaigns for offshore clients, focusing on functional validation, visual quality, and proper execution across banners, websites, CRM platforms, and videos.

- Content, layout, and cross-browser/device compatibility validation.
- Testing of dynamic assets and workflow validation in CMS platforms, including specification reviews.
- Onboarding support for new team members and QA process documentation.
- JIRA / Zephyr: test case design, execution, and defect tracking.

QA ANALYST | FREELANCER

March 2020 – July 2021

- Manual functional and visual testing of apps and websites.

- Test case design.
- Test reporting and validation documentation.

ADMINISTRATIVE ASSISTANT | Ministry of Defense of Argentina (EMCO)

June 2014 – July 2020

- Documentation management in GEDO (memos, notes, resolutions, bilateral meeting records).
- Bilateral meeting planning, ceremonial, and protocol coordination.

ADMINISTRATIVE | YPF

December 2013 – May 2014

- File organization, invoicing, and general administrative support.

SKILLS

- Playwright (E2E automation – functional and visual testing)
- JavaScript & Node.js
- SQL (SELECT, JOIN, filters)
- API validation with Postman
- JIRA, Xray, Zephyr, Trello
- Git & GitHub
- Web accessibility (WCAG, axe DevTools)

EDUCATION & COURSES

- Universidad Di Tella – Innovation & Digital Transformation
- Starweaver (Coursera) – Business Process Modelling
- Starweaver (Coursera) – Agile & Automated Testing
- Codo a Codo (GCBA) – Testing / Full Stack JS
- Atenea Conocimientos – Playwright Workshop
- Digital House – AI in Programming
- Pushing-it – Advanced Cypress
- Fundación ProEM – Frontend Web Programming

LANGUAGES

- Spanish: Native
- English: B2/C1
- Portuguese: Beginner