

LIM JITT HING

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EDUCATION

SINGAPORE MANAGEMENT UNIVERSITY

May 2027 (Expected)

Bachelor of Science;

- Cumulative GPA: 4.0/4.0
- Major in Information Systems
- Awards:
 - Dean's List for AY 23/24
 - SMU School of Computing and Information Systems (SCIS) Achievements Scholarship

Nanyang Junior College

Jan 2019 – Dec 2020

- 4 Distinctions: H2 Chemistry, H2 Physics, H2 Mathematics, H1 Economics
- GCSE 'A' Level: AAA/A

WORK EXPERIENCE

Ministry of Health (MOH)

Nov 2021 – Dec 2021

Team Leader (Volunteer)

- Assisted MOH as part of the Home Team Recovery Group (HRTG) in the fight against covid-19 during the surge of cases in Singapore.
- Worked as a team leader to delegate cases to the members, as well as handle non-compliant workers with critical thinking and problem-solving skills.
- Job scope included calling covid positive patients who had tested positive but did not complete the declaration form to ensure they have been registered as covid positive patients in the MOH system.

Ministry of Health (MOH)

Feb 2022 – March 2022

Team Leader (Volunteer)

- Assisted MOH as part of the Covid Management Call Centre (CMCC) during the huge spikes of covid cases
- Worked as the team leader to answer to callers' requests, such as conveyance to facilities or simple queries regarding Home Recovery Program (HRP) protocol.
- Doubled up as the point man for problematic or in-compliant callers to act as a mediator and meet to their requests as best as we could.

Accenture

Operation Threat Analyst Intern

Jan 2023 – Jul 2023

- Worked as part of the OneNS project as an operation threat analyst.
- Conducting weekly Compliance log reviews with authorities, which included a curated presentation for the respective stakeholders.
- Co-ordinated with different teams to communicate discrepancies in data
- Work with different teams to troubleshoot potential bugs that may affect the log review process.
- Pioneered an automation solution to streamline the review process

AutomationSG

Admin Intern

May 2024 – Jul 2024

- Streamlined registration process for guests during events
- Worked on automating data validation for internal client data
- Used Python to run automation scripts and extract, analyze data

LEADERSHIP AND EXTRA-CURRICULAR ACTIVITIES

Project SSUpport 3

Jan 2024 – Oct 2024

Team Member

- Worked in a team to introduce meaningful and engaging after-school enrichment programs that foster leadership and team building for secondary school children
- Provide holistic development for the students through new sports and experiences that they may not be able to have on a day-to-day basis
- Involved in the planning of some sessions, including introducing football and floorball concepts to the students

NANYANG FLOORBALL

Feb 2019 – Dec 2020

Team Member

- Represented Nanyang JC in the 'A' divisions competition in 2020.

SMU Floorball

Team Member

- Represented SMU in the Inter-Varsity Polytechnic competition in 2024 and clinched 4th.

Aug 2022 - Present

WINCHESTER ISLA FOOTBALL CLUB

Jun 2022 – Dec 2022

- Represented WIFC in the recent Singapore Football Association Island-Wide League (IWL).

NATIONAL SERVICE

Nov 2021- Nov 2022

Platoon Sergeant

- Held the role of platoon sergeant during National Service (NS) period, the second highest appointment possibly held by a NSF in terms of leadership.
- Spearheaded the mortar platoon to achieve the best ever score awarded to a mortar platoon in the Active Unit Training Evaluation Centre (ATEC) evaluation.

ADDITIONAL INFORMATION

- **Skills:** Proficient in Microsoft Office (Excel, Word and PowerPoint)
- **Programming Languages:** Proficient in Python, PHP, Javascript
- **Databases:** Proficient in MySQL, MongoDB
- **Interest:** Football, Technology, Integrative Systems and Skill-Based Volunteerism