TRIBHUVAN UNIVERSITY

FACULTY OF MANAGEMENT

Office of the Dean

January 2021

Full Marks: 60 Pass Marks: 27 Time: 1.5 Hrs.

BIM / Seventh Semester / MGT 203: Organizational Behavior

Candidates are required to give their answers in their own words as far as practicable.

Attempt any SIX Questions:

 $[6 \times 10 = 60]$

- Define organizational behavior and discuss the emerging trends of OB.
- 2. How perceptual shortcuts influences employment interview? Suggest to manage such shortcomes.
- 3. Explain the importance of employee involvement programmes in motivating employees.
- 4. Why organizations sometimes get things done by a work team instead a work group? Explain.
- 5. Is conflict always unhealthy? Describe any two approaches of conflict management.
- 6. Define leadership. Mention the key features of Path-Goal theory of leadership.
- 7. 'Change is inevitable in any organization'. Explain.
- 8. What is OD (Organizational Development)? What are the approaches for OD?

