TRIBHUVAN UNIVERSITY FACULTY OF MANAGEMENT

Office of the Dean

April 2019

Full Marks: 40
Pass Marks: 18

Time: 2 hrs.

BIM / Seventh Semester / IT 226: Management Information System

Candidates are required to answer all the questions in their own words as far as practicable.

Group "A"

1. Brief Answer Questions:

 $[10\times1=10]$

- i. Define an information system.
- ii. How company can become Agile?
- iii. Write any one advantage of a virtual company.
- iv. Define knowledge management system.
- v. What do you mean by what-if analysis?
- vi. List OLAP activities.
- vii. List attributes of quality information.
- viii. Name different components of targeted marketing.
- ix. What do you mean by the threat of substitutes?
- x. Define database interrogation.

Group "B"

Short Answer Questions:

 $[5\times 4=20]$

- 2. How marketing information system helps organization to become customer focused? Explain.
- 3. How can Internet technologies help a business form strategic alliances with its customers, suppliers, and others?
- 4. What are the most important HR applications a company should offer to its employees via a Web-based system? Why?
- 5. Define Enterprise Collaboration Systems. Discuss different tools for Enterprise Collaboration.
- 6. List different types of Information System. Describe Decision support systems.

Group "C"

Comprehensive Questions:

 $[2\times 5=10]$

- 7. Provide an example to explain how information system can help organization to enhance its operational level tasks and activities.
- 8. What are the management challenges in developing IT solutions to solve business problems and meet new business opportunities?

