

The insurance payment for a CHR claim was supposed to have been sent to us. We were told several times from Jan to May that it was being sent by FedEx; and we were give a tracking number that did not exist. If there were a payment as CHR does not show any record of the claim, it was received by Ashtin and deposited in its bank account. We did receive a claim amount from Ashtin last week that was postdated for today.....

I am going to break this down for a final time after me discussing it several times. If there is anymore confusion feel free to contact my insurance agent James Ameen and he can further explain. He is an agent for Querbes & Nelson out of Shreveport, La. His number is (318) 210-3499.

The accident this insurance check revolves around took place on October 27, 2016. The truck and trailer were towed to Safeway Towing in New Rochelle, NY. Once towed there our insurance agent, James Ameen took over. He filed the claims and the adjusters were sent out. According to the adjuster the trailer was totaled, but the product was not damaged. On November 7, 2016 the bill was paid by a CH Robinson rep that was not my account manager. She took two tchecks for a combined total of \$19,750.00 and Hallmark paid \$4,300.00. They took that money off of my accounts payables without my permission just to get the load released off the trailer. The load was released and my 3rd recovery driver picked up the product and delivered it. The BOL and invoice were submitted. Diversified was paid on that load. My insurance then reimbursed me \$8,500.00 for the three trucks I sent up there to get the load. They all were turned around for their failure to pay the bill. Finally my 3rd driver went back a fourth time and they allowed it to leave. My cargo insurance paid out \$0.00. My insurance company paid CH Robinson for the \$19,750.00 for the tow and storage bill. Please explain to me how you are owed for this? This money was not taken from me or paid back by the insurance when I was a client of yours. Maybe just maybe it is possible that Diversified took advantage of you here too. TRANSFAC CAPITAL IS NOT OWED THIS MONEY. I can't understand why you think you are entitled to what's not yours. Mr. Lee you made the comment the other day that I said this or that about this check and I need to gain credibility back and do what I say. What else would you like me to say than what I said every time? I explained it just like this to everyone before. No one listened, so I start to agreeing to make sure I get my money. I refuse to allow greed to constantly affect my money. So, I did what needed to be done to get funded.