

[220973246](#) - Legible paperwork was received [on 1/06](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/26](#).

[220162769](#) - Legible paperwork was received [on 1/03](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/23](#).

[220289100](#) - Legible paperwork was received [on 1/17](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [2/6](#).

[220029091](#) - Complete paperwork was received [on 1/06](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/26](#).

[219939836](#) - Legible paperwork was received [on 1/06](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/26](#).

[218802391](#) – released for payment.

[219330847](#) - Complete paperwork was received [on 1/04](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/24](#).

[217895974](#) - Legible paperwork was received [on 1/06](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/26](#).

[216861575](#) - released for payment.

[217000624](#) - Paperwork was received [on 1/17](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [2/6](#).

[216452565](#) – **Rongela, advise on dedicated load.**

[216204247](#) – we need a receiver signed BOL, we only have your invoice. Please submit this to [loaddocs@chrobinson.com](mailto:loaddocs@chrobinson.com).

[214629893](#) – we need the signed BOL from Del Rio, TX to Shelbyville, KY. Please submit this to [loaddocs@chrobinson.com](mailto:loaddocs@chrobinson.com).

[214793784](#) - released for payment.

[214515768](#) – we need darker and legible receiver signed BOLs for both drops. Please submit this to [loaddocs@chrobinson.com](mailto:loaddocs@chrobinson.com) or mail in the original paperwork.

[213450580](#) - Complete paperwork was received [on 1/06](#). Payment terms are 20 days from the date we receive complete/legible pwk, so this should release [1/26](#).

[210597236](#) - released for payment. We need the \$175 lump sum receipt. Please submit this to [loaddocs@chrobinson.com](mailto:loaddocs@chrobinson.com).

[212053407](#) - we need a legible and clear receiver signed BOL. Please submit this to [loaddocs@chrobinson.com](mailto:loaddocs@chrobinson.com) or mail in the original paperwork.

Just make sure to follow the guidelines attached when submitting paperwork and to submit one load per email and to put the load number in the subject line.

Thank you

CBPayables is for OTR Past Due loads only.

Please note loads are not past due until 30 days after all required paperwork is received.

## Centralized Billing & Collection

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[ricejos@chrobinson.com](mailto:ricejos@chrobinson.com) | [www.chrobinson.com](http://www.chrobinson.com)



**From:** Austin Tolliver [<mailto:ashtintransport@gmail.com>]

**Sent:** Thursday, January 12, 2017 3:55 PM

**To:** Carrier Billing Inquiries <[CarrierBillingInquiries@chrobinson.com](mailto:CarrierBillingInquiries@chrobinson.com)>

**Cc:** Matthew Chapman <[Matthew.Chapman@chrobinson.com](mailto:Matthew.Chapman@chrobinson.com)>; Billy Tolliver <[ashtintransport.bjt@gmail.com](mailto:ashtintransport.bjt@gmail.com)>

**Subject:** issues

[220973246](#): documents submitted by email 3 times for submission

[220162769](#): money discrepancy

[220289100](#): clear bol resubmitted 3 times by email.

[220029091](#): factoring team reviewing load: invoice changed to show transfac capital and documents resubmitted by email twice last week,

[219939836](#): bol resubmitted clearly by pdf 3 times and shows as good on navisphere.

[218802391](#): load paper work under review: its been under review for a while now.

[219330847](#): bol submitted 3 separate times through email in a clear pdf form.

[217895974](#): bol submitted 3 times through email in a clear pdf form.

[216861575](#): Under review for a long time.

[217000624](#): load docs submitted 12 times.

[216452565](#): says issues with load for a month.

[216204247](#): factoring team reviewing load: invoice changed to show transfac capital and documents resubmitted by email twice last week.

[214629893](#): bol submitted 5 times by email.

[214793784](#): load paperwork under review for a long long time.

[214515768](#): load paperwork under review for a long time.

[213450580](#): factoring team reviewing load: invoice changed to show transfac capital and documents resubmitted by email twice last week.

[210597236](#): factoring team reviewing load: invoice changed to show transfac capital and documents resubmitted by email twice last week.

[212053407](#): factoring team reviewing load: invoice changed to show transfac capital and documents resubmitted by email twice last week.

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