

**1) 9 loads were submitted yesterday for funding. 6 of these were for loads that had not been picked up or delivered (the expected delivery dates were set from 6-2 to 6-8, so the service was not rendered. 2 were not on the CHR system, and when they are the system we will fund them. 1 had been delivered**

Every single one of these loads was a swing date delivery. There is a range they can be delivered. I have submitted all the documents to loads docs on every load and they still have not made it into the system. You are proven incorrect with your estimation on the time it takes to show. I have told everyone that it takes over 72 hours to show. If there is an issue with the paperwork in the system it takes another 72 business hours after you fix the issue. At that point it would show a payment date and then 20 business days from that date until it is paid. That one load that was "delivered" according to your view point still wasn't funded to me. The \$5,250 dollar load and the \$4,000 dollar load. I told Stephanie not to fund it because of the problems with the pallets and they NEVER funded. I was also in contact with Bethany to scrap those loads because they will be claimed and it wouldn't be worth factoring because they wouldn't be paid until the claim was complete. I wasn't going to deal with that. You say service rendered, do you track my drivers? Do you know if we deliver early or pick up early? The answers to these are absolutely not. You do not know how my drivers operate. All you need to know about is the loads we haul are verified and getting your paperwork, billing and collecting!!! What do you need a BOL for? What do you need invoices for when I have been handling your employees jobs? You have rated the credit worthiness of brokers and brokerages. In doing so you are saying you are willing to advance money on that level of credit worthiness. Every load that I have hauled has been verified mainly by email by all the companies I have hauled for. If those loads have been verified by your employees, which they all have. Then why are you having a conversation with me about payments or anything like that? I didn't verify them myself!! I called Chad and notified him about CH Robinson was leaning towards doing with verification months ago. I also let RayLynn know when she was my account rep. I can also back these claims up with emails.