

4) another issue we have noted and why it is so important for us to make sure that CHR has agreed to pay before we fund is that several BOL's appear to have been altered where the carrier of record was altered or typed over, or the signature is a scanned signature on an original; and we have noted that the paperwork submitted to CHR does not always match what is sent to us.

Everyone who was involved with my account knew the BOL's were copies of the information from the actual BOL. Drivers use cell phone scanners and the mobile scanners went down for months. The BOL's were coming in with bad quality and to avoid funding issues the information was made on a new BOL so that it would be clear. But, this has no bearing on you what so ever. I do my own billing. A load cannot be paid by anyone we haul for without the Bill of Lading being clear and original. Every one of those BOLs have been submitted to the loads docs. Some were sent multiple times. Some are waiting on BOLs from Canadian companies who completed loads from the border throughout Canada. I was asked by the welcome letter from your company to only send in rate cons, BOLs, and transmittal excel sheets. I asked about the mobile scan issue. I was told that they just need something on file and that I will have to resubmit the correct information to the carrier services for who we are hauling for. As I have stated a million times all loads were verified for every company we have hauled for. Every load that was funded to me was verified. Not one time was there a load that was funded and not verified.