

Technician Report

Year	Technician Name	Total Assigned Tickets	Total Tickets Resolved	Average Resolution Time (hours)
2021	Carlos Barring	1	1	1
2021	Faye Webster	1	1	3
2021	Emma Kim	1	1	2
2022	Nobita Roberto	1	1	0
2022	Danielle Ng	1	1	2
2022	Leo Chang	1	1	0
2022	Dante Rivera	1	1	1
2022	Dante Gulapa	1	1	1
2023	Carlos Barring	1	1	2
2023	Faye Webster	1	1	2
2023	Maya Fernandez	1	1	1
2023	Kevin Garcia	1	1	1
2023	Nina Choi	1	1	1
2024	Danielle Ng	1	1	1
2024	Leo Chang	1	1	2
2024	Omar Johnson	1	1	2
2024	Lara Huang	1	1	1
2024	Samuel Lee	1	1	1