

Category Report

Category Name	Year	Number of Tickets	Number of Resolved Tickets
Network Issue	2021	2	2
Account Access Issue	2021	1	1
Hardware Issue	2022	2	2
Software Issue	2022	2	2
Network Issue	2022	1	1
Network Issue	2023	2	2
Software Issue	2023	2	2
Hardware Issue	2023	1	1
Account Access Issue	2024	2	2
Hardware Issue	2024	1	1
Network Issue	2024	1	1
Software Issue	2024	1	1
Network Issue	2025	6	0
Software Issue	2025	5	0
Account Access Issue	2025	2	0
Hardware Issue	2025	2	0