Jiyoon Choi

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EDUCATION

Tufts University | Bachelor of Science in Computer Science

Expected May 2025

- Activities: Tech Lead (JumboCode), Resident Assistant, President (Society of Women Engineers)
- *Relevant Coursework*: Data Structures, Machine Structure & Assembly Language Programming, Algorithms, Programming Languages, Cybersecurity, Computation Theory, Software Engineering, Cloud Computing.

SKILLS

Programming languages: Java, C/C++, Python, HTML/CSS, JavaScript, TypeScript, Ruby

Tools/Libraries: React JS, Tailwind, Agile & DevOps, Cloud Compute, Figma, Git, Linux, Maven, Guice, MongoDB

WORK EXPERIENCE

Software Engineer Intern

June 2024 - Aug. 2024

MongoDB | New York, NY

- Worked in the Atlas Dedicated team, which **manages the architecture** for configuring database clusters of all configurations and topologies across the three major Cloud Providers and regions.
- **Decoupled** OS Image/Policy release from main production deployment lifecycle by writing new logic in Java, Ruby.

Software Engineer Intern

May 2023 - Aug. 2023

Oracle Cloud Infrastructure | Seattle, WA

- Implemented a new feature **highly demanded** by Oracle clients that enables customers to update the CPUs/memory of their VMs for single-tenant hosts seamlessly in a single API call.
- Provided customers flexibility in real time when customizing their VM capacity with minimal manual work
 - Transforming a process that once took hours into just **60 seconds**.

Senior Customer Support Representative

Apr. 2022 - Present

Tufts Technology Services | Medford, MA

- Helped create/manage employee schedules and served as a main point of contact before the manager.
- Provided exceptional customer & technical support to visitors at all times.

VOLUNTEERING & ACTIVITIES

Tech Lead (now) | Full Stack Developer (prev)

Oct. 2023 - Present

Tufts JumboCode | Medford, MA

• Developed a shift management website for <u>Casa Myrna</u>, Boston's largest provider of domestic violence resources.

President Jan. 2023 - Jan. 2024

Tufts Society of Women Engineers | Medford, MA

• Led weekly meetings, managed e-board, corresponded with early talent recruiters to host corporate outreach events.

Director of Branding & Hacker Experience

Nov. 2019 - Aug. 2021

MetroHacks | Boston, MA

- Organized annual **Hackathon events** for the Greater Boston Area in a non-profit team of 10 student directors.
- Launched national year-long remote hackathon, "EmpowHer", for women/genderqueer identifying high schoolers
 - Managed Slack workspace of 250+ participants and 85+ mentors
 - Raised >\$20k scholarship funds for finalists through Fortune 500 partnerships (i.e. Microsoft, Staples).

RECOGNITION

Grace Hopper Celebration Scholar (2022), NCWIT Massachusetts State Affiliate Recipient (2020)