

# Jacob Hong-En Wei

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## Education

University of California, Santa Cruz

Expected Grad: June 2027

Bachelor of Science in Computer Science

GPA: 3.85

- **Concentrations:** Machine Learning, AI Engineering, Software Engineering, Applied Data Science
- **Coursework:** Computing in Python, Object Oriented Programming, Data Structures and Algorithms, Computer Architecture, Probability Theory/Statistics, C Programming in Linux, Machine Learning, Artificial Intelligence, Software Engineering, Linear Algebra

## Experience

Machine Learning Engineer

Palo Alto, CA

*Inference.ai*

June 2025 – Present

- Engineered and implemented RAG pipelines that reduced hallucinations by 20%, improved query response time by 16%, and eliminated manual intervention, providing more accurate and autonomous business intelligence insights.
- Applied LoRA-based fine-tuned on LLMs using Hugging Face Transformers, reducing loss and perplexity by 23% to improve response consistency across wider domains while optimizing parameter efficiency for more specialized tasks.
- Optimized vector database performance in ChromaDB, achieving a 10% improvement in storage and retrieval speed through query chunking, indexing, and metadata filtering while enabling dynamic updates without full retraining.
- Deployed MCPs, improving LLM modularity and reasoning capabilities through structured utility use, providing real-time predictions, and enhanced API integration.

Robotic Processing Automation (RPA) Intern

Orange County, CA

*Healthcare Practice IT*

June 2024 – Sept 2024

- Engineered invoice processing pipelines using UI Path to parse and validate around 100 business emails per week, extract/validate business data, and provide invoice and billing information while reducing manual entry errors by 60%.
- Worked with accountants to deploy an automated state tax calculator in AutoTask, streamlining tax payment procedures, eliminating the need for dedicated days of the month for tax filing.
- Enhanced UI Path processes with PowerShell scripts, improving autonomous capabilities and decreasing runtime by 15%, saving approximately 25-30 man-hours of administrative labor and 4 hours of maintenance time every month.

## Projects

Personalized Student Recruiter Agent

- Developed a chatbot to answer questions about students' experiences, skills, and coursework.
- Enabled local LLMs to parse and filter relevant chunks of documents, obtaining a response accuracy of 87.91%.
- Tools used: Python, Ollama, ChromaDB, Langchain, Hugging Face Transformers, RAG

Email Address Validator

- Designed an automated email parsing solution in UI Path, integrating with NeverBounce, eliminating manual operation for improved efficiency, and increasing the accuracy of faulty email detection by 30%.
- Tools used: Python, VBA, Computer Vision, Regex, UI Path, RPA

Customer Database

- Developed a UNIX-style database in C, implementing custom hashing to minimize collisions for efficient storage, lookup, retrieval, and deletion.
- Implemented command-line interfaces to maintain and support a lightweight system distribution.
- Tools used: C, Hashing, Linux, VIM

## Skills

**Programming:** Python, C, C++, JavaScript, Typescript, HTML, CSS, RISC-V

**Frameworks/Libraries:** PyTorch, Next.js, React, Tailwind CSS, Pandas, NumPy, Scikit-Learn

**Utilities:** RAG, OCR, MCP, Regular Expressions, Vector Databases

**Technical:** Data structures/Algorithms, Machine Learning, Linear Algebra, RPA, Software Engineering, Microsoft Excel

**Platforms:** Windows, Linux/Ubuntu, VIM, Bash, Visual Studio, PowerShell

**Interests:** Cooking, Snowboarding, Golf, Tennis, Lifting, PC/Keyboard Assembly, Music

**Languages:** English, Chinese