

Jacqueline Jacobs

43 Muir Court, Lavender Hill, 7945

Email: 220620431@mycput.ac.za | Cell: 071 520 5534

Date of Birth: 12 May 2001 | Nationality: South African

Languages: English, Afrikaans

Marital Status: Single | Dependents: None

Objective

A motivated and hardworking individual seeking opportunities to leverage my skills in ICT and customer service. I am passionate about technology, communication networks, and customer interaction.

Academic History

Cape Peninsula University of Technology

- **Diploma:** ICT in Communication Networks (In Progress)
- **Current Subjects:**
 - ICT Electives 3 (Ethical Hacking)
 - Project management 3
 - Project presentation 3

Lavender Hill High School

- **Grade 12 (Matric) - 2019**
 - **Subjects Completed:**
 - English
 - Afrikaans
 - Maths Literacy
 - History
 - Computer Application Technology
 - Life Science
-

Work Experience

Customer Service Agent

EXL Service, November 2023 – April 2024

- Provided excellent customer service support and resolved customer inquiries.

Store Manager

Clicks, Blue Route, July 2024 – January 2025

- Managed store operations and ensured efficient customer service.

Teaching / General Assistant

Lourier Primary School, December 2020 – March 2021

- Assisted in classroom management and student support.

Skills

- Network design and troubleshooting
- Routing and switching protocols (Cisco)
- Wireless networking setup and configuration
- Strong analytical and problem-solving skills
- Excellent communication and teamwork abilities

References**Lourier Primary School**

Contact: 021 713 6753

Email: lourierps66@gmail.com

Rev. Anthony Clark

Priest at St Mark Anglican Church, Lavender Hill

Contact: 072 387 2934

Cassidy Isaacs

Trainer at EXL Service

Contact: 084 511 5090

Leanne Petersen

Store Manager at Clicks Blue Route

Contact: +27 764 602 226

Hobbies

Reading, cooking, and sports

 **REPUBLIC OF SOUTH AFRICA**
NATIONAL IDENTITY CARD

Summary:
JACOBS
Names:
JACQUELINE
Sex:
F
Nationality:
RSA
Identity Number:
0105120214062
Date of Birth:
12 MAY 2001
Country of Birth:
RSA
Status:
CITIZEN



Signature:





Conditions:
This card has been issued by the
Department of Home Affairs in terms of the
Identification Act, Act 68 of 1997
If found please return to the Department of Home Affairs
For enquiry or verification purposes contact 0800 90 11 90


Date of Issue:
22 SEP 2018

Fastid

108767384









REPUBLIC OF SOUTH AFRICA

STATEMENT OF RESULTS / STAAT VAN UITSLAE
NATIONAL SENIOR CERTIFICATE / NASIONALE SENIOR SERTIFIKAAT
NOVEMBER 2019

JACQUELINE JACOBS

EXAMINATION NUMBER / EKSAMENNUMMER: 1190099250053
 ID NUMBER / ID NOMMER 0105120214082
 DATE OF BIRTH / GEBOORTEDATUM 20010512
 CENTRE / SENTRUM: (1009925) LAVENDER HILL HIGH SCHOOL

(36) METRO SOUTH WESTERN CAPE DEPARTMENT OF EDUCATION

Code Kode	Subjects Vakke	Percentage Persentasie	Achievement Level Prestasievlak
ENGHL	English Home Language	55	4
AFRFA	Afrikaans First Additional Language	69	5
MLIT	Mathematical Literacy	57	4
LIFE	Life Orientation	75	6
CATN	Computer Applications Techn.	50	4
HIST	History	62	5
LFSC	Life Sciences	49	3
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XXXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXXXXXX

The candidate qualifies for the National Senior Certificate and has met the minimum requirements for admission to bachelors' degree, diploma or higher certificate study as gazetted for admission to higher education.

B. J. Louw
 DIRECTOR: EXAMINATIONS
 DIREKTEUR: EKSAMENS

DATE / DATUM 2019/12/31

Achievement level Prestasievlak	Achievement Description Prestasiebeskrywing	Marks % Punte %
7	Outstanding achievement / Uitmuntende prestasie	80 - 100
6	Meritorious achievement / Verdienstelike prestasie	70 - 79
5	Substantial achievement / Beduidende prestasie	60 - 69
4	Adequate achievement / Voldoende prestasie	50 - 59
3	Moderate achievement / Matige prestasie	40 - 49
2	Elementary achievement / Basiese prestasie	30 - 39
1	Not achieved / Ontoereikende prestasie	0 - 29

A NATIONAL SENIOR CERTIFICATE WILL BE FORWARDED TO THE SCHOOL.

THE DEPARTMENT RESERVES THE RIGHT TO EFFECT CHANGES TO THIS DOCUMENT IF NECESSARY.
 INDIEN NODIG BEHOU DIE DEPARTEMENT DIE REG OM WYSIGINGS AAN DIE DOKUMENT AAN TE BRING.