Jose Jaime

Software Engineer

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# Professional Summary

Computer Science graduate with a strong background in technology and software solutions, excelling in problem-solving and equipped with excellent communication and multi-tasking skills. Experienced in Sales, Banking, and Automotive Industries.

# Projects

## ****PiWake Alarm- Team Member**** 2023

*Raspberry Pi-based alarm clock utilizing Python and computer vision technology with touch-screen components. Collaborated with a team of three people to seamlessly integrate hardware components, including sound system and display modules. Achieved successful implementation of developed program demonstrating proficiency in Python, Raspberry Pi development, and hardware configuration. Received positive feedback for enhancing user experience.*

## Aldi PTO Tracker- Scrum Master/Development Team Member 2022

*PTO time tracking program for Aldi Corporation that provided new solutions to potential problems in their current application. Participated in mock meetings with two other members to create an environment of working in the field, tasked with creating sprints and demonstrating progress done between team members, and update previous existing model after the summer break.*

**6th Restaurant Recipe Holder- Team Member 2022**

*Built a PHP database from concept to working demonstration that would contain Recipe, Ingredient, and Vendor Entities, while maintain said relationships between them. Included a JDBC Program in Java that would take in User input and would allow users to see recipe and ingredient information. The program included 3 main features being able to take inventory of ingredients, give recipe instructions, and providing information on where to obtain ingredients.*

# Work Experience

## CarMax- Detailer 2023-Current

* Surpassed quota expectations, demonstrating exceptional efficiency by achieving a remarkable 203% completion rate for cars.
* Maintained an outstanding record in Final Quality Checks (FQC), resulting in an impressively low return rate for vehicles completed under my supervision.
* Quickly acquired proficiency in a diverse set of detailing skills within a three-week timeframe. Mastered techniques such as buffing, touch-up, dent repair, and efficient application of cleaning solutions, consistently exceeding quality standards.

**CarMax- CSAD 2021-2023**

* Implemented an efficient digital recordkeeping system by managing the retention of crucial vehicle documentation, ensuring compliance with company policies and protocols.
* Facilitated daily transactions with customers using POS systems, proficiently handling the sale and purchase of vehicles.
* Ensured the timely completion of vehicle titles in accordance with state laws, while meticulously verifying payments to required municipalities to maintain legal compliance.

**JPMorgan Chase Bank - Relationship Banker II 2019-2021**

* Contributed to effective account management, including overseeing higher value transactions with assigned override authority.
* Utilized the Salesforce computer program to retain existing clients and attract potential new business to the bank.
* Adhered to rigorous security procedures, promptly reporting potential fraud or safety violations to management for immediate resolution.

**Woodforest National Bank - Retail Banker II 2019-2019**

* Conducted efficient processing of deposits, withdrawals, and cash flow at the teller desk as required.
* Proactively maintained and followed up with the Book of Business, promoting banking resources to customers.
* Managed customer bank accounts, overseeing the opening, closing, and handling of minor transactions. Resolved issues related to banking services and accounts.

**CarMax - Buyer Assistant 2016-2019**

* Systematically computed and documented data, records, and reports into internal systems.
* Analyzed market data and meticulously tracked market trends, facilitating efficient merchandising of lots and updates on the company website.
* Collaborated daily with cross-functional teams including Inventory, Business, Sales, and Operations departments to optimize store efficiency and profitability.

**Global Exterior Experts LLC – Sales Representative 2012-2014**

* Demonstrated a comprehensive understanding of all products, pricing plans, promotions, and special features.
* Provided efficient and customer-centric service, contributing to all aspects of offerings and services.
* Engaged in day-to-day interactions with small teams dispersed over the Chicago area, ensuring effective coverage and support for a range of affected houses.

# Education

## Aurora University- BS Computer Science 2023

*Major: Computer Science | Minor: Programming Languages*

## Waubonsee Community College- Associate in Arts 2015

*Major: General Education | Minor: Computer Design*

# Skills & abilities

* Experience in Java, Python, Html, CSS
* Familiar with C++, React, JavaScript
* History with Scrum and Agile Methods.
* Outstanding customer service skills.
* Knowledge with Microsoft Office, Adobe Design programs, and AutoCAD
* Experience with training and onboarding new hires.
* Fluent in English and Spanish language
* Effective team player
* Ability to keep confidentiality in the workplace.

# Certifications

* S6TO- Obtained-October 2019
* SIE- Obtained-December 2019
* S63- Obtained-January 2020
* IL Life Insurance-Obtained- February 2020
* Illinois Notary License- Obtained-August 2020
* Cybersecurity- A Primer by the Department of Homeland Security Obtained-October 2021

# Activities

Computer Science Club-Member 2022-2023

* Prepared mock interviews for students who have an interest in computer science field, met with students and workers in the current field.
* Created study sessions for students interested in a specific certificate for their field.
* Participated in after school activities to promote club membership and entice more computer science candidates.