

Summary

Full Stack Developer leveraging economics and operations management background to help solve complex problems to improve user experience. Quick to learn, integrate and teach new knowledge to benefit the team I am supporting. I am excited to continue to grow my skills to build a better experience for everyone.

Skills

HTML5	C#	Staff supervision
CSS	ASP.NET Core	Employee development
Javascript	.Net	Supervision and training
Node.js	jQuery	Purchasing and planning
MySQL	Python	Performance improvements
SQL Server	VBA	Cross-functional team management
Sequelize	RESTful API	Knowledge of performance tracking
Express.js	JSON	Customer and vendor relations
MongoDB	Testing with Jest	Cost analysis and savings
Mongoose	Agile project management	
React	Supervisory role background	

Experience

Financial Analyst

Amazon BF14 Fulfillment Center Jan 2021 to Current

- Create dynamic dashboards connected to MySQL and Redshift clusters, displaying KPI to better drive business decisions.
- Automate Network wide total cost ownership reports to help focus time on driving action.
- Trouble shooting/debugging/updating existing reports to working with current database systems
- Manage labor planning for a weekly \$1.4 million labor force.
- Lead total cost opportunity projects collaborating with multiple fulfillment centers and operation partners to drive results.
- Manage progressive rate planning by partnering with Senior Operations teams, identified areas of opportunity and provide recommendations.
- Standardize forecasting process for KPI across NW region
- Teach partnering financial analyst how to build reports using VBA and SQL.

Operations Area Manager II

Amazon BF14 Fulfillment Center Feb 2019 to Dec 2020

- Assist in the development of new area managers/process assistants in the outbound department. Leads department meetings amongst peers to discuss weekly changes and metrics.
- Create a learning curve performance calculator with VBA to identify areas of opportunity per associate in the chuting/pack department by showing percent to labor plan, week-over-week performance, and the trend for the current shift. Resulting data inform targeted performance coaching for department managers.
- Create hourly shift tracker with VBA to assist in the ad hoc reporting of all outbound department's metrics. Resulting data identify opportunities in the current labor plan and show relative performance in day-over-day and week-over-week.
- Create purchase order requisitions for materials to better associates' work life.
- Track quarterly shift metrics to identify areas of opportunity to meet volume and through-put-hour shift goals.
- Cross-functional collaboration to ensure success in meeting customer's order deadlines and critical pool times.
- Create ad hoc reporting tools to identify productivity opportunities (performance levels of 80% or below) to drive performance.
- Determine team productivity needs and work with other Area Managers to balance shift labor needs.
- Partner with Associates to ensure compliance and consistency are present across the team, and follow-up with corrective action if necessary.
- Supported regional branches with turnaround management processes, increasing organization and efficiency to enhance profitability.

Recruited and trained Tier 1 and 3 employees to enable adherence to common standards and procedures.
Verified adherence to OSHA and internal safety standards to minimize risks and enhance workplace safety.
Educated employees on corporate policy and procedure compliance to facilitate improved operations outcomes.

Seasonal Procurement Operations Analyst

Amazon BFI4 Fulfillment Center Aug 2018 to Feb 2019

Create reports analyzing trends of spending per blanket purchase order to evaluate potential cost savings and present to Sr. Ops.
Initiate and lead a cost-saving project in collaboration with Sr. Ops and finance team, saving \$120K annually.
Take part in discussions with Sr. Ops on barriers for Associates and provide support with solutions.
Build and manage vendor relationships; negotiate/facilitate vendor proposals for site projects.
Deep Dive in data of vendor spending history to determine future budgets.
Track account payable holds to find the root cause of issues and execute resolutions.
Resolve a standard of 80% account payable holds weekly (six weeks of 100% resolution).
Facilitate communication between supporting vendors and Amazon to provide a safe, clean, and efficient work facility.
Developed innovative financial controls system to optimize accounting processes.
Analyzed operational performance to identify pain-points and provided actionable solutions to management.

Education and Training

Full Stack Development: Full Stack Development

University of Washington Nov 2020
Seattle, WA

Bachelor of Science: Economics

Eastern Washington University Jul 2015
Cheney, WA

Honors Recognition - International Economic Society Study Abroad - Global City Hong Kong
Minor in Decision Science

Associate of Arts: Direct Transfer

Bellevue College Jul 2012
Bellevue, WA