

HOW TO PASS PART 2

This part is about Page Quality (PQ) and consists of 7 questions. The goal of Page Quality Rating is to evaluate how well the page achieves its purpose.

Part 2 takes approximately 1-2 hours to complete and rating faster than this shows that you did not fully research your answers and can result in a failed exam. You can take as long as you need once all 3 parts of the exam are fully completed by the deadline.

Here’s a video to show you [How to Rate a Task in Part 2](#)

Page Quality Overview

At a high level, there are three steps of Page Quality rating. These are:

- Assess the true purpose of the page.
- Assess the potential of the page to be harmful, untrustworthy, or spammy.
- Assess how well the page achieves its purpose using the criteria outlined in the Guidelines on Lowest, Low, Medium, High, and Highest quality pages.

Task URL	This is the page that you are required to rate.
Questions	6 parts to each question. For the first part, do not select any flags as this is not to be used in the exam (Porn, Foreign Language, Didn’t Load, Restricted or Inaccessible)
Rating Slider	Your rating is given by using the slider (the other answers are there to guide you to choose the correct rating by narrowing down the possible answers)

PQ Check Grid	This is an optional tool which allows you to focus on the Page Quality characteristics and then assign an overall rating using the purple Overall Page Quality slider which will appear at the bottom of the exam page. The rating that you choose on the slider is your answer.
Breaks	You can take regular breaks during Part 2. Once you have chosen your rating, click ‘submit and stop rating’ to take a break. Breaks can only be taken after you have completed the question on the page
Release	If you hit the cancel or release button, the question will be marked a fail.
Timer	You have 30 minutes to complete each task in Part 2. Please set a timer to ensure that you don’t run out of time

Exam Tips for Part 2:

Count	Count the number of questions you have completed.If you have not received a result for this part within an hour of finishing, you may not have completed all 7 questions. Please reload the exam every hour until you either receive additional exam questions or a result via email.
Tabs	Open the exam on one tab and have the guidelines open on another tab so that you can easily switch between them.
Guidelines	Refer to the Guidelines before you answer every question, even when you think you know the answer.
Research	Remember to research the credibility of each page. The easiest way to do this is by searching for the page name in your internet browser.
Examples	Search the Guidelines for an example of a similar query before selecting your rating.

If you get a message saying “no tasks available” you may have finished the exam or you may have let a task expire. In this case, please log out and back in to see if another task loads. Please make sure that you log out of all other Google accounts on your device. Clear your cache, history, cookies etc. and then restart your browser before logging in with the Gmail address associated with your Telus International exam only. We recommend that you continue to log in and out until the next task appears.

To begin Part 2 you can use the same link as you used to start Part 1: [TELUS International Examination](#)

Once you pass Part 2, you can then use the same exam link and start Part 3. The exam timer will begin once you click the Acquire if available button so don’t click this until you’re ready to start. You have until the deadline to complete so we recommend that you take a break between each phase so that you can perform at your best.