José de Jesús Juárez Ayala
Communication and Electronic Engineer

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Summary

- Generalist, avid and permanent learner, problem-solving oriented
- I have been involved fom +17 years in all the web development life cycle (planning, requirement analysis, coding, testing, release, bug solving, support, team leader, documentation)
- I have +15 years as linux sysadmin (installing hardware and software, monitoring, upgrading, bakups and recoveries, trouble-shooting, training, aplying security policies, migrations, patching, version control)
- As team leader I encourage team work, collaboration, excellent work environment, constant learning, work and life balance. I know a happy team is a very productive team
- I have a strong tendency to improve and optimize process, give me a problem and I immediately begin to think in solutions.

Work Experience

Telefonos de Mexico S.A.B. de C.V. (TELMEX) Mexico City   2000 - Present

- Team leader in the last 5 years in a web system application.
- Decrease in 30% the time to get a service in production to the final costumer, by the automation of processes
- Improving the architecture with implementation of virtualization and containers
- Decrease in 20% the projects rejected between provisioning and technical areas
- Improvement in 20% the service recover time, through online and updated inventories
- Solution to more than 100 daily support requests
- Application of basic scrum concepts
- Implement and apply the development life cycle
- Investigate and implement the most appropriate technologies to get faster results

Skills

Skill	Rating
Linux System Administration	★★★★★★★★☆☆
PHP	★★★★★★★☆☆☆
Bash	★★★★★★★★☆☆
Python	★★★★★☆☆☆☆☆
Mysql	★★★★★★★★☆☆
Networking	★★★★★★☆☆☆☆
Web stack	★★★★★★☆☆☆☆

Education

Instituto Politécnico Nacional   1994-1999
Mexico City, Mexico
Bachelor's degree, Communications and Electronic Engineer

Itera IT & Business Process   Jun-2013
Mexico City, Mexico
PROJECT MANAGEMENT TRICKS OF THE TRADE

Instituto Tecnológico de Teléfonos de México
Mexico City, Mexico

Course		Date
Creative Problem Solving	(32 hrs)	Jul-2017
Collaboration networks	(24 hrs)	May-2017
ITIL Foundations	(24 hrs)	Oct-2016
Effective communication	(24 hrs)	Oct-2013
Situational leadership	(24 hrs)	Sep-2013
Best Practices of IT	(24 hrs)	Jul-2013

RED HAT CERTIFIED SYSTEM ADMINISTRATOR   Mar-2015 Aug-2015
Online trainig
Certificate Number: 150-136-950

PMI Course Preparation   Dec-2015 Jul-2016
Online trainig
Abiztar Learning Technologies S.C.

MOOCs

Cloud Computing
TOGAF Fundations
Scrum Fundations
Web Development (HTML5, javascript, CSS, jquery)
Git
Docker
AWS Concepts
Python

References

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