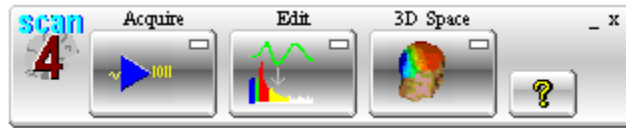


Scan and Windows 7

Scan 4.3.1 and Scan 4.4 are not compatible with Win7. Instead, you will need to upgrade to Scan 4.5, and then install the Scan 4.5.1 hotfix on top of it. The upgrade is free as long as you have a USB dongle with a valid Scan 4.3 license on it.



To download and run Scan 4.5 (and 4.5.1), please follow these steps:

1. Remove the dongle (license key), disconnect the amplifiers, and uninstall any previous Scan version.

2. Download 4.5 from the following link:

<http://dl.dropbox.com/u/11144802/Scan4.5%20Release%20Disk.zip>

This is a full installation, compressed into a ZIP archive. Download and save, and then copy over to your destination PC. Unzip the file contents into an empty folder, and then run “launch.exe” to begin the installation. Restart the PC when prompted.

3. Once Scan 4.5 is installed, you will need to run the 4.5.1 Hotfix 2. Download it from:

<http://dl.dropbox.com/u/11144802/Scan451Hotfix2.exe>

This is a single EXE file; download and save onto your Scan 4.5 PC, and then run the EXE.

4. If you are using this computer for acquisition, or even just for editing of Acquire setup files, make sure you then run the “Amplifier Install” program, and select the appropriate amplifier (**Windows Start → programs → Scan 4.5 → Amp Install**). NOTE: The NuAmps may only be used with 32-bit operating systems; there is no 64-bit driver. The SynAmps 2 and SynAmps RT may be used on either 32-bit or 64-bit systems. The SynAmps 1 model is not compatible with an operating system beyond Windows XP.

5. Once Scan 4.5.1 is installed, you may connect your license key, which should be recognized. If not, do the following:

Browse to the Neuroscan folder - usually located in C:\Program Files (x86) on Windows 7 – and find Scan4.5\Drivers\Sentinel; run the EXE file in that folder with the dongle disconnected. Afterwards, reconnect the dongle.

6. You may wish to also download the 4.5.1 Release Notes from:

<https://dl.dropbox.com/u/11144802/Release%20Notes%20451.zip>

7. At this point, you can connect your Neuroscan amplifier, and install the drivers using the normal procedure. If you encounter issues, feel free to contact us at techsup@neuroscan.com.