

### Action list

1. Scanned through dataset for completeness, accuracy, and consistency of key attributes (review data assessment for more information)
2. Created bar plot for sentiment for each airline
3. Created bar plot for negative reasons
4. Created bar plot for negative reasons for each airline
5. Removed variables `airline_sentiment_gold`, `negativereason_gold`, and `tweet_coord` since has the greatest number of NAs (over 80%)
6. Created line chart showing tweets over time
7. Created line chart to show sentiment over time
8. Removed special characters to create word cloud of most tweeted words
9. Created new .csv file to only include airlines and text for easier analysis
10. Removed stop words and special characters for text mining analysis
11. Plotted word frequency with `geom_jitter`
12. Plotted word usage showing top words associated with airlines