# **Jasmine Jiang** SOFTWARE DEVELOPER

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Analytical, detail-oriented Full Stack Developer with problem-solving skills. Background in associate management, training, and team collaboration. Experience with frontend and backend technologies including Python, Node, JavaScript, and React. Passionate about aesthetic design and user experience.

## TECHNICAL SKILLS

React, Python, SQL, HTML, CSS, JavaScript, digital drawing

### TECHNICAL PROJECTS

ScribbleSpark | HTML, CSS, React, PostGreSQL, Flask, Python | GitHub Link | Demo

September 2023

A full-stack web app where users can create accounts via a username and password, post responses to admin-created writing prompts, and reply to and favorite other users' posts

- Developed front-end with React, back-end API with Flask and SQLAlchemy, and database with PostgreSQL
- Employed React routing for a fast and responsive user experience
- Implemented input validation via Formik and Yup libraries for account creation, login, and post functions
- Used state variables to vary appearance of website depending on login status and user account type (admin or regular user)

### Cocktail Recipe Finder | HTML, CSS, JavaScript | GitHub Link | Demo

April 2023

Front-end web app that renders search results from an open-source API into cocktail recipe cards

- Developed one-page app with HTML, CSS, and Javascript
- Implemented fetch requests to return results based on user input (ingredients/cocktail name)
- Styled the results as flippable card graphics via CSS

#### **EXPERIENCE**

Amazon Springfield, VA

Assistant Manager (Promotion)

January 2022 - Present

- Proposed and implemented solutions to minimize idle time and boost pick rate
- Allocated up to 100 associates based on need and headcount to balance various roles in the warehouse
- Engaged and coached associates on standard practice and pick rate to maintain metrics goals
- Addressed associates' concerns and potential barriers in their work to build rapport and team culture

Driver Trainer (Promotion)

September 2020 - January 2022

- Trained three new Driver Trainers while also overseeing launch of a new curriculum; training remained successful and un-disrupted throughout these changes
- Owned creation of written guide to standard process for driver training, detailing all tasks and admin work in proper sequential order
- Revised and edited materials for clarity, which were forwarded to driver trainees and resulted in fewer misunderstandings/missed attendance

Learning Ambassador

July 2019 - September 2020

- Problem solved packages (damaged, wrong station, undeliverable, etc.) to fulfill customer promise for on-time delivery
- Trained new associates on standard practice to reduce stowing errors

### **EDUCATION**

New York, NY (remote) Flatiron School

Software Development Bootcamp October 2023

Kenzie Academy from Southern New Hampshire University

Indianapolis, IN (remote) November 2022

Cybersecurity Fundamentals Certificate

**EC-Council** Tampa, FL (remote)

Network Defense Essentials Certificate September 2022 Ethical Hacking Essentials Certificate December 2022

Vassar College Poughkeepsie, NY Bachelor of Arts May 2017