Joyce Shen

Passionate product designer with over 3 years of experience working in cross-functional teams to conduct user research and design strategic products for clients. Team player with strong communication skills, outside-the-box ideas, user-centered thinking, and an eye for detail.

joyceshen.me
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Experience

UI/UX Design Co-op / U.S. Bank
August 2022 – December 2022 / Atlanta, GA
- Administered surveys and conducted desk research to advance the understanding of the end-of-life financial planning experience

Design Bootcamp Instructor / Bits of Good
June 2022 – May 2023 / Atlanta, GA
- Led lectures, prepared curriculum, and provided individual guidance to product design learners

Design Intern / Roblox
May 2022 – August 2022 / San Mateo, CA
- Presented a short- and long-term design vision for collaboration in game creation, guided by findings from leading user interviews, surveys, usability tests, and stakeholder meetings
- Led design support for an improved file management tool that was released to Roblox's 8+ million game creators

UX Design Intern / Lacework
May 2021 – August 2021 / San Jose, CA
- Redesigned a workflow for creating cloud security reports, used by thousands of security executives
- Overhauled Lacework's dark mode design system, ensuring compliance with accessibility standards

Product Designer / Bits of Good
January 2021 – December 2022 / Atlanta, GA
- Collaborated in cross-functional teams to develop powerful web apps for nonprofits advancing social good
- Solutions have benefited children of incarcerated mothers, nonprofit directors, and Georgia Tech's 40,000 students

UI & Digital Coordinator / EFBA
June 2020 – November 2020 / San Francisco, CA
- Drove design and implementation of a new staff portal and a website log-in system

Education

Georgia Institute of Technology
BS Computer Science
August 2019 – May 2023
Atlanta, GA
4.0 GPA, Faculty Honors
Concentrations: People and Media

Skills

Design
UI Design
User Experience Design
User Research
Usability Testing
Wireframes + Prototypes
Design Systems
Inclusive Design

Tools
Figma
Sketch
Adobe XD
Adobe Photoshop
GitHub
Confluence

Code
Languages: JavaScript, HTML, CSS, Java, C, C#, Python
Frameworks: React, D3.js, p5.js (Processing)