# Joyce Shen

joyceshen.me  /  joyceshen0@gmail.com

Passionate product designer with over 2 years of experience working in cross-functional teams to conduct user research and design strategic products for clients. Team player with strong communication skills, outside-the-box ideas, user-centered thinking, and an eye for detail.

## Experience

### UI/UX Design Co-op / U.S. Bank

August 2022 – Present / Atlanta, GA

- Researched, designed, and tested emerging banking technologies under The Greenhouse Innovation Lab

### Design Bootcamp Instructor / Bits of Good

June 2022 – Present / Atlanta, GA

- Led lectures, prepared curriculum, and provided individual guidance to product design learners

### Design Intern / Roblox

May 2022 – August 2022 / San Mateo, CA

- Presented a short- and long-term design vision for collaboration in game creation, guided by findings from leading user interviews, surveys, usability tests, and stakeholder meetings
- Led design support for an improved file management tool that was released to Roblox's 8+ million game creators

### UX Design Intern / Lacework

May 2021 – August 2021 / San Jose, CA

- Redesigned a workflow for creating cloud security reports, used by thousands of security executives
- Overhauled Lacework's dark mode design system, ensuring compliance with accessibility standards

### Product Designer / Bits of Good

January 2021 – Present / Atlanta, GA

- Collaborated in cross-functional teams to develop powerful web apps for nonprofits advancing social good
- Solutions have benefited children of incarcerated mothers, thousands of university students, and nonprofit leaders

### UI & Digital Coordinator / EFBA

June 2020 – November 2020 / San Francisco, CA

- Drove design and implementation of a new staff portal, a website log-in system, and informational webpages

## Education

### Georgia Institute of Technology / BS Computer Science

August 2019 – May 2023 / Atlanta, GA
4.0 GPA, Faculty Honors / Concentrations: People and Media

## Skills

| Design | Tools | Code |
| --- | --- | --- |
| UI Design | Figma | JavaScript |
| User Experience Design | Sketch | HTML + CSS |
| User Research | Adobe XD | Java |
| User Testing | Adobe Photoshop | C |
| Wireframes + Prototypes | Confluence | Python |
| Design Systems | Asana | React |