- [16:11 16:18] Speaker A: So it's going to be a challenge on the nice side because we cannot identify the unique passenger there. So it's really hard to.
- [16:18 16:33] Speaker B: During check in will be travel document, travel document is okay check in. We might already have that data and the travel document plus the demographic info. we can generate it we already we already generate the unique to us for board or no board.
- [16:33 16:36] Speaker A: Actually the decision making and all these to ask for about or no.
- [16:36 16:44] Speaker B: that kind of is the. That will take the problem is quite lot of fields quite optional. travel document is really hard. so we we have to leverage on other fields like name, characteristics of the traveler.
- [16:44 16:47] Speaker A: Because quite hard to find your thing. From your side, do you do any risk assessment during the?
- [16:47 16:49] Speaker B: You you have your own app?
- [16:49 16:52] Speaker A: We have our profiling to watch list to do that to do the same.
- [16:52 16:54] Speaker B: Which stage do you give us that additional data?
- [16:54 16:55] Speaker A: Here stage?
- [16:57 17:01] Speaker A: So I present another view.
- [17:02 17:09] Speaker A: So it depends on whether the government user create the watch list in.
- [17:09 17:10] Speaker B: Mhm, understand.
- [17:10 17:12] Speaker A: So this is our business process.
- [17:17 17:21] Speaker A: So for maybe we see the different types of data.
- [17:26 17:31] Speaker A: APPC our internal watch list. So this is dependent on whether the watch list was created in IPS.
- [17:31 17:33] Speaker A: If there's no watch list in APS then there's nothing to screen.
- [17:33 17:35] Speaker A: So first step, you will screen against internal watch list.
- [17:35 17:40] Speaker A: You also ask you also pass the data for nice to screen. So there are two two layers play two layers.
- [17:40 17:40] Speaker A: Understand.
- [17:40 17:55] Speaker B: So, I mean, I'm talking about the overall. So overall, right, whatever watch list that Jim has, will be passed to first the APS module and also to us, you

know, that the watch list. So yeah, so the this is for the watch list so that because APS we have the data. Then only you guys can check with with those that watch list and do this kind of validation, right?

[17:55 - 17:58] Speaker A: Yeah, so even without APS watch list because still send the data. just that.

[17:58 - 18:00] Speaker B: Just that there's no qualifier whether this person is at least.

[18:02 - 18:10] Speaker C: I want I want to ask something to clear some.

[18:10 - 18:20] Speaker C: aware yang nak tak ada? Mungkin kita tak boleh nak generate masa PR rasa dia ada.

[18:20 - 18:37] Speaker C: kita tak boleh tak ada. dia akan resolve to the same lah. Daripada PR yang tak ada dengan contoh dia ada nama. Nama tu.

[18:37 - 18:44] Speaker C: that name is still akan dalam tu. Sekiranya ada namanya adalah orang yang sama ada yang nama ni sama dengan orang tu.

[18:44 - 18:52] Speaker C: It's also like at each stage of this nama national whatever available lah. payment info like cash or credit card. all these characteristics after booking itself.

[18:52 - 19:05] Speaker C: you can identify let's say you're just booking up from people trying to book from specific country like Cambodia or Malaysia ticket is paid through cash. that's like this, right?

[19:05 - 19:09] Speaker C: message is quite.

[19:10 - 19:10] Speaker C: Take out.

[19:10 - 19:17] Speaker C: of different segment the type of data you receive payment one amount paid whether cash or credit credit card details also.

[19:17 - 19:19] Speaker C: understand awesome.

[19:19 - 19:27] Speaker B: if you don't mind me asking two questions. So the first one is that uh so there will be a separate scoring every time. So every time there's a new like for instance PNR, PNR also uh like like you mentioned just now the data may be may change, you know, from the all the times they send out.

[19:27 - 19:33] Speaker B: So for each time uh the PNR is updated again, will there be a scoring process or is it at the first first time the PNR is received only?

[19:33 - 19:34] Speaker B: First scoring.

[19:34 - 19:39] Speaker A: Uh when you send the data to nice, uh you will not send the scoring data. You just send a pure data the the passenger data.

- [19:39 19:40] Speaker B: Pure data.
- [19:40 19:41] Speaker A: When you send it to nice.
- [19:41 19:50] Speaker A: The turn then within APS uh based on the watch list that government user create within APS then they will can decide. He hit this watch list this traveler hit this watch list.
- [19:50 19:53] Speaker A: What is the parameter score they want to send? So that one user within APS can send.
- [19:53 19:55] Speaker A: He has something.
- [19:55 20:04] Speaker B: Uh okay because I'm I'm yeah I understand uh where I'm coming from because for now for us we are very concerned about uh uh what APS as can send us, you know?
- [20:04 20:14] Speaker B: Because right now I want to know whether can APS send us this part traveler passes risk assessment. Will they send us this qualified information or just purely passenger data only?
- [20:14 20:17] Speaker A: Uh purely uh traveler data.
- [20:17 20:18] Speaker B: Ah, so SITA will send purely traveler data.
- [20:18 20:21] Speaker B: But how about APS, Mike? Will you guys be sending us your risk assessment results also?
- [20:26 20:27] Speaker A: Not not in the current flow.
- [20:27 20:28] Speaker B: Not in the current flow, right?
- [20:28 20:30] Speaker B: So purely passenger data.
- [20:31 20:34] Speaker B: And just to be clear, the risk assessment is done uh versus a watch list.
- [20:34 20:36] Speaker A: Watch list and profiles in IPS.
- [20:36 20:37] Speaker B: Watch list and profile in IPS.
- [20:37 20:43] Speaker B: So that means you all have some separate scoring that not only looks at whether this person is on a watch list, but his profile in APS as well.
- [20:43 20:44] Speaker B: Okay.
- [20:46 20:49] Speaker B: So um after this, is it possible uh if you guys have a new
- [22:30 22:37] Speaker A: Not not in the current flow. Not in the current flow. So purely passenger data.

- [22:37 22:48] Speaker A: And just to be clear, the risk assessment is done versus a watch list.
- [22:48 22:53] Speaker A: Watch list and profile in APS. Watch list and profile in APS.
- [22:53 22:59] Speaker A: So that means you'll have some separate scoring that not only looks at whether this person is on the watch list, but his profile in APS as well. Okay.
- [23:09 23:16] Speaker A: So, um, after this, is it possible if you guys have a list of all the attributes?
- [23:16 23:35] Speaker A: The data attributes that I just now discussed that what credit card details at each stage or each data if you can send it to us, then sure, sure, sure. Okay, yeah.
- [23:35 23:36] Speaker A: Okay.
- [23:36 23:47] Speaker B: One thing to note, when we asked the users at the previous workshops, right? You see majority of the suspect list and watch list will be external agencies. will not be inside APS.
- [23:47 23:51] Speaker B: APS, maybe have certain smaller subset.
- [23:55 23:58] Speaker B: So the main list should should be found.
- [23:58 24:01] Speaker A: Okay. Okay, I understand.
- [24:04 24:07] Speaker B: The watch list and the profile.
- [24:10 24:14] Speaker C: Ada. Kena tanya Haji Haitak Bahru pula.
- [24:14 24:16] Speaker A: Okay, right, paham.
- [24:16 24:23] Speaker C: Sekarang dia Then also the PNR, right? Because you send us multiple times, you have a unique ID. So we will know that this booking refers to the previous booking here.
- [24:23 24:30] Speaker A: That means uh the four PNR sending out, we will know that each booking is is uh it refers to this previous booking in the previous end out.
- [24:30 24:31] Speaker B: Mmm.
- [24:31 24:36] Speaker A: Like uh your unique identity. Your unique identity.
- [24:36 24:38] Speaker B: PNR has a unique number.
- [24:38 24:41] Speaker A: Ah, so it's all, it's all tied to that unique number.
- [24:41 24:42] Speaker B: Yeah, looking.

- [24:42 24:49] Speaker B: So when it comes at update, right? You like seat preference, change all that, it will come and updates, updates, lah, changes. Okay.
- [24:59 25:02] Speaker A: So they will do their own scoring, but they won't send to us here, lah.
- [25:02 25:04] Speaker A: They will just give us the PNR.
- [25:04 25:08] Speaker B: No, we are receiving the PNR uh through APS, lah.
- [25:08 25:28] Speaker B: So not we don't get direct uh PNR from those people, lah. But we can send through APS and APS uh will do just for it. And then if uh let's say that one uh yes, uh suspect, yes then or they won't inform us.
- [25:28 25:31] Speaker A: From the only informers.
- [25:31 25:34] Speaker B: They will only give us PNR.
- [25:34 25:41] Speaker A: PTT, and only yes or no. So are they doing the risk assessment? Uh this is what I get, right?
- [25:41 25:43] Speaker B: Tak, this is what you are.
- [25:43 25:45] Speaker C: Ha, so expect kalau ada orang.
- [25:45 25:55] Speaker A: Because uh right now uh you have done this assessment uh this uh uh risk assessment uh but because this data won't come to the main nice module to my understanding. So uh.
- [25:55 26:05] Speaker A: Will you guys also be like communicating back to the airline uh that means will you all be doing anything with with the risk assessment score?
- [26:05 26:06] Speaker B: No.
- [26:06 26:07] Speaker A: For now, no.
- [26:09 26:13] Speaker B: The only response to airline is check in data EPP. the board on no board.
- [26:13 26:15] Speaker B: That's the only response.
- [26:15 26:19] Speaker A: But you'll be sending this data via the uh during the APP?
- [26:19 26:20] Speaker B: Uh not the scoring.
- [26:20 26:21] Speaker A: Just the board or no board.
- [26:21 26:23] Speaker B: Uh what details. Understand. Understand.

- [26:23 26:31] Speaker A: But there will be an action, lah, in the sense of board or no board or contact government, there can be a contact government as well. Okay, understand.
- [26:31 26:44] Speaker B: Inside that's why we nice dimension, the majority of the suspect watch list in the NICE and ICE, that's where the nice process. So on the API side, we have the boarding rules number. I want to talk about the boarding rules configuration. So according to that boarding rules configured and the risk assessment results.
- [26:44 26:49] Speaker C: Kita akan hantar multiple specifically about the board which has tax.
- [26:49 26:51] Speaker B: They will send to the database.
- [26:51 26:54] Speaker A: Database, right. We haven't discussed. Database to which database?
- [26:54 27:06] Speaker B: From your uh from your side, uh you give uh reset score. Okay, let's say if they send you scoring but the recent score is there and then the recent scoring inside probably has already taken into account all this extra or all these uh something or another.
- [27:06 27:08] Speaker C: Kena ada.
- [27:08 27:17] Speaker B: Watch list so you have another strategy which is the watch list. A nampak apa tahu.
- [27:17 27:20] Speaker B: Right? So uh when they send, let's say they send the maybe what they want to see is that.
- [27:20 27:21] Speaker C: Naik ada satu APS modul yang nice.
- [27:21 27:30] Speaker B: What happened on your side? All these things uh your your side supersu. So the combination of you send you say can board, you say APS and but you say uh can board, you say no board, then no board.
- [27:30 27:33] Speaker C: Yes, that's just like 1010.
- [27:33 27:41] Speaker A: We need to think about this flow, you know? Like like let's the thing that we have been uh thinking of how to like harmonize, you know, both? Because right now there are two decision uh decision.
- [27:41 27:54] Speaker B: You don't pre a watch list, you don't put in like duplicated data on the API side and then all the decision will fall nicely, lah. So we know about that to minimize the risk rules. So within within API side, the risk rules, we can say that for APP check in, we look up nice.
- [27:54 27:57] Speaker B: We don't uh consider APS. We can do that, right? This is a risk rules. We can configure that.

- [27:57 27:58] Speaker B: depending on the record.
- [28:00 28:12] Speaker B: That that uh also work because you know the nice the risk is applicable to all, not only in APS, that's why. So you it would be better leverage that. But that would mean that uh your uh futures will not use.
- [28:12 28:15] Speaker B: Uh they can see the hits in but even that's why you don't go with it.
- [28:15 28:19] Speaker B: But the filtering would not be done by APS. The government.
- [28:19 28:20] Speaker C: Dah decide, belum lagi.
- [28:20 28:21] Speaker D: Government.
- [28:21 28:24] Speaker C: Semua hantar daftar saja.
- [28:24 28:30] Speaker C: Maknanya APS side tu decide pada match dengan airline. So tak pakailah dia orang punya.
- [28:30 28:32] Speaker D: Dalam mana dia tak.
- [28:32 28:33] Speaker C: Itu tengoklah sebab dia some dia ada yang.
- [28:33 28:39] Speaker D: Haa. Macam.
- [28:39 28:43] Speaker C: specific rule dengan yang general rule itu.
- [28:43 28:43] Speaker D: Ha.
- [28:43 28:47] Speaker C: Kita nak kena kita tengok nanti macam mana kita specific point.
- [28:47 28:50] Speaker D: Oh, okay.
- [28:50 28:57] Speaker C: Pada sistem kita lah. Sebab nanti satu APS kita tak nak tak nak consider. Hantar ke. We have multi user multi agency.
- [28:57 28:59] Speaker D: Okay, so you can nice, you can nice.
- [28:59 29:02] Speaker C: Technology is okay, with nice. Let's 1010.
- [29:02 29:15] Speaker C: But in that case, let's say APPS by different agencies. So they that agencies cannot detect with the nice because we don't have any specific rule for Diaz, right?
- [29:15 29:24] Speaker C: So possibilities maybe they can use the APPS to to create their own rules at least rule because it's separated from the from nice and their databases. Understand.

- [29:24 29:36] Speaker A: But for for related to uh our nice combo view, eventually we need to keep thinking, you know, like do we want to uh for APSS site uh and center, do we because this I I foresee that this this question will be reset for for the entire tier GM.
- [29:36 29:51] Speaker A: So do we want to uh strictly treat APSS as a data source for PNR, for uh DCS and everything just purely that, or do we want some information about their risk scoring in our decision making also, right? So we we we need to have this because uh let's say airline passengers or or or whichever that do booking, they have PNR data.
- [29:51 29:57] Speaker A: But for those that just come to our border, currently, they don't have.
- [30:00 30:18] Speaker A: Jadi, kita sanggup atau kita sanggup dengan, so, do we want to strictly treat ap SS as a data source for PNR for this yes and everything, just purely that, or do we want some information about their risk scoring in our decision making.
- [30:18 30:33] Speaker A: So we need to address this because, let's say airline passengers or or or or whichever that do booking, they have PNR data, but for those that just come to our border kita, they don't have this data. So then there's like an imbalance, right? So tulah.
- [30:33 30:41] Speaker B: That that's the limitation because their the scope of their the person that being assessed is only for whatever airline that's providing the data to the.
- [30:41 30:53] Speaker B: That's why before last time we decide or we hope the assessment can be done can be asked at because they have your invitation.
- [30:56 31:09] Speaker B: So my my suggestion for now is that the for the RE for your side the SRS and SPS is to proceed without taking into account the risk assessment by ap.
- [31:09 31:13] Speaker B: AP that will be safer. this right now because you can the latest data from them first, just keep the we do our own.
- [31:16 31:22] Speaker A: Macam mana and kita akan bagi data untuk hantar ke data.
- [31:25 31:37] Speaker B: Bila AP hantar data to Nice, dia hantar ke modul kan? Dia hantar ke modul IPC atau IPC tak cukup ada skop integrasi AS dengan nice.
- [31:37 31:41] Speaker A: dah discuss dengan. faham. Dia hantar ke okey.
- [31:41 31:44] Speaker B: Nak dapat gambaran. Dia hantar ke Nice.
- [31:44 32:07] Speaker A: Nice tu besar. Which modul yang dia dapat. module. Last time. Kita decide benda tu dululah. IPC ataupun modul security tapi the highest possibility is I think IPC. Walaupun dia dia parking kat situ tapi dia It's like like the macam repository of information yang boleh use by all models.
- [32:07 32:14] Speaker A: So dia kena ada like dekat nice, dia kena ada somewhere yang macam mana kita nak tahu apdah hantar data.

- [32:14 32:31] Speaker A: Because right now, dia orang ada Kafka. But the Kafka is still database. From database to trigger IE, itu we need to settle also because the pub sub is not between them and us. It's between them and the database. So from database to us also, do we want to do another system, you know?
- [32:31 32:34] Speaker B: will be triggered by the the Nice part lah. Which modul nanti.
- [32:34 32:39] Speaker A: ke because you are using Kafka, can IE directly be like a subscriber.
- [32:39 32:41] Speaker B: BOC nak terima data tu siapa yang buat?
- [32:41 32:43] Speaker A: Uh that's why I don't know. POC.
- [32:43 32:45] Speaker B: Dia dapat data.
- [32:45 32:51] Speaker A: that part that uh OC nak kena tengok data. Kan?
- [32:51 32:58] Speaker B: dah ada dah dulu how data tapi sekarang maksud dia pun kita milik tapi kita ada kita ada kalau sebelum ni.
- [32:58 33:12] Speaker A: High Tech also need to whatsapp. High Tech also need to sing thing so start kita tak ada apa nak masuk. so in a OC, kita akan filter separate. Separate system.
- [33:12 33:23] Speaker B: ap and nice. ap and nice. So all the data screening on ada lah. At the same time the data also can screen dan AS and Nice.
- [33:23 33:31] Speaker B: So BOC akan tengok kat screen tulah untuk dia monitor passenger and make a decision bila ada yang.
- [33:31 33:39] Speaker A: dia buat monitoring ni pada AP punya network. Tapi bila let say, dapat mesej contact BOC dulu. So officer in charge have to make decision. So dia kena pergi kepada Nice.
- [33:39 33:43] Speaker B: Okey.
- [33:43 33:48] Speaker A: to make a query any any query Insta ke and so on lah.
- [33:50 33:53] Speaker B: Modul mana yang sediakan interface dalam Nice tu untuk.
- [33:54 34:01] Speaker A: Interface dalam Nice kena pada modul yang berkaitan. Sebab dalam NICC kita tak ada dah specific modul.
- [34:01 34:04] Speaker A: NICC.
- [34:04 34:17] Speaker A: So, inf berkata, apa saja screen yang diguna di NICC adalah pada modul-modul yang berkaitan. Kalau let say dia nak tengok SL, dia akan pergi modul SL. Dia nak tengok IPC, dia IPC.

- [34:17 34:18] Speaker B: Macam tu.
- [34:18 34:21] Speaker A: Itu yang ah itu yang di.
- [34:21 34:24] Speaker B: Sebab dalam.
- [34:24 34:33] Speaker B: dalam punya screen. Sebab nanti nanti dekat orang akan AS ada dia punya UI. tapi ini dia tak ada interaction dengan nice. So dalam nice, all the data yang dalam TV tu.
- [34:33 34:37] Speaker B: dia kena ada UI untuk display. Sebab dekat sini nanti bila contact BOC, BOC boleh nampak.
- [34:37 34:38] Speaker A: Yes.
- [34:38 34:41] Speaker B: Information daripada sini untuk dia buat.
- [34:41 34:43] Speaker A: Faham faham.
- [34:43 34:46] Speaker B: kita hantar skor ke sini. faham faham.
- [34:46 34:55] Speaker A: Cuma yang yang is my worry is that right now the way they do the messaging is that dia orang hantar kepada kamu database. Tapi kamu database tak trigger kita.
- [34:55 34:57] Speaker A: That's the problem.
- [34:57 35:11] Speaker A: They need to filter their two ways either dia orang hantar ke real time kamu database dia orang nice kena trigger kita. Okey. That mean they set up macam same architecture lah Kafka punya.
- [35:12 35:15] Speaker A: ataupun dia orang terus susah sikitlah.
- [35:15 35:18] Speaker B: Apa-apa pun mesti melalui, mesti melalui.
- [35:18 35:30] Speaker A: Nice punya debit. And yang direct ke ni pun I rasa tak banyak. That's yang real time happen dekat APP tadi which is 72 ni kan. So most of the screen dalam modul tu dekat database dia.
- [35:30 35:33] Speaker A: Kita akan buat function macam biasalah.
- [35:33 35:35] Speaker A: Cuma kalau ada real time.
- [35:35 35:37] Speaker A: Yang orang tu beli tiket hari tu, hari tu juga dia reply.
- [35:37 35:40] Speaker A: Tapi you see, dia apa dia.
- [35:40 35:46] Speaker A: Sebab yang hari tu yang lambat ni daripada data sini. Aku risau.

- [35:46 35:53] Speaker A: Sebab a first tu it the data coming by by streaming tapi kita buat by batch. Aku risau je akan miss out dia. 12345 tu akan miss out.
- [35:53 36:01] Speaker A: as opposed to let say because you say that they're going to update back to this DP. So let say dia orang dalam time ke sini tapi bila dia orang update sini.
- [36:01 36:07] Speaker A: data yang kena inform kita juga yang dia orang ada real time update. Then we do scoring and kita update balik ke dia.
- [36:07 36:13] Speaker A: Ha maksud you all. That mean kita kita tak tak buat setiap tiga jam ke tak. Memang kita apa data juga, apa juga data masuk, kita.
- [36:13 36:15] Speaker A: Ha ni kena check balik kat mana yang kita nak buat scoring.
- [36:15 36:22] Speaker A: So I can foresee kan the system to handle this kind of a batch data yang masuk beberapa jam.
- [36:22 36:29] Speaker A: sebelum dia orang masuk Malaysia and the system to handle the real time at the border memang akan berlainan.
- [36:29 36:35] Speaker B: Another thing when they send the data to Nice, Nice akan process untuk dapatkan unit ID.
- [36:38 36:43] Speaker B: dan baru kita boleh buat. Kalau without the unit ID, dia tak dapat process.
- [36:45 36:47] Speaker A: And and and.
- [36:47 36:52] Speaker B: Sama-sama kena clear betul. So sama kena buat implementation dulu. Sebab dia orang punya implementation.
- [37:30 37:42] Speaker A: Bila dia orang masuk Malaysia and the system to handle the real time at the border tu, memang akan berlainan. And another thing when they send the data to Nice
- [37:42 37:52] Speaker A: aa, Nice akan process untuk dapatkan unique ID. Dan baru kita boleh buat reporting. Kalau without the unique ID, dia kena process.
- [37:53 37:58] Speaker A: And and someone here betul. So, someone kena buat anti-explosion.
- [37:58 38:06] Speaker A: Sebab dia orang punya entity dah sendiri share, yang unik tu, unik kepada booking, bukan unik kepada person. One person kena multiple unique booking. Senangkan, bila sampai kita sini, kita kena unik kepada person dia.
- [38:06 38:07] Speaker A: Aa, itu yang saya nak.
- [38:07 38:12] Speaker B: Simple lah tu. Kita tengok. Boleh, boleh.

- [38:12 38:13] Speaker A: Bukan kita nak security dia.
- [38:15 38:17] Speaker A: Aa aa yang sign dekat situ IDM, dia cakap. ID management.
- [38:17 38:20] Speaker A: Ada betul ke?
- [38:20 38:24] Speaker B: Okey.
- [38:24 38:28] Speaker A: Rasa macam sikit hightech tak boleh lah.
- [38:28 38:30] Speaker B: Kena ada lah.
- [38:30 38:38] Speaker C: Aa just a question right. Dia di dalam student problem. at least success. Rasa macam nak lemah. Kita dapat student data ya. case punya. That one is what called inside the government dengan government kata. Ini APS. ini APS ya.
- [38:38 38:42] Speaker C: Aa tinja in the PDF ni. Aa then government dia rasa. Government data center. So
- [38:42 38:49] Speaker C: aa basically di discussion dengan kita ni aa in the center. Ada. Ini menteri yang buat itu.
- [38:49 38:55] Speaker C: Ada APS Nice. Aa dia akan aa aa buat aa pump the data back to the Nice. whatever is required.
- [38:55 39:04] Speaker C: Aa right. So dia dia travel the data inside there. His storage is limited. There's a some aa archiving to be required one year. One year. So one year right. So this this data that you see is at least at least at for hari ini.
- [39:04 39:13] Speaker C: This one, you have to mess with the aa architecture that we show yesterday, where you have the aa database. From database you fetch aa push data to be hari ini. Right. Yeah. So from the travel data that say, somehow we have to end up the data lek.
- [39:13 39:15] Speaker A: Yes. They will definitely be a database interface.
- [39:15 39:19] Speaker C: Yeah, in fact. Okay. Yeah yeah yeah. In Nice side.
- [39:19 39:31] Speaker A: Yeah, that maybe hightech satu side need to manage, but at the same time any changes must be reflected. They must trigger the ID modules as well. So now you're talking about the message not about the storage. The message coming from the APS. As they won't directly reach to us. Maybe they will still go up to hightech system first.
- [39:31 39:42] Speaker A: So hightech system they will do two things. That means the core modules they will do two things. One, they will update their own database. Number two, maybe they will inform us. So they set up a separate pump system. Yeah. Yeah.
- [39:42 39:46] Speaker C: That one is most probably it's not recorded in any of the module document.

- [39:46 39:50] Speaker C: That one you have to record in. Yeah but not not sure yet lah. Not sure yet. We need to. Just check media update again.
- [39:52 39:54] Speaker B: Okay. Okay. Okay.
- [39:56 40:02] Speaker A: Actually aa if you don't mind right, is it possible for us to have the slides as well? Maybe you can edit lah away the sensitive parts on. Yeah. I think that'll be great.
- [40:08 40:11] Speaker D: Okay.
- [40:11 40:13] Speaker A: Kita dah ada cara
- [40:13 40:18] Speaker A: identify when we receive the PNR data first. And this person is belong to this person.
- [40:18 40:21] Speaker A: And key resolution.
- [40:21 40:22] Speaker B: Terima kasih.
- [40:22 40:31] Speaker A: The first data we receive as in PNR right, as, as APS don't have the identity right. The unit pun number, or ticket number.
- [40:31 40:36] Speaker A: So how can Nice to identify that PNR data is in this person.
- [40:36 40:39] Speaker B: This person.
- [40:39 40:42] Speaker A: Because rumah, kita kena bawa high modules security.
- [40:42 40:43] Speaker B: Hmm.
- [40:43 40:53] Speaker A: modules, modules to find the unique person to propose a solution kita tengah solve. aa nilah. This is dia because aa from aari then just become unique aa.
- [40:53 41:04] Speaker A: And then there are the this aah nilah. scoring to that is from their side ah. Hey maybe they have their own mechanism supply uniqueness. But it might not be the same as Nice punya aa punya a apa punya mekanisme.
- [41:04 41:08] Speaker B: right nanti but that means is an module security. Kita ada data, kita ada security.
- [41:16 41:18] Speaker A: Usually as maybe the demographic data.
- [41:18 41:26] Speaker B: Itu pun nak kena reconsile balik kan dalam tu. Ya. Dalam APS. I think they they already have the method I think. because same slice aa situation for is not like this two way one.

- [41:26 41:37] Speaker B: Is not an an amybe to apply visa. It's not like nice have to identify these person and create the ID kan. But in advance maybe the APS data already send the. Okay. aa. Some of it. That's a. there's a publish and subscribe.
- [41:37 41:41] Speaker B: Anybody subscribes to that visa capture real time updates right. So by the use power element.
- [41:41 41:49] Speaker B: aa either aa on the aa I think. But I know because it's too easier. Yes. apply aa the to to aa what's they call aa. Two scenarios lah whether the person ticket first,
- [41:49 41:53] Speaker A: Apply visa or apply visa ticket.
- [41:53 41:56] Speaker B: Apply tiket is not it's very different from aa. Socket, it's not like socket, it's not two way.
- [41:56 41:57] Speaker C: Yeah.
- [41:57 42:04] Speaker B: I mean some using RRO, some sometimes those like we have a promotion right promotion right, they they put a open ticket for one year validity then fly visa. That one is aa is a requirement the dalam visa pass. There's a requirement to check aa.
- [42:04 42:16] Speaker C: In the current situation. For visa there's a requirement aa currently they have to submit the ticket the booking. ticket has to an ada evidence. But the problem is they cannot verify whether the booking is right or not. legitimate or not.
- [42:16 42:22] Speaker C: But I heard there is some ideas is not mandatory later. whether can submit aa as a evidence or not.
- [42:22 42:30] Speaker B: aa from from like only one way, one way aa flow the aa SITA will send the data to Nice right. So if aa the other way round, aa Nice need to send the DVD.
- [42:30 42:33] Speaker B: Only this one. We can check in.
- [42:33 42:44] Speaker B: We need some form of aa risk assessment results to come back for this aa AAP. So we can determine the body guarding. Whether bought or no bought. So need this aa.
- [42:52 42:54] Speaker D: just deal. The two way right for the APP. what about not about. Send the first and second time.
- [42:54 42:58] Speaker B: They will send the second time. Pas itu kita nak keluar dengan. They must send, they can't send.
- [45:00 45:05] Speaker A: Kita tengok.
- [45:05 45:07] Speaker A: Test dia.

- [45:07 45:17] Speaker A: Betul-betul eh. For the APP apa hal dengan dia? Dia pun sama saja. Dia pun sama saja kan? Habis kita sama pula kan?
- [45:17 45:19] Speaker A: Dia must be, dia bukan sama eh?
- [45:20 45:24] Speaker A: Tak boleh buat macam ini pula.
- [45:25 45:27] Speaker A: Macam mana?
- [45:27 45:34] Speaker A: This spot off load board, dia terus tak dapat buat. Kita tahu.
- [45:34 45:36] Speaker A: Macam mana?
- [45:36 45:42] Speaker A: The, ah yang APP ini, this one is real time, boleh tak?
- [45:43 45:44] Speaker B: Real time.
- [45:44 45:47] Speaker A: Betul? You see this APP right?
- [45:47 45:49] Speaker B: Yes, real. Real.
- [45:49 45:53] Speaker A: Dia pun betul deh nak tolong. Nak nak save kita access mode. Betul eh? Ini semua.
- [45:53 46:01] Speaker A: Berapa masa? Kalau boleh tidak ambil? Betul tak apa yang servis kita sudah ada kan? Injured tak? Cadangan satu. Cadangan saja.
- [46:06 46:14] Speaker A: Yang expired, what happen kita expired? Hello. Saya boleh scan, betul kan? You know?
- [46:14 46:19] Speaker A: Masalah sekarang. So just to be clear, right?
- [46:19 46:23] Speaker A: The APP part, once they stream the data in when the passenger checks in.
- [46:23 46:26] Speaker A: You all will inform the airline straight away. Bought or not bought?
- [46:26 46:33] Speaker B: So, just take note. Usually we recommend for example the government usually. You cannot screen the entire database.
- [46:33 46:35] Speaker B: It will be too long. You have to identify a subset of high risk individual.
- [46:35 46:35] Speaker A: Yeah.
- [46:35 46:38] Speaker B: So you screen and the whole transaction run through should not take more than 10 seconds. Usually is 5 seconds.
- [46:42 46:43] Speaker B: Usually is a lot more.

- [46:43 46:47] Speaker B: So you screen a subset of the incoming.
- [46:47 46:52] Speaker B: Against the watch list or suspect list that we need high risk enough to board or not board.
- [46:52 47:05] Speaker A: Say any any case like okay, from your side the passenger clear, all can both can board. Somehow when go through us nice detect that this one suppose maybe not bought. But you already pass.
- [47:05 47:14] Speaker B: You'll wait for the. You see wait before you we need to set a time out. How long do you want to do? So there's a time out that we can set. So we send a request to ICE. ICE lah. Time out is 10 seconds we wait for the check. Dia bagi tah?
- [47:15 47:20] Speaker A: So we have set every time before you update the airlines.
- [47:20 47:32] Speaker A: Before like board, you still wait for nice to respond back. And if more than 10 seconds, then you right away update the airlines. Yeah. So these 10 seconds is configurable.
- [47:32 47:35] Speaker B: You need to set a time out. You have to set what what the confidence.
- [47:35 47:38] Speaker B: Firstly record from the ICE and from the data.
- [47:38 47:43] Speaker A: How many seconds is the average? 5 seconds. 5 seconds. Any countries lah?
- [47:43 47:44] Speaker B: Usually.
- [47:44 47:47] Speaker B: Five to 10 lah. Usually they can always do long because the passenger is.
- [48:03 48:05] Speaker B: The default is bought lah. default.
- [48:05 48:10] Speaker A: No. If no response, document is okay. Oh document is okay to the airlines. They will check visa, they will check again, travel document.
- [48:10 48:12] Speaker B: Okay they should line pass. because they perform.
- [48:12 48:15] Speaker A: That support need to the document is okay. Regardless of they can just board.
- [48:15 48:18] Speaker B: We already check the watch list or check again.
- [48:18 48:31] Speaker C: Tapi kalau kita dapat yang APP itu orang sudah di dalam dan dia sudah dalam dan dia tengah isi kan. Proses sebab sepanjang masa dia check in, so ada dia punya proses.