

Joshua Morse

Experienced UX/UI Leader

Broomfield, CO

For over 14 years I have used my skills in product design, research, development, analytics, and design team management to improve the experience for users of compelling products.

I seek opportunities with companies that value their employees' growth and well-being and empower them to tackle complex product design issues.

SKILLS

User Experience Management

Agile sprint planning
Design system creation & maintenance
Employee reviews & mentorship
Hiring management
User research
Web analytics & KPIs
Wireframes & prototypes
Working remotely

Software

Adobe Photoshop & Illustrator
Axure RP
Confluence & Jira administration
Google Analytics & Tag Manager
Heap Analytics
Microsoft Office & Google Docs
Sketch & InVision

Programming

HTML/CSS/Sass
JavaScript/TypeScript
Jekyll & AngularJS

CONTACT ME



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WORK EXPERIENCE

User Experience Manager

February 2013 - Present

RightScale Inc./Flexera (post-acquisition)

- Hired, mentored, and managed a team of designers and researchers.
- Worked with product and engineering management to implement Lean practices; organizing cross-functional teams to develop new products.
- Managed web analytics and reporting across the product portfolio.
- Oversaw the creation of the [RightScale Design System](#) by the UX team.
- Created designs, conducted user research, and wrote front-end code.
- Led the design of products ranked top in the the [2019 Gartner Cloud Management](#) and [2018 Forrester Wave Hybrid Cloud](#) Magic Quadrants.

Senior Interaction Designer

April 2010 - February

RightScale Inc.

- As the only UX designer at the company, established UX processes within an existing agile scrum framework.
- Developed wireframes, specifications, & prototypes for new features.
- Organized a customer advisory group & conducted usability studies.
- Evangelized user-centered design across the company.

Information Architect

May 2008 - April 2010

Enlighten (acquired by Perficient)

- Created wireframes, specifications, web prototypes, and user flows.
- Conducted strategic research and performed usability testing.
- Led the effort to update internal UX software tools and processes.
- Clients included Hunter Douglas & Richmond American Homes.

University Library Associate

August 2006 - May 2008

University of Michigan Graduate Library

- Taught faculty and student workshops on a variety of software tools.
- Conducted usability studies with the Library Usability Working Group.
- Competitive position included a full tuition and a living stipend.

Software Developer

July 2005 - August 2006

Epic System Corporation

- UI and back-end coding for the Beacon Oncology software product.
- Conducted onsite usability research.

EDUCATION

M.S. in Human-Computer Interaction

August 2006 - May 2008

University of Michigan School of Information

- Received the top School academic prize, the [Margaret Mann Award](#).
- Second place at the [ACM-SIGCHI Student Design Competition](#).

B.S. in Computer Science, B.A. in English

August 2001 - May 2005

Hope College

- Computer Science & Literature Senior Prizes.
- National Merit Finalist Scholarship.

PROFESSIONAL DEVELOPMENT

Organizer for the Santa Barbara UX Meetup

2012 - 2015

- Speaker for "Web Analytics & User Experience" & "A UX team of One".
- Organized speaking events & coordinated a bi-weekly UX book club.

Pragmatic Product Management Certification

2011