

# OBSERVABILITY DATA ENGINEERING

A STORY ABOUT MATH, FOUR GOLDEN SIGNALS, AND BUSINESS INTELLIGENCE

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*What do I monitor?*

Google SRE's ~~Four~~ Five Golden Signals

**Traffic** Counter of Units of Work

**Errors** Counter of Units of Work with Exceptions

**Latency** Timer of the distribution of latencies for each Unit of Work

**Saturation** When Pods be scaled up or down

**Health** Is the thing up? Does it respond to customers?

## AS A DEVOPS OBSERVABILITY ARCHITECT...

The ~~Four~~ Five Golden Signals is knowing before the customers do.

*We need to set alerts for these super special customers.*

Well, if we set our Histograms correctly and record maximum values we will be able to tell when...

*When a customer calls we need to be able to verify the error they encountered.  
We'll need a high cardinality solution.*

Umm...those aren't metrics. Where are your traces?

*Jack, we're an Enterprise!*



# TRAFFIC

WHY WE COUNT THINGS

Systems based in cumulative monotonic sums are naturally simpler, in terms of the cost of adding reliability. When collection fails intermittently, gaps in the data are naturally averaged from cumulative measurements.

— OpenTelemetry Data Model Specification

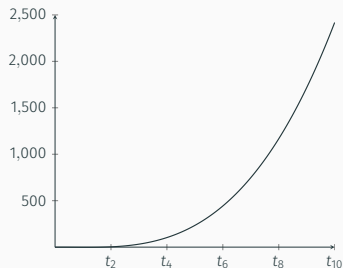
**Accurate** Incremented in discrete whole numbers. Never misses an event.

**Synchronization** Primitive that allows for multiple observers.

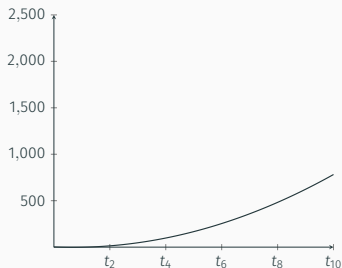
**Low Overhead** Easy implementation. No copying or recalling previous values.

**Fundamental** Position at time  $t$ .

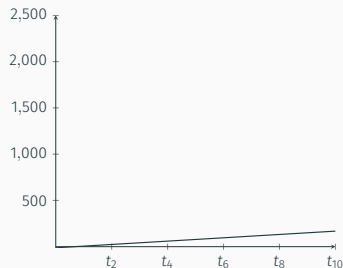
# REMEMBERING PHYSICS: FIRST AND SECOND DERIVATIVES



**Figure 1:** Position:  
`requests_total`

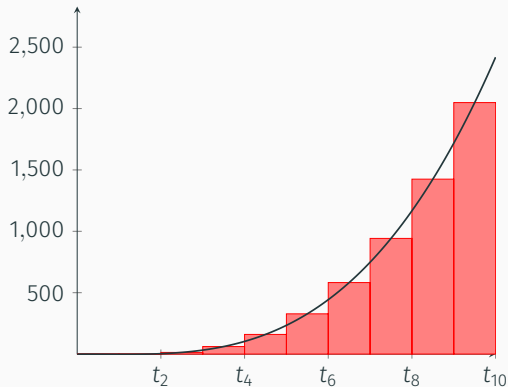


**Figure 2:** Velocity:  
`rate(requests_total[5m])`



**Figure 3:** Acceleration:  
`deriv(requests:rate5m[5m])`

# COUNTING CAVEATS: RIEMANN SUMS



```
interval: 5m
rules:
- record: labels:http_server_requests:rate5m
  expr: >
    sum by (service, namespace, status) (
      rate(http_server_requests_seconds_count{}[5m])
    )
```

## Integrate and Build Ratio:

```
1 - (
  sum_over_time(
    sum without (status) (
      labels:http_server_requests:rate5m{
        status=~"5..", service="..."}[7d:5m]
    ) * 300 /
    sum_over_time(
      sum without (status) (
        labels:http_server_requests:rate5m{
          service="..."[7d:5m]
        ) * 300
      )
    )
```



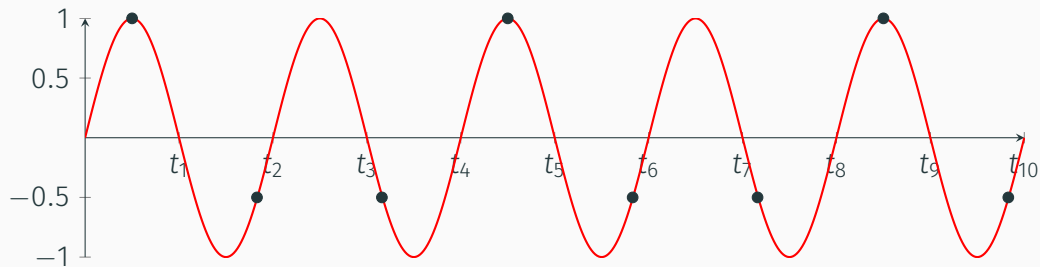
# ERRORS

YOUR CPU METRICS ARE WRONG AND I CAN PROVE IT

How do you measure CPU usage of a process?

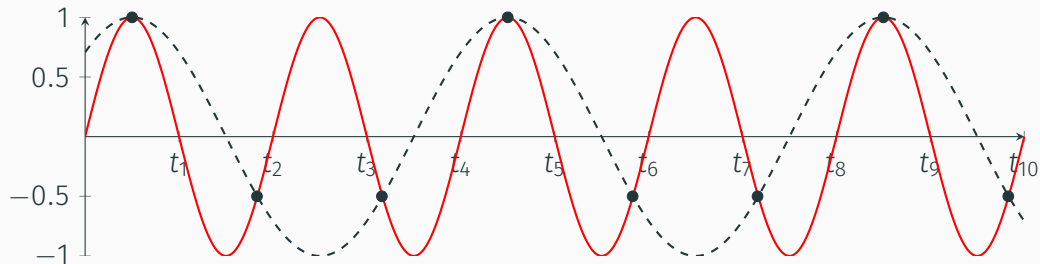
- a. Jiffies
- b. Percentages
- c. Seconds a Process is in the Running State
- d. All of the above

# NYQUIST-SHANNON SAMPLING THEOREM



*ScrapeInterval* >  $2f$

## NYQUIST-SHANNON SAMPLING THEOREM: ALIASING



$ScrapeInterval > 2f$

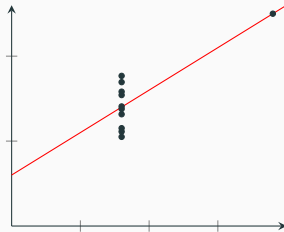
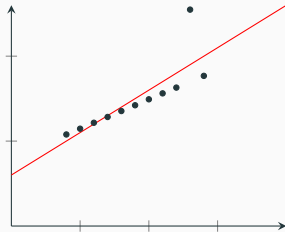
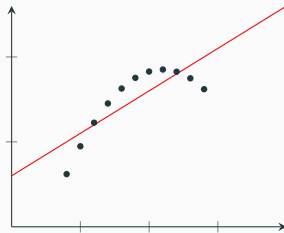
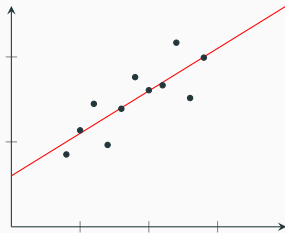
# LATENCY

AND OTHER NON-NORMAL DISTRIBUTIONS

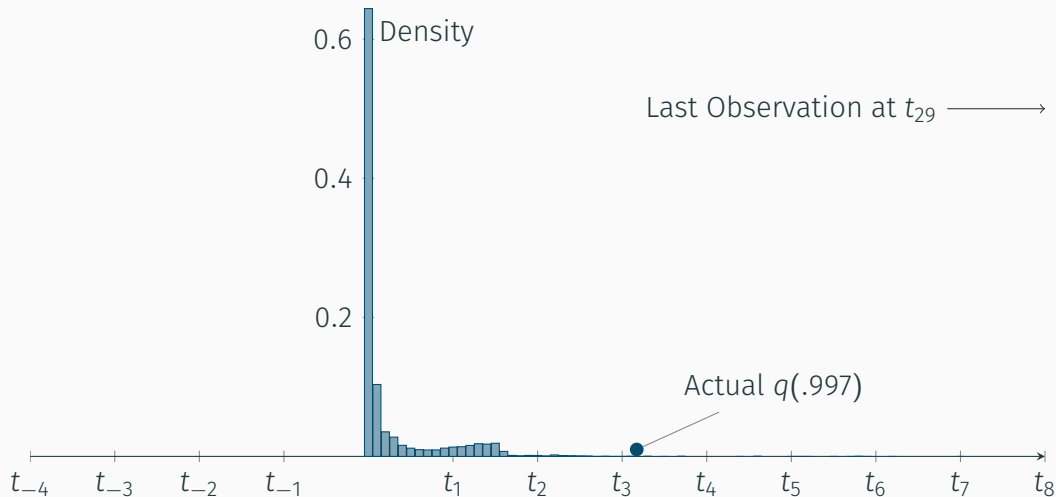
# ANSCOMB'S QUARTET

## Summary Statistics

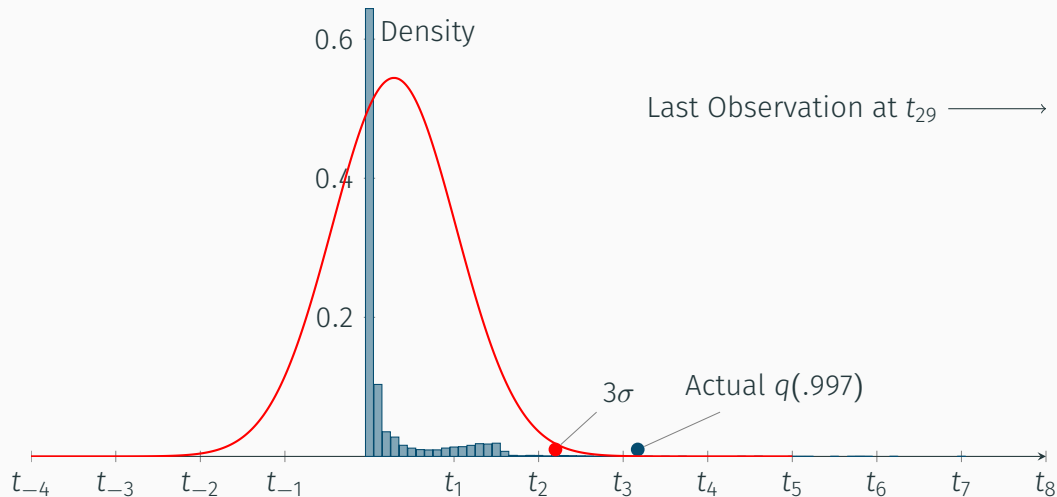
$N$	11
$\mu\{x_1..x_n\}$	9.0
$\mu\{y_1..y_n\}$	7.5
$\sigma\{x_1..x_n\}$	3.16
$\sigma\{y_1..y_n\}$	1.94
$r^2$	0.67



# NONSTANDARD DISTRIBUTIONS



# NONSTANDARD DISTRIBUTIONS





## STANDARD DISTRIBUTION CURVE FORMULA

$$f(x) = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{(x-\mu)^2}{2\sigma^2}}$$

$\sigma$  Standard Deviation

$\mu$  Mean

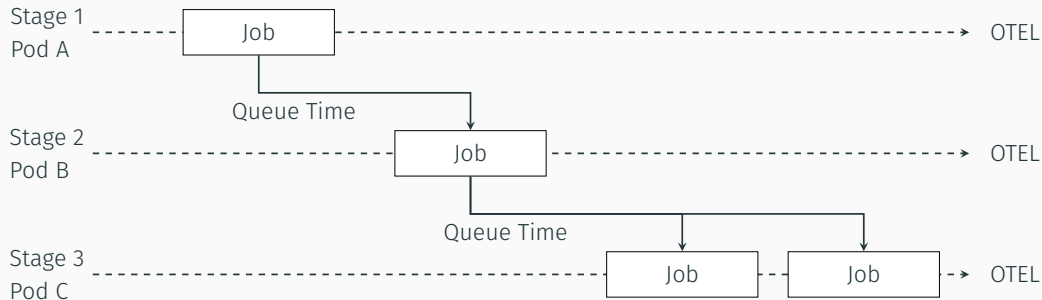
$e$  The base of the Natural Logarithm, about 2.71828

$\pi$  Pi!

# SATURATION

ARE YOU SATURATED YET?

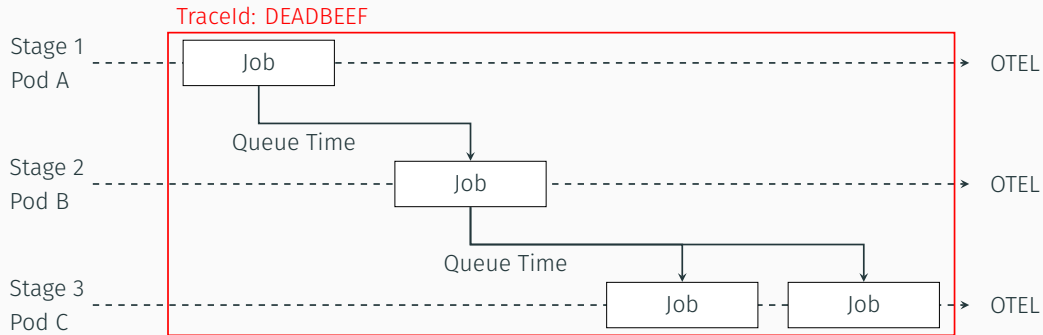
# TRACING PIPELINES



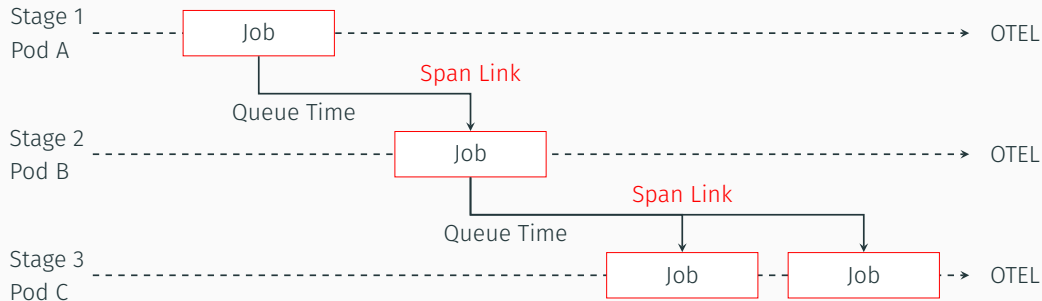
**Freshness SLO** X% of results are processed in Y time or less over the last Z days.

**Saturation SLO** X% of results have Y queue time or less over the last Z days.

# TRACING PIPELINES: HOW TO FAIL



## TRACING PIPELINES: USING SPAN LINKS



Create a Traceld per job and pass context across the bus. Child jobs create a Span Link to reference the Traceld of the parent pipeline job.

Build a schema and pass meta information along the bus.

Feedback loops for your teams.

```
{  
  custId      : int,  
  discoveredTs : Unix Epoch,  
  
  stage1_traceId: string,  
  stage1_status : int,  
  stage1_startTs: Unix Epoch,  
  stage1_stopTs : Unix Epoch,  
  
  stage2_traceId: string,  
  stage2_status : int,  
  stage2_startTs: Unix Epoch,  
  stage2_stopTs : Unix Epoch,  
  
  stage3_traceId: string,  
  stage3_status : int,  
  stage3_startTs: Unix Epoch,  
  stage3_stopTs : Unix Epoch  
}
```

# HEALTH

OF YOUR CUSTOMERS

**Goal:** Per Customer Median and Percentiles

**Problem:** High Velocity Log/Event Data

**Goal:** Summarize Per Customer Data Every 15 Minutes

**Problem:** Calculating 7 and 30 Day Percentiles from Summaries

Requirements for both **Robust** and **Aggregatable** data.



## RAW PIPELINE EVENTS PER CUSTOMER

```
{ "@timestamp": "2023-06-08T22:15:01.52Z", "cId": 10413, "startTs": 1686262500079, "duration": 564 }
{ "@timestamp": "2023-06-08T22:15:01.52Z", "cId": 10413, "startTs": 1686262500079, "duration": 764 }
{ "@timestamp": "2023-06-08T22:15:02.39Z", "cId": 40529, "startTs": 1686262500964, "duration": 522 }
{ "@timestamp": "2023-06-08T22:15:02.39Z", "cId": 40529, "startTs": 1686262500964, "duration": 712 }
{ "@timestamp": "2023-06-08T22:15:02.63Z", "cId": 10275, "startTs": 1686262501555, "duration": 652 }
{ "@timestamp": "2023-06-08T22:15:06.31Z", "cId": 40379, "startTs": 1686262505979, "duration": 157 }
{ "@timestamp": "2023-06-08T22:15:06.31Z", "cId": 40379, "startTs": 1686262505979, "duration": 242 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 539 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 539 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 539 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 629 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 637 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 637 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 732 }
{ "@timestamp": "2023-06-08T22:15:06.44Z", "cId": 70033, "startTs": 1686262505370, "duration": 734 }
{ "@timestamp": "2023-06-08T22:15:06.45Z", "cId": 40379, "startTs": 1686262505979, "duration": 158 }
```

What's a few billion log events between friends? Perhaps this data is kept for 24 to 48 hours and is rolled up into summaries kept for years.

## PIPELINE SUMMARIES PER CUSTOMER

```
{"@timestamp": "2023-06-08T22:15:00Z", "cId": 10413, "n": 47794, "mu": 2396.42, "q50": 744.0, "q99": 3784.5}  
{"@timestamp": "2023-06-08T22:15:00Z", "cId": 40529, "n": 3728, "mu": 826.01, "q50": 660.0, "q99": 5568.5}  
{"@timestamp": "2023-06-08T22:15:00Z", "cId": 10275, "n": 15696, "mu": 2822.94, "q50": 663.0, "q99": 1724.5}  
{"@timestamp": "2023-06-08T22:15:00Z", "cId": 40379, "n": 23377, "mu": 836.97, "q50": 651.0, "q99": 1511.0}  
{"@timestamp": "2023-06-08T22:15:00Z", "cId": 70033, "n": 9927, "mu": 621.16, "q50": 542.0, "q99": 1073.0}
```

15 minute summaries *vastly* reduce the number of events and data storage required.

Wait, how do we aggregate this to build 7 and 30 day reports?

# THE T-DIGEST ALGORITHM

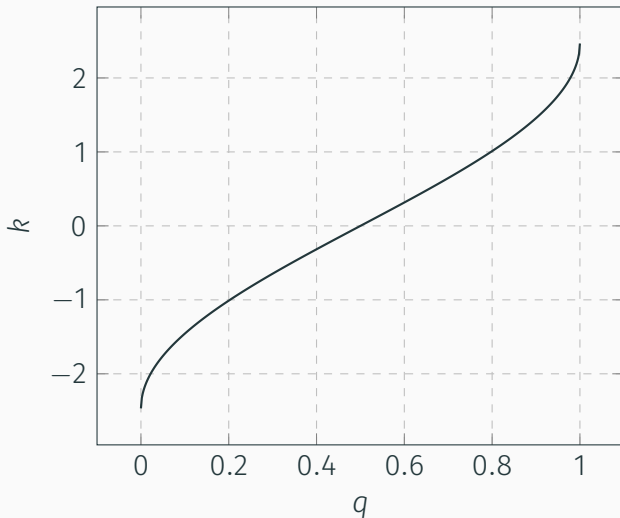
$$k(q) = \frac{\delta}{2\pi} \sin^{-1}(2q - 1)$$

$q$  Quantile (0 – 1  
Inclusive)

$k$  Scale Factor

$\delta$  Compression  
Constant

$\pi$  Everybody run! It's  
 $\pi$  again!



## RESULTS 24 HOUR $q(.99)$ ESTIMATIONS FROM 15 MINUTE ROLLUPS

Results: 80% Ok, 20% Sucked



**Figure 4:** Example of High Error Customer Distribution

Adjusted Hypothesis: Serialized T-Digests as 15 minute rollups will have better accuracy.

Results: 95% of Customer  $q(.99)$  Very Accurate

AVERAGES LIE

USE SMART ROLLUPS

THERE ARE FIVE GOLDEN SIGNALS

USE QUANTILES AND MAX TO UNDERSTAND LATENCY SPREAD

USE THE SCIENTIFIC METHOD AND MATHEMATICALLY MODEL APPLICATIONS

THANK YOU!

$\pi$

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PODCAST: OPERATIONS.FM

## REFERENCES

- Enterprise NC-1701-D Image Credit: Paramount
- [Google SRE: Four Golden Signals](#)
- [Dartmouth: The First and Second Derivatives](#)
- [Nyquist–Shannon sampling theorem](#)
- [Computing Extremely Accurate Quantiles Using t-Digests](#)
- [Sample Quantiles in Statistical Packages](#)