

JAMES JOYNER

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PROFESSIONAL SUMMARY

Systems Engineer with over 15 years providing technical solutions through high-quality service and support. Seeking position in an exciting and rewarding tech environment where I can expand upon my existing skill base while contributing to a lively engineering team.

SKILLS

- | | |
|---------------------|---------------------|
| • Mac OS | • Git |
| • OpenStack | • Perl |
| • HP / Dell Servers | • Chef |
| • Linux | • Redhat / FreeBSD |
| • AWS EC2 | • Jenkins |
| • AWS Route 53 | • DHCP |
| • JSON | • DNS |
| • YAML | • TCP/IP |
| • MySQL | • SMTP |
| • Python | • Jira |
| • ServiceNow | • Docker |
| • Vips | • Large Networks |
| • XML | • Backup / Recovery |

WORK HISTORY

02/2007 to Current **Systems Engineer**

Yahoo – Sunnyvale, California, United States

- Handle support for over 150k nodes in OpenStack
- Create and deploy code to monitor all staging and production systems
- Install, configure, and maintain RHEL OS, application software and system management tools
- Ensuring the highest levels of systems and infrastructure availability
- Write and maintain custom scripts in Perl and Python to increase system efficiency
- Automate system configuration with Jenkins and Chef
- Create and implement Chef cookbooks and recipes
- Provide Tier 2 and Tier 3 level support
- Implement FreeBSD and RedHat linux kernel performance tuning
- Troubleshoot high level severity production outages
- Coordinate projects across multiple properties and platforms
- Participate in a weekly sprint planning following Agile best practices
- Participate in monthly on-call support rotation

01/2002 to 02/2007 **Systems Administrator**

Netflix – Los Gatos, California, United States

- Oversee the daily performance of computer systems.
- Ensured proper installation of cables, operating systems and software.
- Ensured proper release and maintenance of all systems.
- Create and deploy code to monitor applications and databases.
- Implement and support the offline backup procedure.
- Chart metrics and create dashboards to track application and system performance.
- Provided documentation on start-up, shut down and first level troubleshooting of processes to help desk staff.
- Managed firewall, network monitoring and server monitoring both on- and off-site.
- Ensured network, system and data availability and integrity through preventative maintenance and upgrades.
- Consistently met deadlines and requirements for all production work orders.

EDUCATION

1991

High School Diploma:
Santa Teresa High - San Jose, California

HOBBIES

- Online eCommerce - www.sportsdealnow.com
- Online eCommerce - www.thatswagapparel.com
- Jazz Piano / Jazz Trumpet