# 3.4.2 - Customer API - Purge Queue Customers XML Web Service

This web service is typically used to allow a third-party integrator to purge the customer synchronization queue after the external system has been updated. Instructions for querying the contents of the queue prior to the purge are found here – Get Queue Customers XML Web Service

## Web Service

**CENCUSTINTEGRATESYNCWEBSVCLIB**

## Procedure

**purge_queue_xml**

## Purpose

The following web service procedure, *cencustintegratesyncwebsvclib.purge_queue_xml* as an alternative to cencustintegratesyncapilib.purge_queue. Arguments are passed as an xml document with the name "p_input_xml_doc"

## Input Document

```
<?xml version="1.0" encoding="UTF-8"?>
    <purge-request>
        <vendor-id></vendor-id>
        <vendor-password></vendor-password>
        <max-queue-num></max-queue-num>
    <!--
            The serial number (not customer ID) of the last processed
customer so that the queue can be purged up to (and only up to) the last
customer processed
            -->
    </purge-request>
```

## Output Document

```
<?xml version="1.0" encoding="UTF-8" ?>
<result>
    <status>SUCCESS or FAILURE</status>
    <message>Element will not appear if status = SUCCESS</message>
</result>
```