



# Juan José Sarasola

## Personal Profile

I have over nine years of experience in IT, including web hosting assistance, server management and troubleshooting. I am interested in continuing my development in the IT field while I deepen my knowledge in programming.

## Competencies

- Problem Solving
- Teamwork
- Internet Savvy
- Analytical mind

## IT Skills

- Microsoft OS products (Windows 10, Office 365)
- Windows Server 2008/2012/2016/2019
- Active Directory
- Linux Servers Debian/CentOS
- CPANEL/WHM/WHMCS
- ServiceNow & Zendesk Ticketing System
- Mobile Devices Systems - iOS & Android
- Virtualization products (VMware ESXI)
- HTML5/CSS/JavaScript/VueJS/ReactNative/Kotlin

## Languages

- English: advanced
- Spanish (native)

## Personal & Contact Details

Age: 31  
Nationality: Argentina/Spanish  
DNI: 35.919.407  
Address: Olivos, Buenos Aires.  
Mobile: 1169954752  
Email: jjsarasola@gmail.com



[linkedin.com/in/juan-josé-sarasola](https://www.linkedin.com/in/juan-josé-sarasola)



[jjsarasola.github.io](https://github.com/jjsarasola)

## Work Experience

### • BARAGHOST

IT Analyst  
March 2019 - Present

- Server administration (Windows Server and Linux).
- Monitor ISP links and servers. (Zabbix).
- Administrate Web Hostings and domain's DNS.
- Administrate OVH Cloud services (Servers, Failover IPs).
- Deliver set ups (Servers, VMs).

### • SMARTWAY SRL

Service Desk Adviser for Adecco Argentina  
February 2020 - July 2020

- Provide help desk service to internal client by email, chat and phone.
- Manage internal tickets in ServiceNow (e.g. events, incidents and requests).
- Workstation support (Windows 7 & 10).
- Active Directory.
- Server management (Windows Server & Linux).

### • INTERMEDIA SP

IT Support Technician  
February 2010 - March 2018

- Provide help desk service to end users by email, chat and phone.
- Manage tickets in Zendesk (e.g. events, incidents and requests).
- Monitor ISP links and servers.
- Deliver set ups (workstations)
- Install and maintain equipment (servers & networking) in Datacenter.

## Education Background

### • UTN

2021 - Present  
Tecnicatura Superior en Programación. In progress.

### • UTN

2020 - Present  
Android Studio (Kotlin) Developer Course. In progress.

### • EDUCACIÓN IT

2019 - 2020  
JavaScript FullStack Developer Course.

## **References**

- BaragHost

Bohdan Yakushenko (Manager)

Mobile: +54 1141874000

Telephone: +54 5199-4028

- SmartWay

Martín Lukacs (Manager)

Mobile: +54 1138407082

Santiago Del Bono (IT Manager - Adecco)

Mobile: +54 1132120392

- Intermedia SP

Federico Greco

Mobile: +54 1161133202

Telephone: +54 5032-9999