

JUSTIN SMITH

PROFESSIONAL SUMMARY

As an experienced sports medicine professional with a deep passion for computer technology, I am currently transitioning into the field of tech to pursue my true calling. With a strong commitment to self-motivated learning, I am eager to expand my knowledge and expertise in cutting-edge technologies. I am dedicated to making technology not only a personal passion but a fulfilling career path that allows me to create innovative solutions and make a positive impact in the world. Customer-oriented Applecare Advisor committed to delivering optimal customer service through professionalism and product knowledge. Flexible and perceptive individual with 5 years of experience providing ongoing technical advice and support while driving sales. Expertise in Apple product troubleshooting and integrating multiple Apple devices.

WORK HISTORY

Certified Apple Computing Advisor, 10/2022 to Current
Best Buy

Sales Advisor & Shift Lead, 10/2022 to Current
Best Buy - West Simsbury, CT

- Consistently met and exceeded individual sales goals
- Responsible for morning safe, register and deposit counts
- Provide customers with meaningful solutions to their technical needs
- Resolve customer issues with large orders i.e home theater solutions and appliance orders

Certified T-Mobile Activations Advisor, 10/2022 to Current
Best Buy - West Simsbury, CT

Chiropractic Therapy Assistant, 04/2021 to 07/2022
West Hartford Chiropractic

- Administered therapies prescribed by Chiropractic Doctor (Electric Stimulation, Cervical Traction, Lumbar

CONTACT

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WEBSITES, PORTFOLIOS, PROFILES

SKILLS

- TECHNICAL SKILLS
 - Proficient with computer hardware, PC assembly and Windows OS, MacOS/iOS, and Android,
 - HTML, CSS, React, Javascript, MySQL.
 - Intermediate knowledge of SQL & Python
 - Motivational Leadership
 - Visual Displays
 - Client Correspondence
 - Team Meetings
 - Digital Filing
 - Money Transfers
 - Key Performance Indicators (KPIs)
 - Productivity Performance
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- Traction, Cold laser, Ultrasound, etc.)
- Kept organized record of appointments and treatments with up to 140 patients per day
- Tracked individualized therapy contraindications and modifications to treatment
- Revamped office's computer systems by building 8 brand new computers
- Supported office through troubleshooting(including monitor display issues, printer problems, network connectivity and created slide presentations for X-Rays)

Sales Associate, 12/2018 to 09/2020

GNC

- Open and close store
 - Money handling and secure nightly deposits to bank
 - Handle sales floor during solo shifts
 - Assist every customer in finding specific products for their situation.
 - Maintain acceptable metrics for store membership sign ups
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EDUCATION

Full Stack Web Development Bootcamp, 05/2023

UCONN - Connecticut, Georgia

- Continuing education in web development.
- Learning how to build high quality, full stack web applications for many different use cases.

Data Analytics, 12/2022

New Apprenticeship - Remote

Using languages such as Python, SQL and Tableau I learned the ins and outs of parsing, and displaying important data in a digestible fashion.

Some College (No Degree), Exercise Science

Georgia Gwinnett College - Lawrenceville, Georgia, Georgia

Certified Nutrition Coach, 04/2021

National Academy of Sports Medicine - Remote

Certified Personal Trainer, Exercise Science, 07/2019

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CERTIFICATIONS

- Certified Apple Computing Advisor, BestBuy - 2022
 - Certified Personal Trainer, National Academy of Sports Medicine- 2021
 - Certified Nutrition Coach, National Academy of Sports Medicine- 2021
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