BEFORE THE INTERPRETATION AND APPEALS SECTION DEPARTMENT OF REVENUE STATE OF WASHINGTON

In the Matter of the Petition For Correction of Assessment) <u>D E T E R M I N A T I O 1</u>
FOI COITECTION OF ASSESSMENC	No. 86-278
	Registration No) Tax Assessment No
)

- [1] RCW 82.32.100: PENALTIES -- UNREGISTERED TAXPAYER.
 RCW 82.32.100 provides that the Department shall add
 late payment penalties if a person fails to make any
 return required by the Revenue Act.
- [2] RULE 228 AND RCW 82.32.105: PENALTIES OR INTEREST WAIVER -- CIRCUMSTANCES BEYOND CONTROL OF TAXPAYER
 -- WHAT CONSTITUTES. Lack of knowledge of a tax
 obligation does not render failure to pay taxes
 "beyond the control" of the taxpayer within the
 meaning of RCW 82.32.105 and WAC 458-20-228 which
 allow the Department of Revenue to waive or cancel
 interest and penalties under limited situations.

These headnotes are provided as a convenience for the reader and are not in any way a part of the decision or in any way to be used in construing or interpreting this Determination.

TAXPAYER REPRESENTED BY: . . .

DATE OF HEARING: October 20, 1986

NATURE OF ACTION

The taxpayer petitions for a waiver of interest and penalties added to an assessment of B & O taxes on insurance commissions.

FACTS AND ISSUES

Anne Frankel -- The taxpayer's records were examined for the period July 1, 1983 through March 31, 1986. An assessment was issued June 26, for the taxes and interest found owing.

The taxpayer states he has been with the same insurance company for twelve years. He was an agent in another state for nine years. He became a District Manager in July of 1983 and transferred to Washington. The state in which he worked previously does not have a B & O tax and he was not informed of his potential business tax liability by the Insurance Commissioner's office when he obtained a Washington license, his insurance company, or the CPA firm which he uses. states he had not been trying to dodge the B & O tax, but honestly had no idea that the tax existed. He does not dispute the assessment of the B & O tax, but does protest the added interest and penalties. He believes that the Department should waive the interest and penalties because he came from out-of-state and was unaware of his potential B & O tax liability.

The issue, therefore, is whether the taxpayer's lack of knowledge of his tax obligation is grounds for waiver of the interest and penalties added to the tax assessment.

DISCUSSION

Washington's business and occupation tax is imposed on every person for the act or privilege of engaging in business activities in this state. The tax is measured by the application of rates against the value of products, gross proceeds of sales, or gross income of the business. RCW 82.04.220.

The taxpayer was assessed B & O tax under the Insurance Agents and Brokers classification on unreported insurance commissions. In making this assessment, the auditor relied on WAC 458-20-105 and WAC 458-20-164. He was assessed Service and Other Business tax on the fees received from other independent agents for the use of his office. In making this assessment, the auditor relied on WAC 458-20-224 and WAC 458-20-118.

The taxpayer was provided copies of the applicable rules and agrees with the assessment of tax. Because of his lack of knowledge of his B & O tax obligation, though, he requests a waiver of the interest and penalties.

[1] The Department has limited authority to waive penalties and interest. RCW 82.32.100 provides that when a taxpayer fails to make any return as required, the Department shall proceed to obtain facts and information on which to base its estimate of the tax. As soon as the Department procures the facts and information upon which to base the assessment, "it shall proceed to determine and assess against such person the tax and penalties due, . . . To the assessment the department shall add, the penalties provided in RCW 82.32.090." (Emphasis added.)

RCW 82.32.090 provides that if any tax due is not received by the Department of Revenue by the due date, there <u>shall</u> be assessed a penalty. The penalty for returns which are not received within 60 days after the due date is 20 percent of the amount of the tax. RCW 82.32.050 provides that if a tax or penalty has been paid less than properly due, the Department shall assess the additional amount due and <u>shall</u> add <u>interest</u> at the rate of nine percent per annum from the last day of the year in which the deficiency is incurred until the date of payment.

[2] The only authority to cancel penalties or interest is found in RCW 82.32.105. That statute allows the Department to waive or cancel interest or penalties if the failure of a taxpayer to pay any tax on the due date was the result of circumstances beyond the control of the taxpayer. The statute also requires the Department to prescribe rules for the waiver or cancellation of interest and penalties.

The administrative rule which implements the above law is found in the Washington Administrative Code 458-20-228 (Rule 228). Rule 228 lists the situations which are clearly stated as the only circumstances under which a cancellation of penalties and/or interest will be considered by the Department. None of the situations described in Rule 228 apply in the present case.

We have no reason to doubt that had the taxpayer known of his tax obligation earlier, he would have paid the amount owing. Lack of knowledge or a good faith belief that one is not conducting a taxable business, though, is not identified by statute or rule as a basis for abating interest or penalties. As an administrative agency, the Department does not have discretion to change the law and grant relief. The state does try to provide accessible taxpayer information. There are 17 regional offices around the state to assist taxpayers and answer questions without charge. The state also maintains an

office of taxpayer information. The ultimate responsibility for registering with the Department and properly reporting taxes, however, rests on persons in business. The Department is not required to make sure that every business knows its tax obligations before it can assess taxes, interest or penalties. With over 275,000 registered taxpayers in Washington, the burden must be on the taxpayer to determine if it has an obligation to pay taxes.

We are unable to grant relief because the taxpayer was not informed by the Insurance Commissioner's office of an insurance agent's possible B & O tax liability. The administration of the business and occupation tax is vested in the Department of Revenue. RCW 82.32.300. Inquiries regarding tax liability must be directed to this Department to receive proper consideration. As noted above, the Department tries to provide accessible information.

Imposition of the late penalty is viewed primarily as a means to partially compensate the state for the additional expense in collecting taxes that are late or not paid rather than solely as a punitive measure. The state does recognize the difference between nonpayment due to lack of knowledge of a tax obligation and tax evasion. In the case of intentional tax evasion, the Department is required to impose a penalty of 50 percent of the additional tax found due. RCW 82.32.050.

No evasion penalty is assessed unless misrepresentation or fraud is specifically found. No such intent was found in the present case. Interest is imposed on late payments because the state has not had the use of the money that was owed.

The taxpayer paid the assessment of taxes prior to the hearing and made payment of the interest and penalties, including additional extension interest, after the hearing. The State appreciates the taxpayer's compliance with the assessment and his courteous manner during the audit and appeal process.

DECISION AND DISPOSITION

The taxpayer's petition for correction of Assessment No. . . . is denied.

DATED this 31st day of October 1986.